

Mercedes-Benz B2B Connect

System Update – October 2024

Mercedes-Benz



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Key Updates

XENTRY Combo Package

A new XENTRY Combo Package is now available, accessed via purchasing time credits for a vehicle.

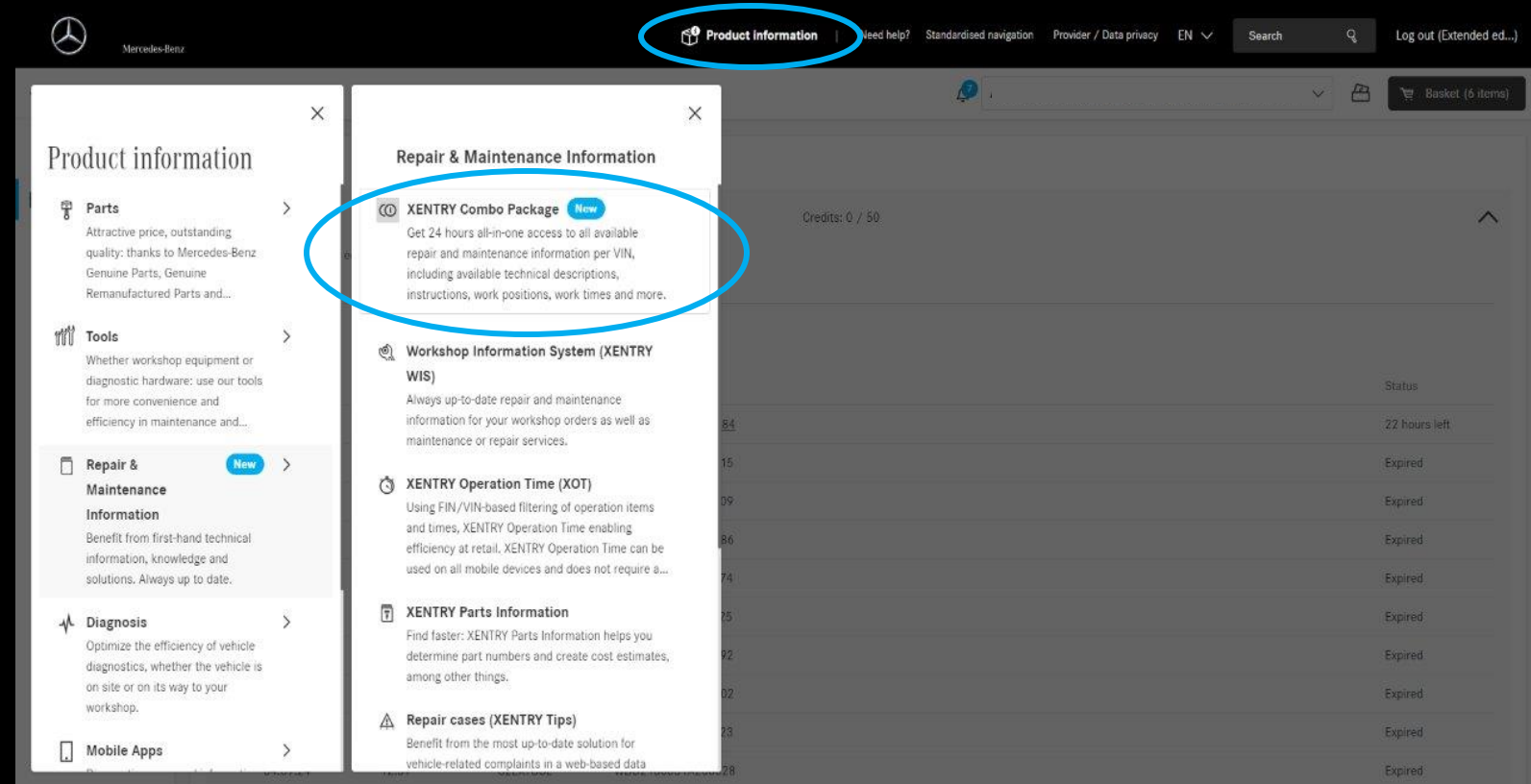
XENTRY Combo Package

Access to all repair and maintenance information for a VIN using time credits.

