### Data release for

# independent service providers - Bus AGSP

In order to allow independent service providers to access the telediagnostics data of your vehicle, please follow these 5 steps.

Login to the OMNIplusON-Portal with the account of a company administrator of your fleet.

Activate the telediagnostics service OMNIPlus Uptime via the OMNIPlus ON Portal, to enable the data flow of your vehicle(s).

You can book the OMNIPlus Uptime service via ON commerce -> Book digital services.



### **Book digital services** Order genuine spareparts matching Book digital service packages for your individual fleet. vehicles in your fleet.

**OMNIplus eShop** 



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After the successful booking of the service, a Daimler employee will get in touch with you to complete the contract. Afterwards you need to activate the service OMNIPIUS Uptime via ON advance -> Vehicle status. After this, your vehicle will send disgnostics data.

Homepage > ON advance > Vehicle status	
Overview of vehicles and pending service requirements	Evaluation Settings
	Filter: Frror category V
Q Searching	Search
The initialisation of OMNIplus Uptime vehicles is required! Before you can use OMNIplus Uptime for the following vehicles, data must first be entered.	Initialise now
654307-11 TE ST 2020, Mercedes-Benz CITARO	

In order to grant the Data release for independent Service Providers, navigate to My Organisation -> My portal, and select Data approval for independent service Providers.

In the next window, click on the link in the bottom right corner. Please note, that company administrator rights are needed in order to carry out this step.

Data approval for independent service providers

As part of the 'Data approval for independent service providers' you allow independent market participants involved in the aftermarket, such as independent workshops or partners for claims settlements, to use the remote diagnosis functions for OMNIplus Uptime vehicles within the Daimler remote diagnosis application.

The functions of the remote diagnosis include the display of the different diagnosis and vehicle data as well as further information helpful to the repair process – even when the vehicle is not physically present in the workshop of your independent service provider. The only technical requirement is the activation of the telediagnosis service OMNIplus Uptime which allows data flow of diagnosis data.

In order for your preferred independent service provider to be qualified for the use of remote diagnosis functions, your consent is required. Click on the following link to approve the company of your independent service provider on the basis of the company registration number. If you do not know this number, then please contact your independent service provider directly.

Data approval for independent workshops opens in a new tab.



Bitte geben Sie zur Fahrzeugfestlegung die Fahrzeug-Identifizierungsnummer ein

Open data approval for inde

First, enter the vehicle identification number (VIN) of the vehicle for which you want to allow access to telematics data



Finally, below Add new service provider,

add the dealership ID number of the workshop.

Add new service provider

Dealership ID number Add



# Data release for independent service providers - Truck



In order to allow independent service providers to access the telediagnostics data of your vehicle, please follow these 4 steps.

Open the MB Uptime Portal via: <u>https://www.uptime-info.mercedes-benz.com/</u> Then navigate to "Settings" or follow this link directly: <u>https://www.uptime-</u> info.mercedes-benz.com/en/settings/

In the settings menu, select Customer consent for independent service providers and log in with your mail and password.

### Availability of third-party services

Which data can be shared with third-party providers is dependent on the country, model series and the activated Mercedes-Benz Uptime service. Which services are available for your vehicle is also dependent on the respective third-party provider.

Connected applications	Access history	Customer consent for
You define which applications can have access to your data.	Keep an eye on which third-party applications have called up your data via our interface.	independent service providers Allow service providers to use remote diagnosis.

After logging in, you must enter the VIN of the vehicle for which you want to allow access to telematics data.

Bitte geben Sie zur Fahrzeugfestlegung die Fahrzeug-Identifizierungsnummer ein



In order to provide access to the desired service provider, enter the **Dealership ID** number.

You can obtain this number from your Service Advisor in the dealership.

Add

Release of telediagnostics data for independent service providers

Consents you have given for your vehicle

You do not yet have any consents for independent service providers.

Add new service provider

Dealership ID number



In order to allow independent service providers to access the telediagnostics data of your vehicle, please follow these 5 steps.



Open the Mercedes Pro connect Portal via: <u>https://www.vans.mercedes-benz.com/vans/en/pro</u>, login with your access data and agree to the terms and conditions of the portal. Afterwards, navigate to the tab "Products" on the top right and select Remote Vehicle Diagnostics and Telediagnostics.



### Activate the services Remote Vehicle Diagnostics and Telediagnostics.



Then navigate back to your product overview and select Third-party provider interface and click on the vehicle for which you want to activate the service for. Then, select Settings on the right side of the overview.



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