

Nieuw winkelmandje

- We hebben de winkelwagen opnieuw ontworpen om het bestellen nog gemakkelijker te maken.
- De presentatie is nu duidelijker en alle artikelen kunnen in één stap worden besteld - ongeacht of het gaat om onderdelen voor verschillende voertuigen of van verschillende dealers. Individuele artikelen, dealers of voertuigen kunnen flexibel worden gedeselecteerd en zo worden uitgesloten van het bestelproces.
- Niet-onderdelen zoals diagnosegereedschappen, digitale producten of apparatuur zijn nu gebundeld en overzichtelijk gesorteerd te vinden in het nieuwe tabblad "Werkplaatsbenodigheden".

The screenshot shows the Mercedes-Benz B2B Connect shopping basket. The header includes the Mercedes-Benz logo, navigation links (Product information, Need help?, Standardised navigation, Provider / Data privacy, EN), a search bar, and a log out button. The main content area is titled 'Basket' and shows a summary of items: 'Parts (418)' and 'Workshop supplies (1)'. Below this, there are options to 'Import', 'Add part via...', and 'Stock order'. A table of items is displayed, with columns for 'Item', 'DG', 'LP/disc./NP (€)', 'Qty.', and 'Price (net)'. The first item is 'STEERING KNUCKLE' (A 212 332 08 00) with a quantity of 1 and a net price of 412.01 €. The table also shows a summary of prices: Sum of list prices (484.72 €), Discount (-72.71 €), Total net price (412.01 €), and VAT (19%) (78.28 €).

Item	DG	LP/disc./NP (€)	Qty.	Price (net)
☒ STEERING KNUCKLE [1] A 212 332 08 00	23	List price: 484.72 € Discount (15 %): -72.71 € Net price: 412.01 €	1	412.01 €
Sum of list prices				484.72 €
Discount				-72.71 €
Total net price				412.01 €
VAT (19%)				78.28 €
Total				490.29 €

Mijn openstaande supporttickets

- Houd uw ondersteuningsverzoeken bij!
B2B Connect biedt u een centraal overzicht van al uw supportvragen.
- Je hebt er toegang toe via de link in de ondersteuningsmodule op elke helppagina.

The screenshot shows the Mercedes-Benz B2B Connect user interface. At the top, the user is logged in as 'Autohaus Arnold GmbH' with a location dropdown showing 'Hauptstraße 100,84088,Neufahrn'. A shopping basket icon indicates 419 items. A left sidebar menu lists support categories: Mercedes-Benz Genuine Parts and Products, Payment & Billing, Software, Orders, Technical issues, and SERMI authentication. The main content area displays a list of open support tickets, each with a question and a dropdown arrow. The tickets are: 'I already have access to various workshop solutions. Will this access be migrated to Mercedes-Benz B2B Connect?', 'What is Mercedes-Benz B2B Connect and which advantages does it offer?', 'Do you need help with registration?', and 'Which user ID shall I use to sign in to Mercedes-Benz B2B Connect?'. Below the tickets, a 'Need more help?' section offers two options: 'Contact your Mercedes-Benz Partner' (providing contact details for Autohaus Arnold GmbH) and 'Ask for help' (with a 'Create a new support ticket' button and a note about account age).

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Autohaus Arnold GmbH Hauptstraße 100,84088,Neufahrn

Basket (419 items)

- Mercedes-Benz Genuine Parts and Products
- Payment & Billing
- Software
- Orders
- Technical issues
- SERMI authentication

I already have access to various workshop solutions. Will this access be migrated to Mercedes-Benz B2B Connect?

What is Mercedes-Benz B2B Connect and which advantages does it offer?

Do you need help with registration?

Which user ID shall I use to sign in to Mercedes-Benz B2B Connect?

Need more help?

Contact your Mercedes-Benz Partner

Autohaus Arnold GmbH
08773 70798824
webparts@star-cooperation.com

or

Ask for help

Please be as specific as possible and allow for waiting times. For urgent inquiries, please contact your Mercedes-Benz Partner.