The XENTRY Combo Package includes access to:

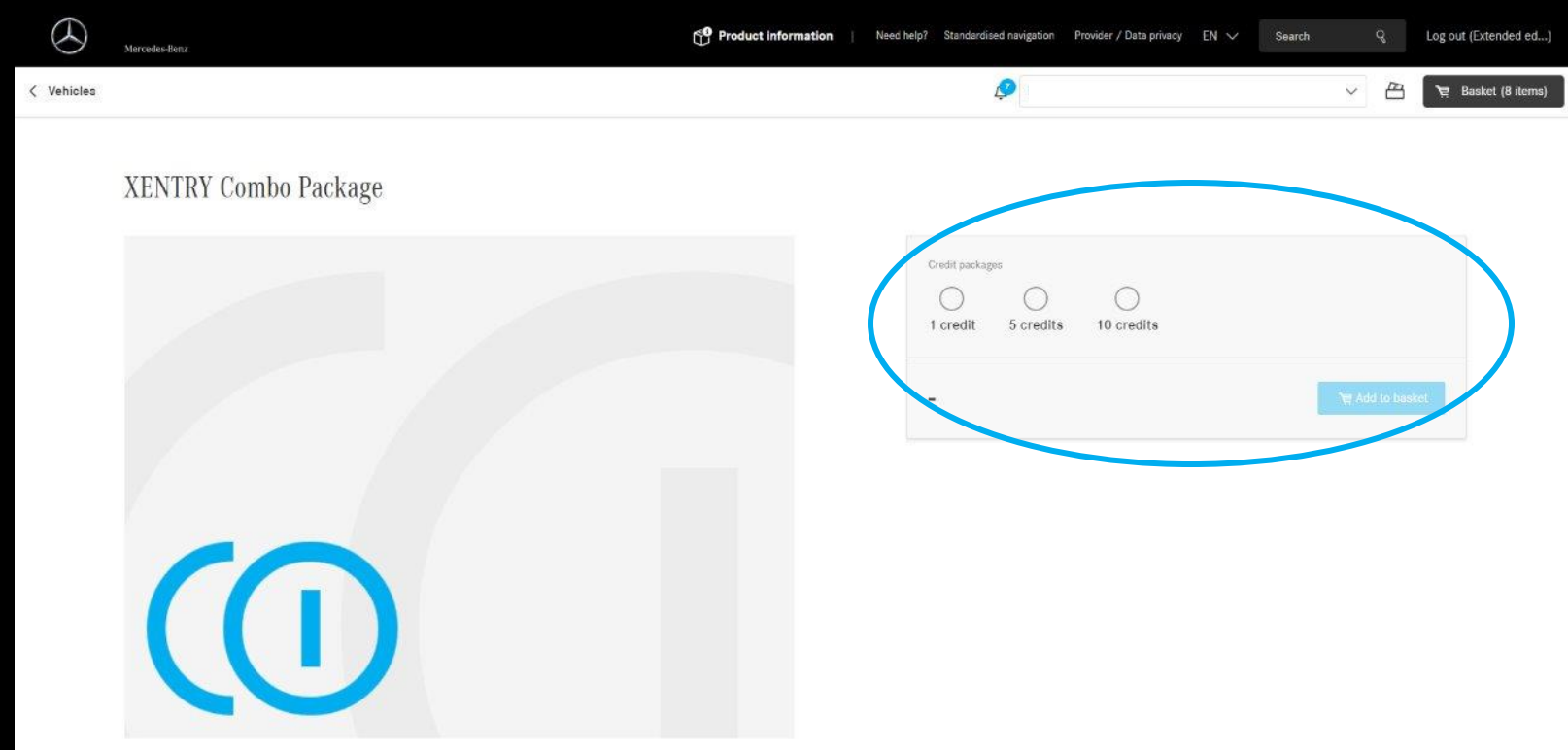
- XENTRY WIS
- XENTRY Operation Time
- XENTRY Tips

This can be accessed via the 'Product Information' section via 'Repair & Maintenance' tab within the menu.



XENTRY Combo Package – Time Credits

There is the option to purchase credit packages in quantities of either 1, 5 or 10.

