

New Shopping Basket

- New re-designed the shopping cart to make ordering even easier.
- All items can be ordered in one step - regardless of whether they are parts for different vehicles or from different dealers.
- Individual articles, dealers or vehicles can be deselected.
- Non-parts such as diagnostic tools, digital products or equipment can now be found bundled and clearly sorted in the new "Workshop Supplies" tab.

The screenshot displays the Mercedes-Benz B2B Connect shopping basket. The header includes the Mercedes-Benz logo, navigation links (Product information, Need help?, Standardised navigation, Provider / Data privacy), a search bar, and a user profile (EN, Log out (B2B Testuse...)). The main content area is titled 'Basket' and shows two tabs: 'Parts (418)' and 'Workshop supplies (1)'. Below the tabs, there are action buttons: 'Import', 'Add part vi...', and 'Stock order'. A summary section shows 'Export selection', 'Print selection', and 'Delete selection' options. Below this, a section for 'Parts without VIN assignment' is visible. The main table lists items with columns for Item, DG, LP/disc./NP (€), Qty., and Price (net). The first item is 'STEERING KNUCKLE' (A 212 332 08 00) with a list price of 484.72 €, a discount of -72.71 €, and a net price of 412.01 €. The table also shows a summary of list prices (484.72 €), discount (-72.71 €), total net price (412.01 €), and VAT (19%) (78.28 €).

Item	DG	LP/disc./NP (€)	Qty.	Price (net)
<input checked="" type="checkbox"/> STEERING KNUCKLE A 212 332 08 00	23	List price: 484.72 € Discount (15 %): -72.71 € Net price: 412.01 €	1	412.01 €
Sum of list prices				484.72 €
Discount				-72.71 €
Total net price				412.01 €
VAT (19%)				78.28 €
Total				490.29 €