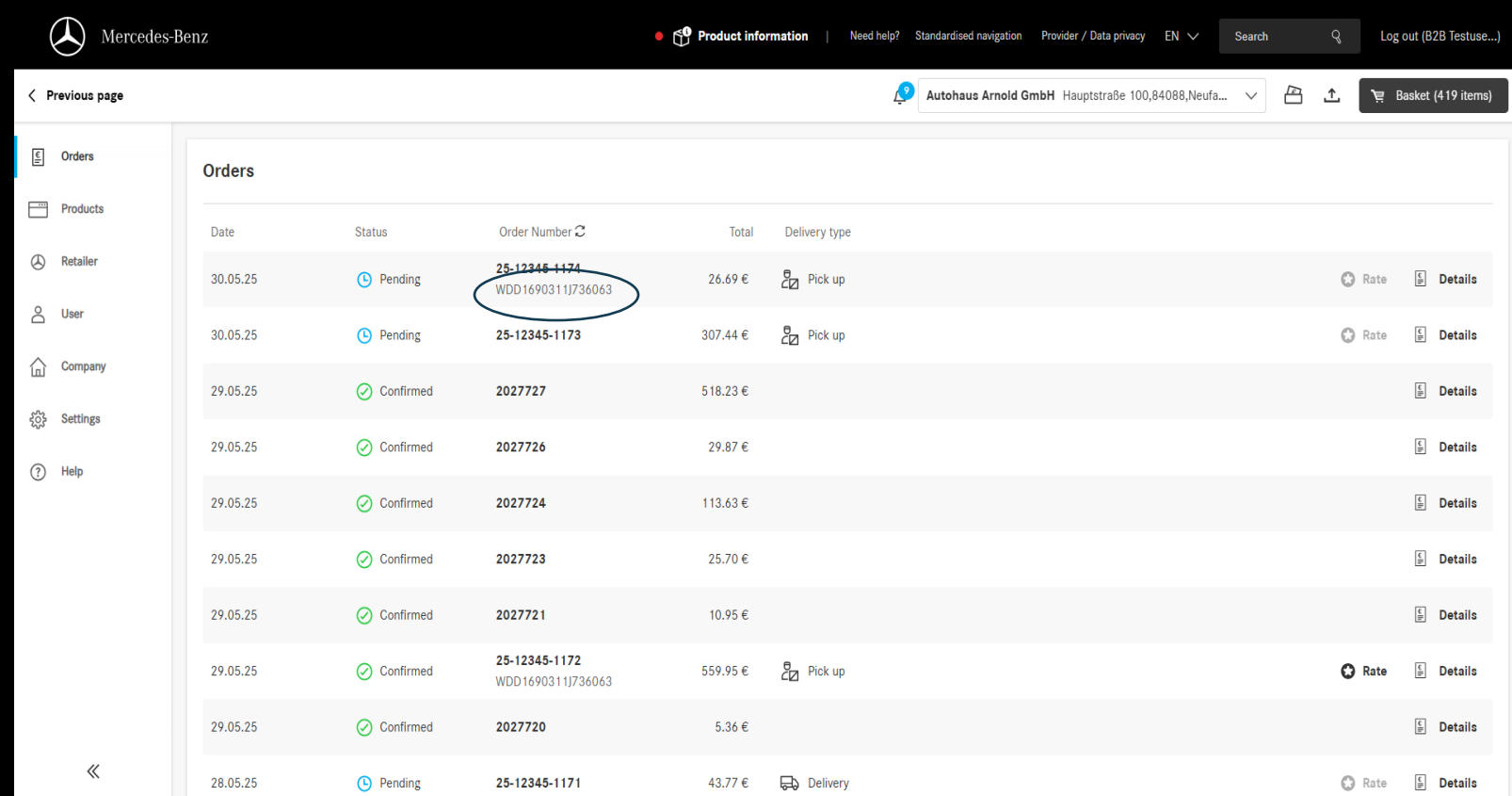
[Create a new support ticket](#)

Your account must be at least 1 day old to create new ticket. [View open tickets](#).

VIN in bestelhistorie

- Het VIN is nu zichtbaar in uw bestelhistorie!

Om u te helpen de gewenste bestelling sneller te identificeren, hebben we het voertuigidentificatienummer (VIN) toegevoegd aan het overzicht van de bestelhistorie.



Mercedes-Benz

Product information | Need help? | Standardised navigation | Provider / Data privacy | EN | Search | Log out (B2B Testuse...)

