

# Neuer Warenkorb

- Wir haben den Warenkorb neu gestaltet, um die Bestellung noch einfacher zu machen.
- Die Darstellung ist nun übersichtlicher, und alle Artikel können in einem Schritt bestellt werden – unabhängig davon, ob es sich um Teile für verschiedene Fahrzeuge oder von verschiedenen Händlern handelt. Einzelne Artikel, Händler oder Fahrzeuge können flexibel ausgewählt und somit vom Bestellprozess ausgeschlossen werden.
- Nicht-Teile wie Diagnosegeräte, digitale Produkte oder Geräte finden sich nun gebündelt und übersichtlich sortiert im neuen Reiter "Werkstattbedarf".

The screenshot shows the Mercedes-Benz B2B Connect shopping basket. The header includes the Mercedes-Benz logo, navigation links (Product information, Need help?, Standardised navigation, Provider / Data privacy, EN), a search bar, and a user profile (Log out (B2B Testuse...)). The main content area is titled 'Basket' and shows a summary of items: 'Parts (418)' and 'Workshop supplies (1)'. Below this, there are action buttons: 'Import', 'Add part vi...', and 'Stock order'. A section for selection options includes 'Export selection', 'Print selection', 'Delete selection', 'Parts without VIN assignment', and 'Sold by: Autohaus Arnold GmbH, Hauptstraße 100, Neufahrn 84088 Customer ID: 12345'. The main table lists items with columns for Item, DG, LP/disc./NP (€), Qty., and Price (net). The first item is 'STEERING KNUCKLE' (A 212 332 08 00) with a quantity of 1 and a net price of 412.01 €. The table also shows a summary of prices: Sum of list prices (484.72 €), Discount (-72.71 €), Total net price (412.01 €), and VAT (19%) (78.28 €). The total price is 490.29 €.

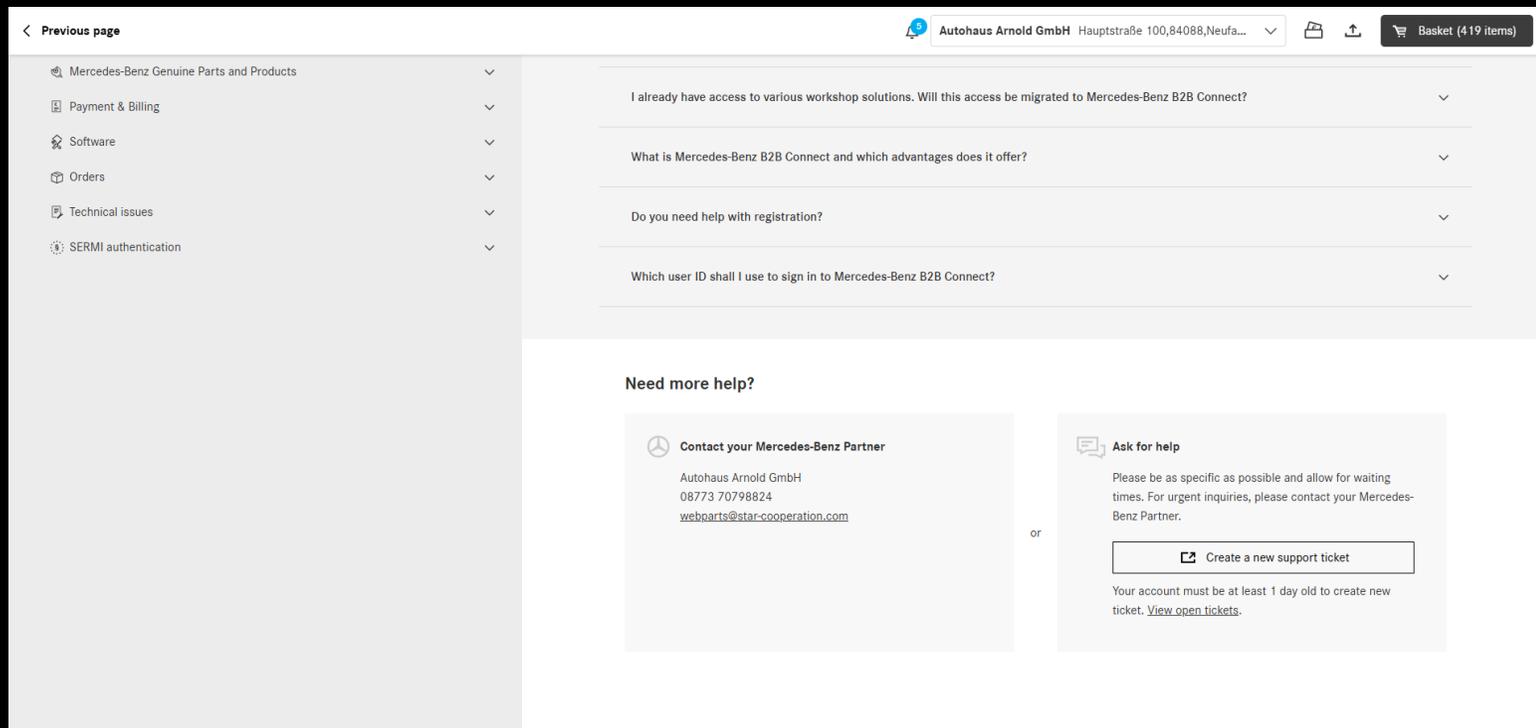
Item	DG	LP/disc./NP (€)	Qty.	Price (net)
<input checked="" type="checkbox"/> <a href="#">STEERING KNUCKLE</a> A 212 332 08 00	23	List price: 484.72 € Discount (15 %): -72.71 € Net price: 412.01 €	1	412.01 €
Sum of list prices				484.72 €
Discount				-72.71 €
Total net price				412.01 €
VAT (19%)				78.28 €
Total				490.29 €

