

B2B Connect Update – 1st September 2025

Key Updates

Return Process Parts

This feature introduces a structured, user-friendly return process in B2B Connect, accessible from the Order History. It enables you to request a part returns, communicate to your retailers and track return status.

Campaigns in News section

Now you can see any special offers for parts in B2BConnect inside the news section as well as the banners and special offer pages.

Extend Order Limitation

Now it is possible to order parts with unlimited quantity. Previously, the maximum was 200.

Adopts thumbs up /down widget

New Design improved available to make it more user friendly. We are looking forward to your feedback!

Return Process Parts

You can request return of parts online via B2B Connect. Depending, if your **preferred dealer allows**, you can fill out a return form in the **order history of B2B Connect**. Please note, that a reference to the order is required. Either the delivery number or the order number needs to be added.

You can ask for return out of a successful order. Therefore, you need to select the parts you want to return.

You can also place a return by the free form in the return tab of the order history. Please be aware, that here it is only possible to return one part. Please use the form multiple times, if you want to return more than one part.

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Return request

Please complete the request form, listing the items you wish to return. Your retailer will review your request shortly and either accept or decline your return.

Retailer of returned item

Autohaus Cottbus (AHC) GmbH 03042 Cottbus, Pralower Stra... ▾

Customer-ID

C1111, ISP Organization name lorem ipsum dolor Streetstre ... ▾

ⓘ

Please note that the retailer's [return policy](#) applies. Additional fees may be charged.

Enter a reference number*

Delivery note number

 or

Invoice number

Your job number (optional)

Reason for return*

0/2000

Search for a part number ↗

Search

Item

Qty.

Nothing here yet. Use the search field above to add a part.

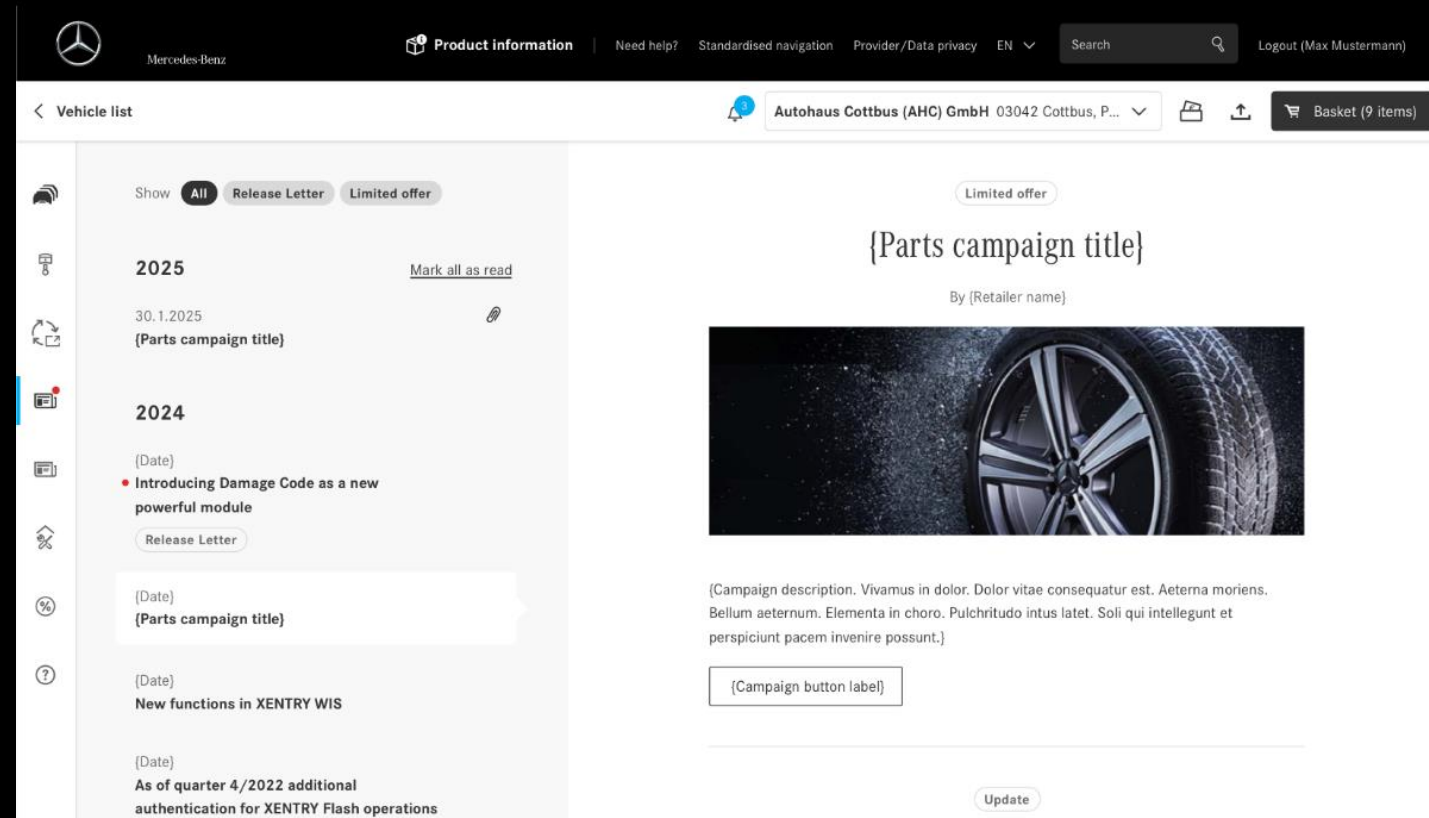
Cancel

*Mandatory

Submit

Add Parts Campaigning in news section from B2BConnect – Special offer for parts!

- Now you can see the special offers for parts in B2BConnect inside the [news section](#) as well as the [banners](#) and [special offer pages](#).



Extend Limitation of parts

Happy to announce, that we improved the order limits of one part in B2B Connect. This was highly recommended by the users.

The new limit for one part is now 9999. Previously it was only 200.

The screenshot displays the Mercedes-Benz B2B Connect shopping cart interface. At the top, the header includes the company name 'Autohaus Sternpark GmbH', address 'Lilienthalstraße 14, 82205, G...', and a 'Basket (9999 items)' indicator. Below the header, the cart items are listed in a table. The first item, 'SEALING RING', is highlighted with a blue circle around its quantity field, which now shows '9999' instead of the previous limit of '200'. The table also shows the list price, discount, and net price for this item. At the bottom right, a summary section shows the total price of 42.240,78 € and a 'Checkout (all items)' button.

Item	DG	LP/disc./NP (€)	Qty.	Price (net)
<input checked="" type="checkbox"/> SEALING RING ⓘ A 026 997 41 45 Check faster availability	20	List price: 4.44 € Discount (20 %): -0.89 € Net price: 3.55 €	9999	35.496,45 €

Sum of list prices	44.395,56 €
Discount	-8.899,11 €
Total net price	35.496,45 €
VAT (19%)	6.744,33 €
Total price	42.240,78 €

[Checkout \(all items\)](#)

Adopts thumbs up /down widget

To develop the platform in the right direction, we are dependent on your feedback. Therefore, we integrated the thumb up/down widget on every page of B2B Connect a while ago.

Now, we improved the design and changed the content slightly. We are happy to receive even more of your thoughts and ideas about B2B Connect.