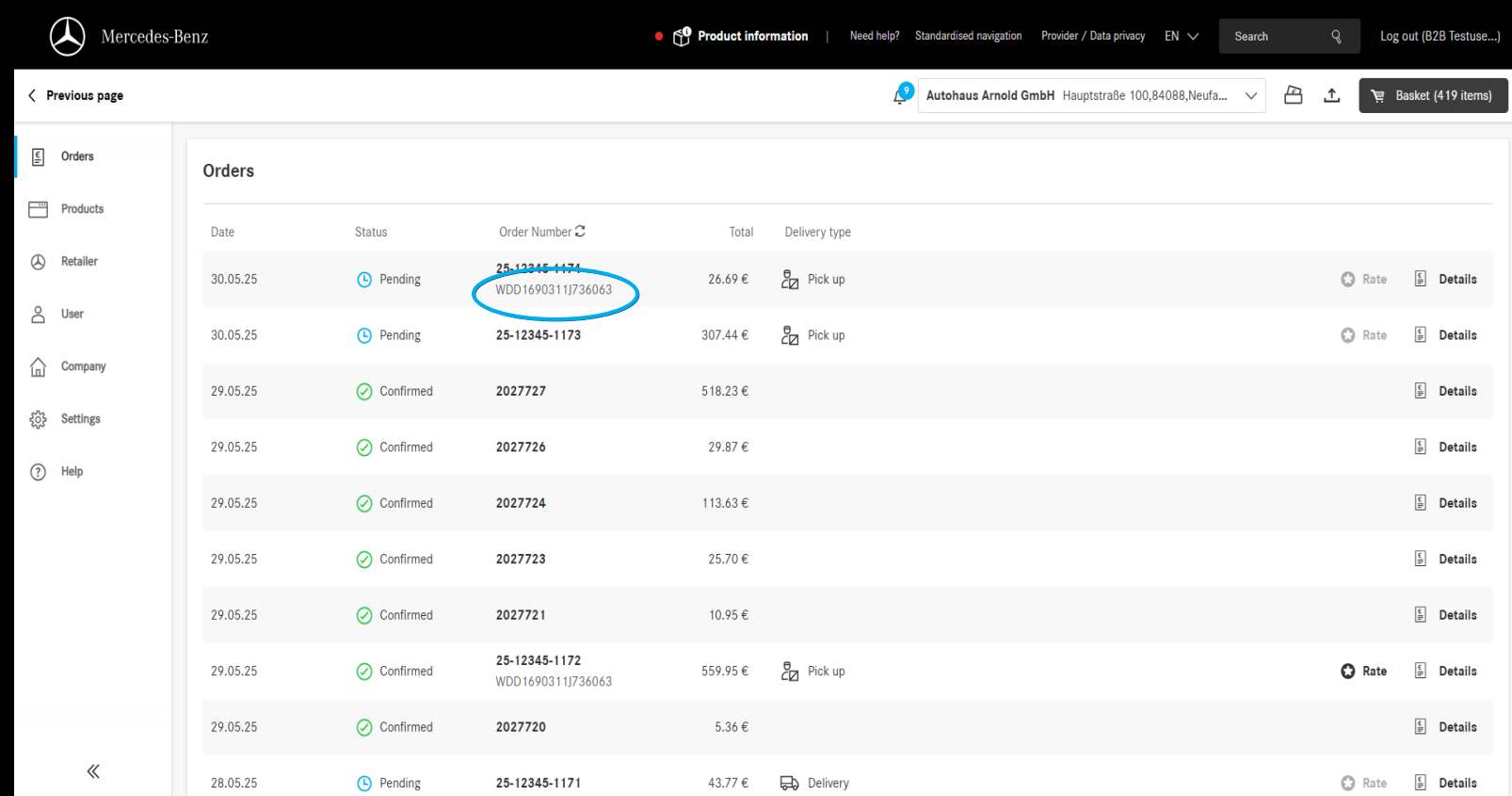
My open support tickets

- Easily keep track of your support ticket requests, with an overview of all your support inquiries.
- Accessed via the link in the support module on every help page.

The screenshot displays the Mercedes-Benz B2B Connect user interface. At the top, the user is logged in as 'Autohaus Arnold GmbH' with the address 'Hauptstraße 100, 84088, Neufahrn'. A shopping basket icon shows '419 items'. On the left, a sidebar menu lists categories: 'Mercedes-Benz Genuine Parts and Products', 'Payment & Billing', 'Software', 'Orders', 'Technical issues', and 'SERMI authentication'. The main content area shows a list of support tickets, each with a question and a dropdown arrow. The questions are: 'I already have access to various workshop solutions. Will this access be migrated to Mercedes-Benz B2B Connect?', 'What is Mercedes-Benz B2B Connect and which advantages does it offer?', 'Do you need help with registration?', and 'Which user ID shall I use to sign in to Mercedes-Benz B2B Connect?'. Below the tickets, a section titled 'Need more help?' offers two options: 'Contact your Mercedes-Benz Partner' (with contact details for Autohaus Arnold GmbH) and 'Ask for help'. The 'Ask for help' section includes a 'Create a new support ticket' button and a link to 'View open tickets', which is circled in blue. A note states: 'Your account must be at least 14 day old to create new ticket. View open tickets.' The 'View open tickets' link is also circled in blue.

VIN in order history

- The VIN is now visible in your order history, to help identify a specific order more quickly.



Mercedes-Benz

Product information | Need help? | Standardised navigation | Provider / Data privacy | EN | Search | Log out (B2B Testuse...)

