

# Mercedes-Benz B2B Connect Release Letter April

24th April 2023



## New

- Design Update
- Company page
- Ordering parts
  - Parts catalog
  - Part search
  - Parts packages
  - Hide net prices
- Vehicle List
  - Upcoming services in DSB
- Vehicle Page
  - Package Ordering
  - Order History
  - Recent searches
- Updated News Section

# New Customer Journey

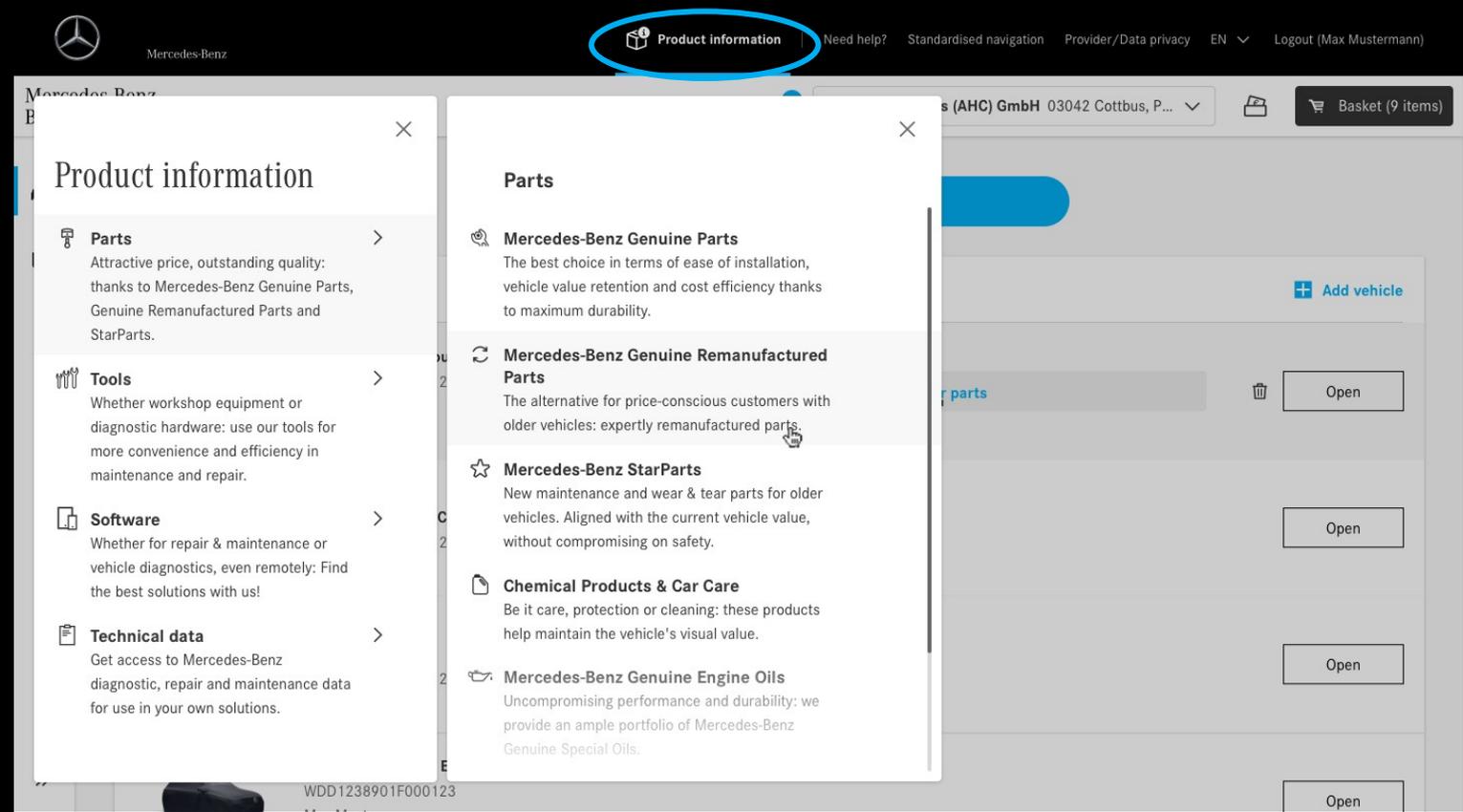
- Extensive development of B2BConnect for a better user experience.
- Orientation of the new functionalities and guidance within the platform along the processes in the workshop.
- Focus within the platform on the vehicles, for vehicle-centric operations.
- Easier usage of the platform for targeted results.



