



Mercedes-Benz B2B Connect

System Update – July 2024

Mercedes-Benz



B2B Connect Update – July 2024

Key Updates

Print Basket

The basket can now be printed before checkout.

Workshop Information Integration

Workshop information is now accessible via the parts catalogue.

Additional Parts Suggestions

Any additional parts that accompany the selected parts will be suggested.

Replacement Parts

Part number changes and corresponding information available in the parts catalogue.

Vehicle Data Card Enhancements

Additional information now included in the vehicle data card.

New XENTRY Application Integration

Wheel Alignment Online (WAO) is accessible via B2B Connect.

Multi-Factor Authentication

To change any company or user data requires Ping-ID verification.

Remove Retailer

Relationships with Retailers can be terminated within account settings.

Print Basket

The shopping basket can now be printed before completing the order.

Only the selected parts with a tick in the box will be included once the print button is clicked.

The screenshot shows the Mercedes-Benz B2B Connect shopping basket interface. The top navigation bar includes the Mercedes-Benz logo, 'Product information', 'Need help?', 'Standardised navigation', 'Provider / Data privacy', 'EN', a search bar, and a 'Log out (Extended ed...)' link. The main header shows 'Mercedes-Benz B2B Connect' and a 'Basket (5 items)' indicator. A left sidebar contains navigation links for 'Vehicles', 'Parts', 'News', 'Account', and 'Help'. The main content area is titled 'Shopping baskets' and features a 'Previous page' link. A 'Please note' message states: 'The different shopping baskets have to be purchased separately.' Below this, a summary bar for 'Basket for parts (3)' shows a 'print-selected-part' button (circled in blue), a 'Remove all items' button, and a total price of 'Total incl. VAT: 539,21 €'. The interface also includes a search bar for 'Add part via number' and an 'Import parts list' button. A section for 'VIN:' and 'Sold by:' has checkboxes and trash icons. At the bottom, a table lists items with columns for 'Item', 'DG', 'Price', 'Qty.', and 'Price (net)'. The first item is 'PISTON HOUSING' with a quantity of 1.

Item	DG	Price	Qty.	Price (net)
<input checked="" type="checkbox"/> PISTON HOUSING i	26	List price	1	

Workshop Information Integration

Workshop information is available for each part in the catalogue.

To access this, click on 'XWIS Documents' under the part information.

A window will open with the workshop documents corresponding with the selected part.*

* Only users with the valid WIS time credits can access the documents.

The screenshot displays the Mercedes-Benz B2B Connect parts catalogue interface. On the left, a navigation menu includes 'Details', 'Parts', 'Wheels & Trims', 'Packages', 'Paints & Operating Fluids', 'Working on the vehicle', and 'Help'. The main content area shows a list of parts under the heading '47 Fuel system' through '75 Trunk lid'. A 3D exploded view of a brake assembly is shown at the top right. The parts list table is as follows:

Pos.	Part number	Information	NP/LP (€)	Qty.	Reset highlights
10	A 205 421 05 81	PISTON HOUSING Left parts kit XWIS documents Code: (805/806/807/808...		1	Check faster availability
10	A 205 421 06 81	PISTON HOUSING Right parts kit XWIS documents Code: (805/806/807/808...		1	Check faster availability
20	A 000 421 43 65	*BLEED VALVE For left and right brake caliper XWIS documents Code: (M274+M16)+(P31/...		2	Check faster availability
30	A 000 421 36 48	*DUST CAP		2	Check faster availability

Additional Parts Suggestions

If a part requires additional parts for installation, this will be shown in this pop up once the part is added to the basket.

The additional parts will also be placed in the basket with the originally selected part.

The screenshot shows a 'Version history of this part' pop-up window. The window title is 'Version history of this part' and the subtitle is 'Explore the evolution of A 205 832 02 84 | DRAIN VALVE and find the perfect fit for your needs - whether it's prioritizing availability or price.' The window is divided into three sections: 'Newest version', 'Necessary for installation (added automatically)', and 'Previous versions (Newer first)'. The 'Necessary for installation' section is circled in blue.

Newest version		Qty.	
A 205 832 05 00	DRAIN VALVE	18.44	1
Necessary for installation (added automatically)			
A 002 998 13 01	FEED-THROUGH GROMMET	0.92	1
Previous versions (Newer first)		Qty.	
A 205 832 02 84	DRAIN VALVE	18.43	1
	Right	18.66	
	Footnote		
	Code: 805 / 806 / 807 / ...		