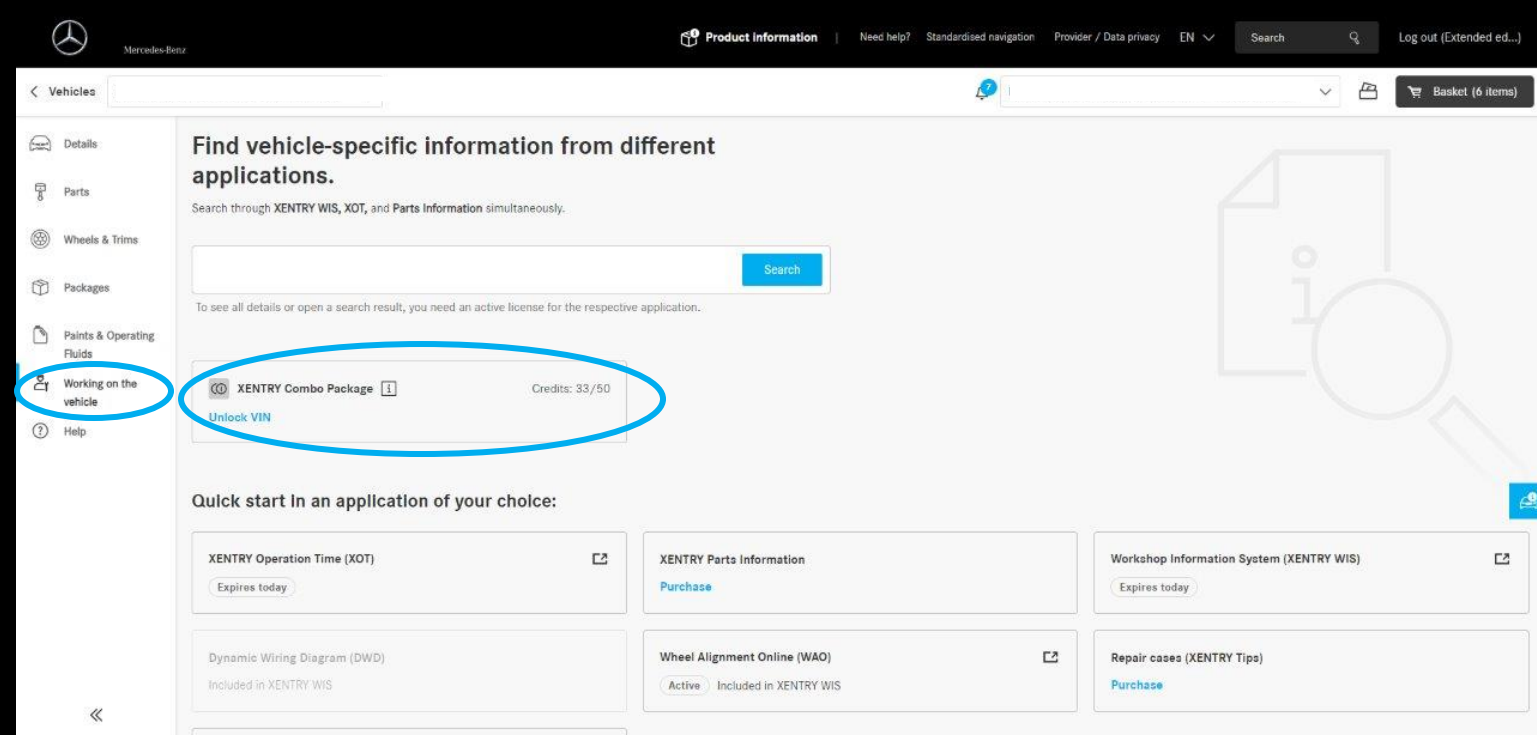


XENTRY Combo Package – Working on the Vehicle

To redeem the credits, navigate to a saved vehicle and open 'Working on the vehicle'.

There will either be the option to use existing credits against this vehicle, or it'll show the remaining time available if already redeemed.

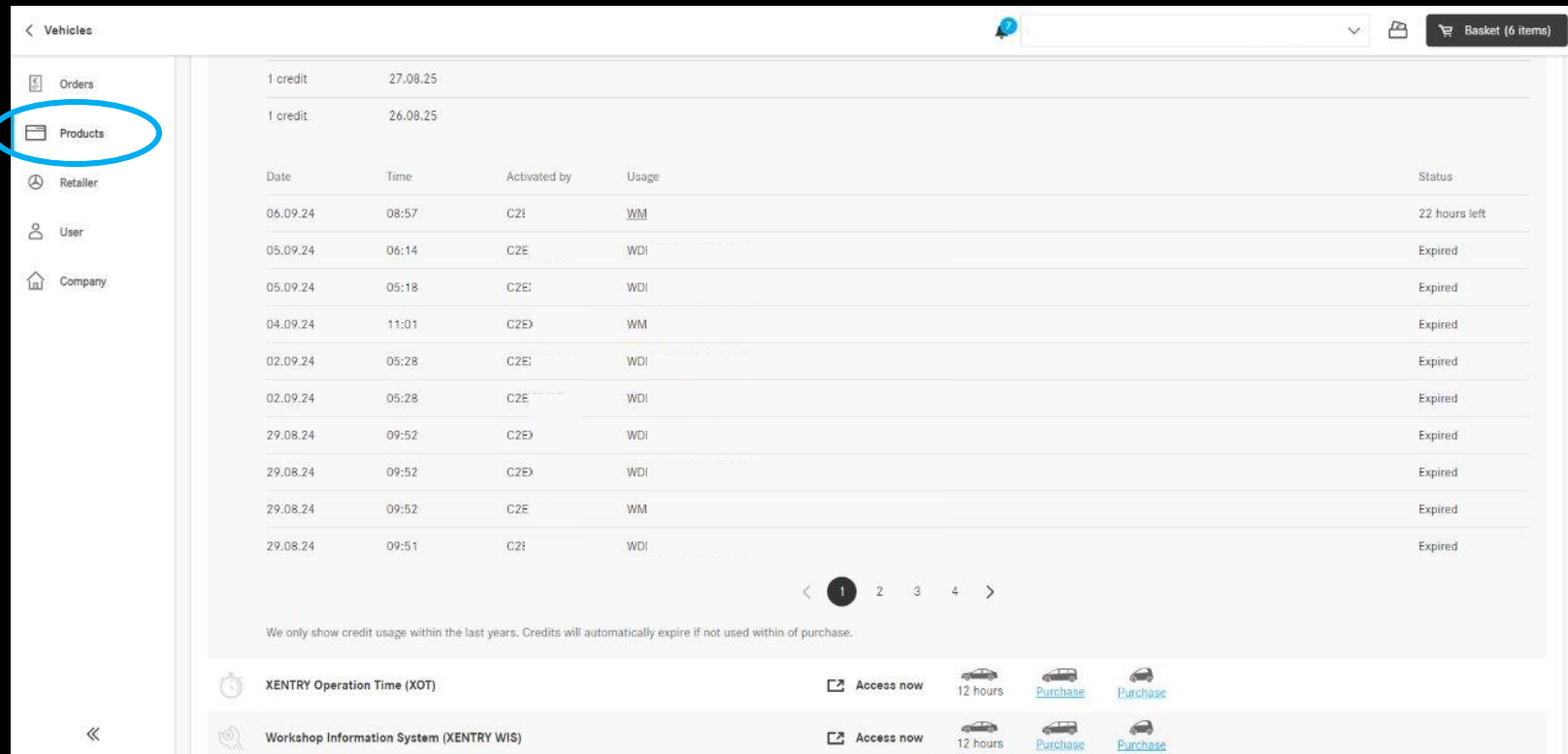
All relevant XENTRY systems will also be visible at the bottom of the page.