# Meine offenen Support-Tickets

- Behalten Sie den Überblick über Ihre Support-Anfragen!

B2B Connect bietet Ihnen einen zentralen Überblick über all Ihre Support-Anfragen.

- Sie können es über den Link im Support-Modul auf jeder Hilfeseite aufrufen.



The screenshot displays the Mercedes-Benz B2B Connect user interface. At the top right, the user is identified as 'Autohaus Arnold GmbH' with the address 'Hauptstraße 100, 84088, Neufahrn'. A shopping basket icon indicates 419 items. On the left, a navigation menu lists categories: Mercedes-Benz Genuine Parts and Products, Payment & Billing, Software, Orders, Technical issues, and SERMI authentication. The main content area shows a list of four open support tickets, each with a question and a dropdown arrow. Below this, a 'Need more help?' section provides contact information for a Mercedes-Benz Partner (Autohaus Arnold GmbH) and an option to 'Ask for help' by creating a new support ticket. A blue circle highlights the 'Create a new support ticket' button.

Previous page

Autohaus Arnold GmbH Hauptstraße 100, 84088, Neufahrn

Basket (419 items)

- Mercedes-Benz Genuine Parts and Products
- Payment & Billing
- Software
- Orders
- Technical issues
- SERMI authentication

I already have access to various workshop solutions. Will this access be migrated to Mercedes-Benz B2B Connect?

What is Mercedes-Benz B2B Connect and which advantages does it offer?

Do you need help with registration?

Which user ID shall I use to sign in to Mercedes-Benz B2B Connect?

Need more help?

Contact your Mercedes-Benz Partner

Autohaus Arnold GmbH  
08773 70798824  
[webparts@star-cooperation.com](mailto:webparts@star-cooperation.com)