Replacement Parts

If a part number has changed, the previous information will be accessible by clicking 'View replacements'.

Pos.	Part number	Information	NP/LP (€)	Qty.	Reset highlights
10	A 204 720 59 00	DRIVER'S DOOR ⓘ Left View replacements Footnote		1	Add Check faster availability
10	A 204 720 60 00	DRIVER'S DOOR ⓘ Right View replacements Footnote		1	Add Check faster availability

Version history of this part

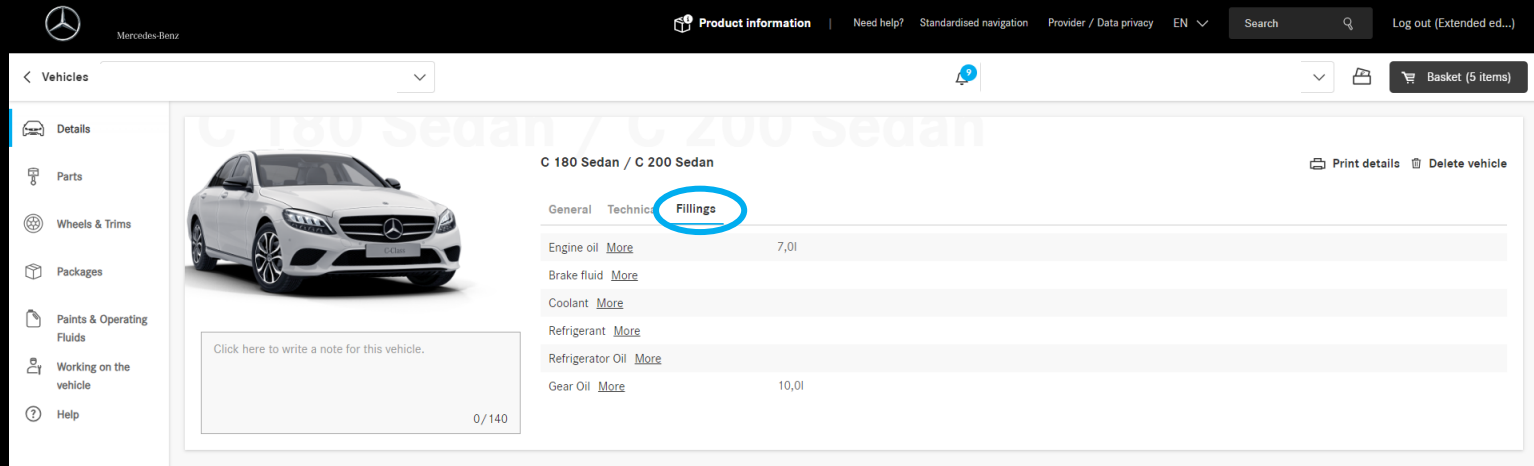
Explore the evolution of A 204 720 59 00 | DRIVER'S DOOR and find the perfect fit for your needs – whether it's prioritizing availability or price.

Newest version			Qty.
A 204 720 59 00	DRIVER'S DOOR ⓘ Left Footnote	1	Add Check faster availability
Previous versions (Newer first)			Qty.
A 204 720 59 00	DRIVER'S DOOR ⓘ Left Footnote	1	Add Check faster availability
A 204 720 01 05	DOOR, BODY-IN-WHITE ⓘ Left Footnote	1	Add Check faster availability

All previous part numbers will be listed with the current part number clearly marked at the top.

Vehicle Data Card Enhancements

The vehicle data card has been expanded to include all fluids and quantities for the vehicle.



Mercedes-Benz Product information | Need help? Standardised navigation Provider / Data privacy EN Search Log out (Extended ed...)