XENTRY Combo Package – Credit Overview

An overview of all XENTRY Combo Package credits will be displayed within the 'Products' section in the main navigation menu on the left.

A list of all credits, including expiration date, activation history, and vehicles applied to will be displayed.



< Vehicles

Orders

Products

Retailer

User

Company

1 credit 27.08.25

1 credit 26.08.25

Date	Time	Activated by	Usage	Status
06.09.24	08:57	C2H	WM	22 hours left
05.09.24	06:14	C2E	WDI	Expired
05.09.24	05:18	C2E	WDI	Expired
04.09.24	11:01	C2E	WM	Expired
02.09.24	05:28	C2E	WDI	Expired
02.09.24	05:28	C2E	WDI	Expired
29.08.24	09:52	C2E	WDI	Expired
29.08.24	09:52	C2E	WDI	Expired
29.08.24	09:52	C2E	WM	Expired
29.08.24	09:51	C2H	WDI	Expired

< 1 2 3 4 >

We only show credit usage within the last years. Credits will automatically expire if not used within of purchase.

XENTRY Operation Time (XOT)

Access now 12 hours Purchase Purchase

Workshop Information System (XENTRY WIS)

Access now 12 hours Purchase Purchase

XENTRY Combo Package – Vehicle List

Within the vehicle list on the homepage, there are new labels to identify that a XENTRY Combo Package is available.

The 'Unlocked' label next to the vehicle VIN shows that the time credits have already been activated.

To navigate directly to the XENTRY Combo Package, click on 'Access' next to 'Repair and Maintenance'.

The screenshot displays the Mercedes-Benz B2B Connect homepage. The top navigation bar includes links for Product information, Need help?, Standardised navigation, Provider / Data privacy, and EN. A search bar and a log out link are also present. The left sidebar contains navigation options: Vehicles, Parts, News, Account, and Help. The main content area features a banner for 'Perfect your access to genuine parts!' with a 'Learn more' button. Below the banner is a search bar for VIN, model, license plate, or customer name. The vehicle list is shown with filters: All (relevance), Upcoming service, Recent orders, Recall, Customer service measures, and Last opened. The first vehicle, C 180 KOMPRESSION S400, is highlighted with a blue circle around its VIN 'WDE' and an 'Unlocked' label. Another blue circle highlights the 'Access' link under 'Repair And Maintenance' for the same vehicle. The second vehicle, I 16MIX / L 4X2 3200, and the third vehicle, GLC 300 e 4MATIC, are also listed with their respective VINs and 'Unlocked' labels.

Vehicle	VIN	Status	Service delayed since	Order parts	Recall / Customer service measures	View	Repair And Maintenance	Access	Open
C 180 KOMPRESSION S400	WDE	Unlocked	5162 days	Order parts	Recall / Customer service measures	View	Repair And Maintenance	Access	Open
I 16MIX / L 4X2 3200		Unlocked	459 days	Order parts	Recall / Customer service measures	View	Repair And Maintenance	Access	Open
GLC 300 e 4MATIC		Unlocked	227 days	Order parts	Recall	View	Repair And Maintenance	Access	Open