Autohaus Arnold GmbH | Hauptstraße 100, 84088, Neufahrn | Basket (419 items)

Previous page

Date	Status	Order Number ↻	Total	Delivery type	
30.05.25	Pending	25-12345-1171 WDD1690311J736063	26.69 €	Pick up	Rate Details
30.05.25	Pending	25-12345-1173	307.44 €	Pick up	Rate Details
29.05.25	Confirmed	2027727	518.23 €		Details
29.05.25	Confirmed	2027726	29.87 €		Details
29.05.25	Confirmed	2027724	113.63 €		Details
29.05.25	Confirmed	2027723	25.70 €		Details
29.05.25	Confirmed	2027721	10.95 €		Details
29.05.25	Confirmed	25-12345-1172 WDD1690311J736063	559.95 €	Pick up	Rate Details
29.05.25	Confirmed	2027720	5.36 €		Details
28.05.25	Pending	25-12345-1171	43.77 €	Delivery	Rate Details

Feature Hints – Order number switch

- Feature hints (automated tooltips) explains certain key features inside B2BConnect.
- Covers new added features as well as any features not actively used recently.

The screenshot shows the 'Orders' section of the Mercedes-Benz B2B Connect interface. A feature hint tooltip is displayed over the 'Order number' column of the first row, explaining that users can click an icon to switch between the order number and the job number. The tooltip text reads: 'You can click on the icon to switch between Order number and Job number.' The interface includes a sidebar with navigation options (Orders, Licenses, Company, Retailer, User, Settings, Help) and a top header with the company name 'Autohaus Cottbus (AHC) GmbH' and a basket icon showing 9 items. The main table lists orders with columns for Date, Status, Total, Order number, Details, Delivery type, and Rating. The first row is highlighted, and the tooltip points to a small icon next to the order number.

Date	Status	Total	Order number	Details	Delivery type	Rating
23.01.24	Pending	234			Delivery	Rate
21.01.24	Pending	1,234.56 €	6437578398	Details		
20.01.24	Confirmed	1,234.56 €	3478456932	Details	Delivery	Rate
16.01.24	Pending	1,234.56 €	8638387734	Details		
14.01.24	Confirmed	1,234.56 €	3256738627	Details	Delivery	Rate
14.01.24	Confirmed	1,234.56 €	1234567890	Details	Pick up station	
05.01.24	Cancelled	1,234.56 €	8547398343	Details		

Direct Link to purchase time credits for XENTRY Pass Thru EU & XENTRY Diagnosis Lite

- In the "Active products" section, users can see which products are active and the function to purchase time slices for RMI via a direct link-out.
- This applies now also for XENTRY Pass Thru EU and XENTRY Diagnosis Lite.

The screenshot displays the Mercedes-Benz B2B Connect user interface. At the top, the Mercedes-Benz logo and 'Mercedes-Benz B2B Connect' are visible. The navigation bar includes links for 'Product information', 'Need help?', 'Standardised navigation', 'Provider / Data privacy', and 'EN'. A search bar and a 'Log out (B2B Testuse...)' button are also present. The main content area is titled 'Active products' and lists several products. The first product is 'XENTRY Combo Package' with 42 / 50 credits. Below it are multiple 'XENTRY Pass Thru EU' products, each with a 'Purchase credits' link. The link for the first 'XENTRY Pass Thru EU' product (System 228025) is circled in blue. The left sidebar contains navigation options: Orders, Products, Retailer, User, Company, Settings, and Help.

Product Name	Credits	System Expires In	Action
XENTRY Combo Package	42 / 50		▼
XENTRY Pass Thru EU (System 228025)		354 days	Purchase credits ▼
XENTRY Pass Thru EU (System 228024)		353 days	Purchase credits ▼
XENTRY Pass Thru EU (System 228021)		350 days	Purchase credits ▼
XENTRY Pass Thru EU (System 228022)		350 days	Purchase credits ▼
XENTRY Pass Thru EU (System 228023)		350 days	Purchase credits ▼
XENTRY Pass Thru EU (System 228020)		341 days	Purchase credits ▼
XENTRY Pass Thru EU (System 228018)		374 days	Purchase credits ▼
XENTRY Pass Thru EU (System 228014)		329 days	Purchase credits ▼
XENTRY Pass Thru EU (System 228015)		329 days	Purchase credits ▼
XENTRY Pass Thru EU (System 228013)		325 days	Purchase credits ▼