or

Ask for help

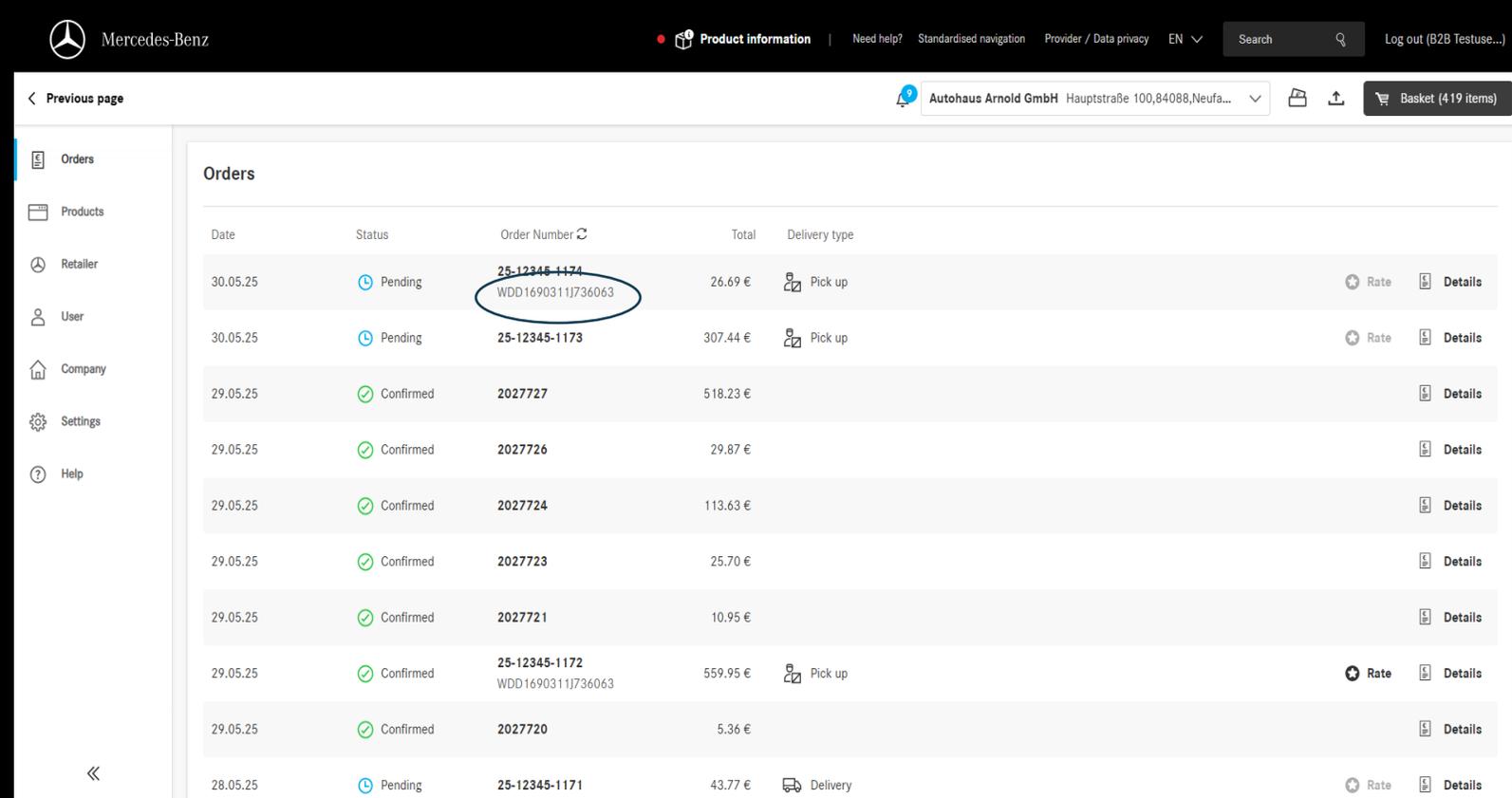
Please be as specific as possible and allow for waiting times. For urgent inquiries, please contact your Mercedes-Benz Partner.

Create a new support ticket

Your account must be at least 1 day old to create new ticket. [View open tickets.](#)

# FIN in der Bestellhistorie

- Die VIN ist jetzt in Ihrer Bestellhistorie sichtbar!  
Damit Sie den gewünschten Auftrag schneller identifizieren können, haben wir die Fahrzeugidentifikationsnummer (FIN) in die Übersicht der Bestellhistorie aufgenommen.



Mercedes-Benz

Product information | Need help? | Standardised navigation | Provider / Data privacy | EN | Search | Log out (B2B Testuse...)

Autohaus Arnold GmbH Hauptstraße 100,84088,Neufa... | Basket (419 items)

Orders

Date	Status	Order Number ↻	Total	Delivery type	
30.05.25	Pending	25-12345-1174 WDD1690311J736063	26.69 €	Pick up	Rate Details
30.05.25	Pending	25-12345-1173	307.44 €	Pick up	Rate Details
29.05.25	Confirmed	2027727	518.23 €		Details
29.05.25	Confirmed	2027726	29.87 €		Details
29.05.25	Confirmed	2027724	113.63 €		Details
29.05.25	Confirmed	2027723	25.70 €		Details
29.05.25	Confirmed	2027721	10.95 €		Details
29.05.25	Confirmed	25-12345-1172 WDD1690311J736063	559.95 €	Pick up	Rate Details
29.05.25	Confirmed	2027720	5.36 €		Details
28.05.25	Pending	25-12345-1171	43.77 €	Delivery	Rate Details