Vehicles

Details

Parts

Wheels & Trims

Packages

Paints & Operating Fluids

Working on the vehicle

Help

C 180 Sedan / C 200 Sedan

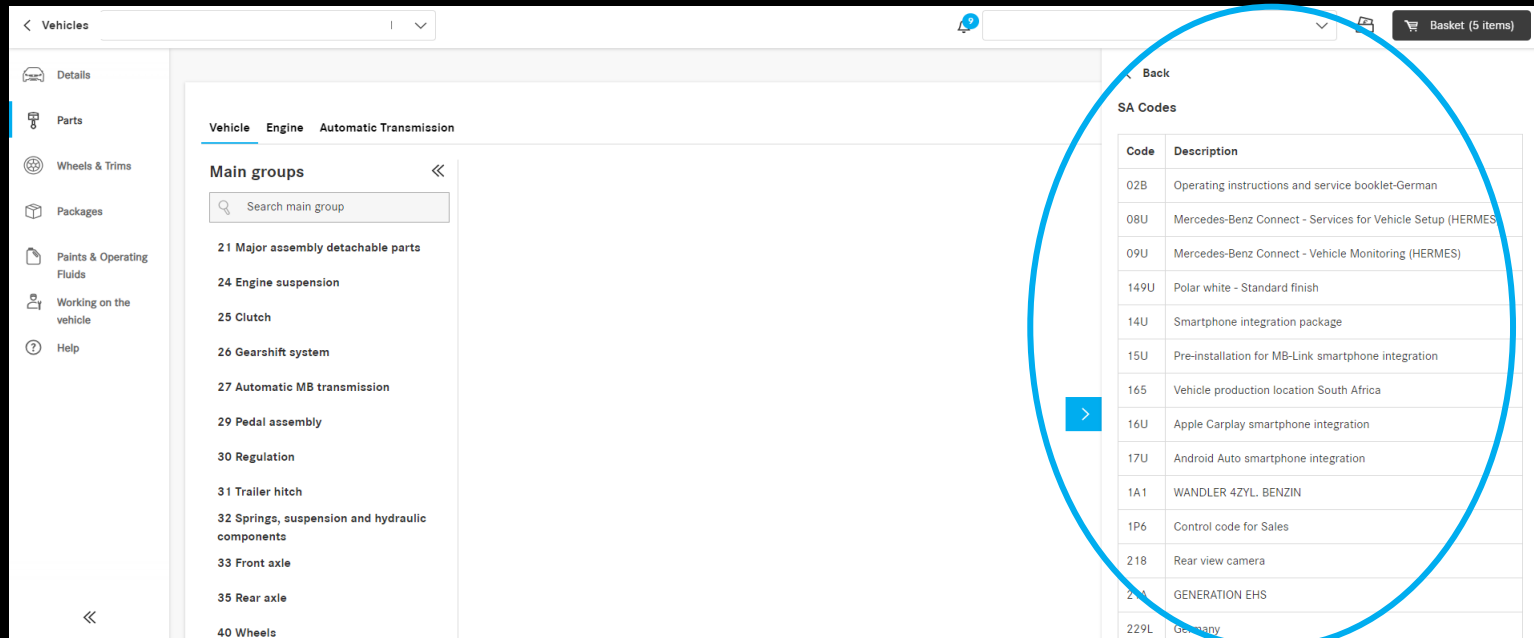
Print details Delete vehicle

General Technical **Fillings**

Engine oil	More	7,0l
Brake fluid	More	
Coolant	More	
Refrigerant	More	
Refrigerator Oil	More	
Gear Oil	More	10,0l

Click here to write a note for this vehicle. 0 / 140

There is also more information included in the vehicle data card accessible via the blue vehicle icon available while on other pages.



Vehicles

Details

Parts

Wheels & Trims

Packages

Paints & Operating Fluids

Working on the vehicle

Help

Vehicle Engine Automatic Transmission

Main groups

Search main group

- 21 Major assembly detachable parts
- 24 Engine suspension
- 25 Clutch
- 26 Gearshift system
- 27 Automatic MB transmission
- 29 Pedal assembly
- 30 Regulation
- 31 Trailer hitch
- 32 Springs, suspension and hydraulic components
- 33 Front axle
- 35 Rear axle
- 40 Wheels

Back

SA Codes

Code	Description
02B	Operating instructions and service booklet-German
08U	Mercedes-Benz Connect - Services for Vehicle Setup (HERMES)
09U	Mercedes-Benz Connect - Vehicle Monitoring (HERMES)
149U	Polar white - Standard finish
14U	Smartphone integration package
15U	Pre-installation for MB-Link smartphone integration
165	Vehicle production location South Africa
16U	Apple Carplay smartphone integration
17U	Android Auto smartphone integration
1A1	WANDLER 4ZYL. BENZIN
1P6	Control code for Sales
218	Rear view camera
22A	GENERATION EHS
229L	Germany

Information such as SA codes are now displayed for easy access.

New XENTRY Application Integration

Wheel Alignment Online (WAO)* is now available on B2B Connect and can be found within 'Working on the vehicle'.