Autohaus Arnold GmbH Hauptstraße 100,84088,Neufahrn | Basket (419 items)

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Orders

Products

Retailer

User

Company

Settings

Help

Date	Status	Order Number ↻	Total	Delivery type	
30.05.25	Pending	25-12345-1174 WDD1690311J736063	26.69 €	Pick up	Rate Details
30.05.25	Pending	25-12345-1173	307.44 €	Pick up	Rate Details
29.05.25	Confirmed	2027727	518.23 €		Details
29.05.25	Confirmed	2027726	29.87 €		Details
29.05.25	Confirmed	2027724	113.63 €		Details
29.05.25	Confirmed	2027723	25.70 €		Details
29.05.25	Confirmed	2027721	10.95 €		Details
29.05.25	Confirmed	25-12345-1172 WDD1690311J736063	559.95 €	Pick up	Rate Details
29.05.25	Confirmed	2027720	5.36 €		Details
28.05.25	Pending	25-12345-1171	43.77 €	Delivery	Rate Details

Feature Hints - Wissel van bestelnummer

- Feature hints (geautomatiseerde tooltips) om op een efficiënte manier de functionaliteit van een functie in B2B Connect aan te duiden en uit te leggen. Het doel is om het begrijpelijker te maken voor onze IO's.
- Het belangrijkste doel van de functiehint is om niet alleen de nieuwe functies te onderstrepen, maar ook de functies die al een tijdje niet zijn gebruikt.

The screenshot displays the 'Orders' section of the Mercedes-Benz B2B Connect interface. A feature hint (tooltip) is shown, explaining that users can click on a circular arrow icon to switch between the 'Order number' and 'Job number' columns. The hint text reads: 'You can click on the icon to switch between Order number and Job number.' The interface includes a sidebar with navigation options like 'Orders', 'Licenses', 'Company', 'Retailer', 'User', 'Settings', and 'Help'. The main content area shows a table of orders with columns for Date, Status, Total, Order number, Details, Delivery type, and Rating. The table lists several orders with their respective dates, statuses (Pending, Confirmed, Cancelled), totals, and order numbers.

Date	Status	Total	Order number	Details	Delivery type	Rating
23.01.24	Pending	1,234.			Delivery	Rate
21.01.24	Pending	1,234.56 €	6437578398	Details		
20.01.24	Confirmed	1,234.56 €	3478456932	Details	Delivery	Rate
16.01.24	Pending	1,234.56 €	8638387734	Details		
14.01.24	Confirmed	1,234.56 €	3256738627	Details	Delivery	Rate
14.01.24	Confirmed	1,234.56 €	1234567890	Details	Pick up station	
05.01.24	Cancelled	1,234.56 €	8547398343	Details		

Directe link voor de aankoop van tijdskrediet voor XPTEU/XDL

- In het gedeelte "Actieve licenties" kan een gebruiker via een directe link zien welke producten momenteel worden gebruikt en tijdsegmenten voor RMI kopen.
- Dit geldt nu ook voor XPTEU en XDlite.

The screenshot displays the Mercedes-Benz B2B Connect interface. The top navigation bar includes the Mercedes-Benz logo, 'Product information', 'Need help?', 'Standardised navigation', 'Provider / Data privacy', 'EN', a search bar, and a 'Log out (B2B Testuse...)' button. The main content area is titled 'Active products' and lists several products. The first product is 'XENTRY Combo Package' with 42 / 50 credits. Below it are ten 'XENTRY Pass Thru EU' products, each with a 'Purchase credits' link. The link for the first 'XENTRY Pass Thru EU' product (System 228025) is circled in blue. The left sidebar contains links for 'Orders', 'Products', 'Retailer', 'User', 'Company', 'Settings', and 'Help'. The bottom left corner has a double arrow icon.

Product	Credits	System expires in	Action
XENTRY Combo Package	42 / 50		▼
XENTRY Pass Thru EU (System 228025)		354 days	Purchase credits ▼
XENTRY Pass Thru EU (System 228024)		353 days	Purchase credits ▼
XENTRY Pass Thru EU (System 228021)		350 days	Purchase credits ▼
XENTRY Pass Thru EU (System 228022)		350 days	Purchase credits ▼
XENTRY Pass Thru EU (System 228023)		350 days	Purchase credits ▼
XENTRY Pass Thru EU (System 228020)		341 days	Purchase credits ▼
XENTRY Pass Thru EU (System 228018)		374 days	Purchase credits ▼
XENTRY Pass Thru EU (System 228014)		329 days	Purchase credits ▼
XENTRY Pass Thru EU (System 228015)		329 days	Purchase credits ▼
XENTRY Pass Thru EU (System 228013)		325 days	Purchase credits ▼