# Feature-Hinweise – Wechsel der Bestellnummer

- Feature-Hinweise (automatisierte Tooltips), um auf effiziente Weise auf die Funktionalität einer Funktion in B2BConnect hinzuweisen und diese zu erklären. Ziel ist es, es für unsere IOs verständlicher zu machen.
- Der Hauptzweck des Feature-Hinweises besteht darin, nicht nur die neuen Funktionen hervorzuheben, sondern auch diejenigen, die seit einiger Zeit nicht mehr verwendet werden.

The screenshot displays the 'Orders' section of the Mercedes-Benz B2B Connect interface. The page title is 'Vehicle list' and the user is logged in as 'Autohaus Cottbus (AHC) GmbH 03042 Cottbus, P...'. The 'Orders' table lists various orders with columns for Date, Status, Total, Order number, Details, Delivery type, and Rating. A tooltip is visible over the 'Order number' column of the first row, indicating that a specific icon can be used to switch between the order number and the job number.

Date	Status	Total	Order number	Details	Delivery type	Rating
23.01.24	Pending	1,234			Delivery	Rate
21.01.24	Pending	1,234.56 €	6437578398	Details		
20.01.24	Confirmed	1,234.56 €	3478456932	Details	Delivery	Rate
16.01.24	Pending	1,234.56 €	8638387734	Details		
14.01.24	Confirmed	1,234.56 €	3256738627	Details	Delivery	Rate
14.01.24	Confirmed	1,234.56 €	1234567890	Details	Pick up station	
05.01.24	Cancelled	1,234.56 €	8547398343	Details		

# Direkter Link zum Kauf von Zeitguthaben für XPTEU/XDL

- Im Bereich "Aktive Lizenzen" kann ein Nutzer über einen direkten Link-Out sehen, welche Produkte aktuell im Einsatz sind, aktiv sind und Zeitscheiben für RMI erwerben.
- Dies gilt nun auch für XPTEU und XDLite.

The screenshot displays the Mercedes-Benz B2B Connect user interface. The top navigation bar includes the Mercedes-Benz logo, 'Product information', 'Need help?', 'Standardised navigation', 'Provider / Data privacy', 'EN', a search bar, and a 'Log out (B2B Testuse...)' button. Below the navigation bar, the user's name 'Autohaus Arnold GmbH' and address 'Hauptstraße 100,84088,Neufa...' are visible, along with a shopping basket icon showing '419 items'. The main content area is titled 'Active products' and lists several XENTRY Pass Thru EU licenses. Each license entry includes the product name, system ID, expiration date, and a 'Purchase credits' link. The link for the first license (System 228025) is circled in red. A left sidebar contains navigation options: Orders, Products, Retailer, User, Company, Settings, and Help.

Product Name	System ID	Expiration	Action
XENTRY Combo Package		Credits: 42 / 50	▼
XENTRY Pass Thru EU	(System 228025)	System expires in 354 days	<a href="#">Purchase credits</a> ▼
XENTRY Pass Thru EU	(System 228024)	System expires in 353 days	<a href="#">Purchase credits</a> ▼
XENTRY Pass Thru EU	(System 228021)	System expires in 350 days	<a href="#">Purchase credits</a> ▼
XENTRY Pass Thru EU	(System 228022)	System expires in 350 days	<a href="#">Purchase credits</a> ▼
XENTRY Pass Thru EU	(System 228023)	System expires in 350 days	<a href="#">Purchase credits</a> ▼
XENTRY Pass Thru EU	(System 228020)	System expires in 341 days	<a href="#">Purchase credits</a> ▼
XENTRY Pass Thru EU	(System 228018)	System expires in 374 days	<a href="#">Purchase credits</a> ▼
XENTRY Pass Thru EU	(System 228014)	System expires in 329 days	<a href="#">Purchase credits</a> ▼
XENTRY Pass Thru EU	(System 228015)	System expires in 329 days	<a href="#">Purchase credits</a> ▼
XENTRY Pass Thru EU	(System 228013)	System expires in 325 days	<a href="#">Purchase credits</a> ▼