This application assists with wheel adjustments required on vehicles.

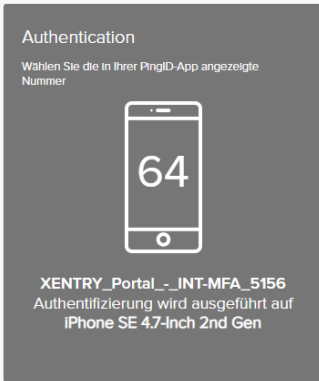
* Valid WIS credits are required to access the application.

The screenshot displays the Mercedes-Benz B2B Connect user interface. At the top, the Mercedes-Benz logo and 'Mercedes-Benz' text are on the left, and navigation links for 'Product information', 'Need help?', 'Standardised navigation', 'Provider / Data privacy', 'EN', and a search bar are on the right. Below the header, a 'Vehicles' dropdown menu is visible. The main content area is titled 'Find vehicle-specific information from different applications.' and includes a search bar with a 'Search' button. A note states: 'To see all details or open a search result, you need an active license for the respective application.' Below this, a 'Quick start In an application of your choice:' section features several application tiles. The 'Wheel Alignment Online (WAO)' tile is highlighted with a blue circle; it shows 'Active' status and 'Included in XENTRY WIS'. Other tiles include 'XENTRY Operation Time (XOT)' (323 days left), 'XENTRY Parts Information' (Purchase), 'Workshop Information System (XENTRY WIS)' (270 days left), 'Dynamic Wiring Diagram (DWD)' (Included in XENTRY WIS), 'Repair cases (XENTRY Tips)' (Purchase), and 'Document new service' (Active, Digital Service Booklet (DSB)). A left sidebar contains navigation options: Details, Parts, Wheels & Trims, Packages, Paints & Operating Fluids, Working on the vehicle (highlighted), and Help. A top right corner shows a notification bell with '4' and a 'Basket (5 items)' icon.

Multi-Factor Authentication

To amend any company or user information, multi-factor authentication will now be required due to legal requirements.

The authentication is carried out via the application 'Ping-ID'. To access please download the application via your device's App store, or alternatively there is also a Windows desktop version.



Authentication

Wählen Sie die in Ihrer PingID-App angezeigte Nummer

64

XENTRY_Portal_- INT-MFA_5156
Authentifizierung wird ausgeführt auf
iPhone SE 4.7-Inch 2nd Gen

If you have no active paired device available for authentication due to e.g. loss, break or change to a new device, an account reset has to be performed
→ [link to reset instructions](#).

To manage your devices, please use the **Settings** button down below.

In case of issues please contact your local helpdesk or the PingID-MFA Application Helpdesk directly:

Phone: +49 (711) 17-25005
Mail: cuhd_support_mfa-pingid@mercedes-benz.com

This Service is provided by the Global Identity & Access Management Team at Mercedes-Benz.

[Einstellungen](#)

PingID

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Remove Retailer

There is now the ability to terminate a relationship with a Mercedes-Benz Retailer.

To do so, select the site and click the 'Remove retailer'.

A pop up will appear to confirm that the relationship between Customer and Retailer will be terminated.

The screenshot shows the Mercedes-Benz B2B Connect interface. The top navigation bar includes 'Vehicles', a notification bell with '10', a dropdown arrow, a printer icon, and a 'Basket' icon. The left sidebar contains navigation options: Orders, Products, Retailer (highlighted), User, and Company. The main content area displays the retailer 'Hirschvogel GmbH & Co. KG' with the note 'Assigned division: Car, Transporter' and a 'Request is pending' status. Below this is the 'Your retailers' section, which includes a warning: 'If information is wrong or missing please contact your retailer or sales representative directly.' and an 'Add retailer' button. A table lists several retailers, with the first one, 'Mercedes-Benz AG Car', selected. The 'Remove retailer' button for this entry is circled in red.

Retailer	Address	Contact details
<input checked="" type="radio"/> Mercedes-Benz AG Car		Remove retailer
<input type="radio"/> Mercedes-Benz AG Car		Remove retailer
<input type="radio"/>		Remove retailer
<input type="radio"/>		Remove retailer
<input type="radio"/> Mercedes-Benz AG Car, Transporter		Remove retailer
<input type="radio"/>		Remove retailer
<input type="radio"/> Mercedes-Benz AG Car, Transporter		Remove retailer