GoLive will be  
April 24, 2023

# Design Update

The header has been redesigned, resulting in a general improvement and a new look and feel to the navigation. The "Parts & Tools" and "Software" pages in the previous version can now be found under "Product information".



# Vehicle Page:

Display all the saved vehicles and their information by opening the Vehicles Tab in the sidebar.

The screenshot displays the Mercedes-Benz B2B Connect interface. At the top, the header includes the logo, a notification bell with '8', a location dropdown for 'Winteler SA via Mondari 7,6512, Giubi...', and a shopping basket icon labeled 'Basket (11 items)'. A sidebar on the left contains several navigation icons, with the 'Vehicles' icon (a car with a signal tower) highlighted by a blue circle. The main content area features a grid of service tiles: 'Parts order (WebParts)', 'Workshop Information System (XENT...)', 'Repair cases (XENTRY TIPS)', 'Digital Service Booklet', 'XENTRY Operation Time (XOT)', 'Dynamic Wiring Diagram (DWD)', and 'Parts Information'. Each tile includes an icon and an external link symbol. At the bottom, a blue search bar contains the text 'Search for saved vehicles or part numbers.' and a double arrow icon on the left.

# Vehicle Page: Vehicle data

Click “Open” to enter selected vehicle page and to get detailed vehicle information.

The screenshot displays the Mercedes-Benz B2B Connect interface. At the top, the header includes the logo, a notification bell with '6', a location dropdown for 'Winteler SA via Mondari 7,6512, Giubi...', and a shopping cart icon labeled 'Basket (2 items)'. Below the header, a navigation bar shows 'Vehicles' with a red circle around its icon. The main content area features a 'Show' filter with 'Last opened' and 'Upcoming service' tabs, and an '+ Add vehicle' button. A table lists three vehicles:

Vehicle Image	Vehicle Model	Vehicle ID	Additional Info	Action
	▲ GLC 250 4MATIC Coupe / GLC 260 4MATIC Coupe	WDC2533461F586709		<a href="#">Open</a>
	▲ E 350 d Sedan	WDD2130331Z000003	Test	<a href="#">Open</a>
	CLS 280/300	WDD2193541A139446	Service delayed since 3671 days <a href="#">Order parts</a>	<a href="#">Open</a>

# Vehicle List: Display of future services

If saved vehicles have an upcoming DSB service within the next 30 days, a notification will be displayed in the vehicle list. Required parts can be ordered directly through the list. Additionally you get informed if there are any delayed services.

The screenshot displays the Mercedes-Benz B2B Connect interface. At the top, there is a navigation bar with the Mercedes-Benz logo, 'Mercedes-Benz B2B Connect', and user information including 'Product information', 'Need help?', 'Standardised navigation', 'Provider/Data privacy', 'EN', and 'Logout (Max Mustermann)'. Below this, the user's name 'Autohaus Cottbus (AHC) GmbH' and location '03042 Cottbus, P...' are shown, along with a shopping basket icon containing 9 items.

The main content area features a search bar for 'VIN, parts number or saved vehicles'. Below the search bar, there are tabs for 'Upcoming service' and 'Last opened', with 'Upcoming service' selected. A '+ Add vehicle' button is located in the top right corner of the list.

The vehicle list contains the following entries:

Vehicle Model	VIN	Owner Name	Next Service Due	Action
S 500 4MATIC Limousine	WDD1238901F000123	Johana Doe LI 123	Next service due in 15 days / 1.234 km	Order parts, Open
GLC 580 4MATIC SUV	WDD1238901F000123			Open
T-Klasse 180	WDD1238901F000123			Open
Mercedes-AMG EQS 53 4MATIC+	WDD1238901F000123			Open

# Vehicle list: Inclusion of order history

In order to see the company's order history the user acknowledges the legal terms and conditions by clicking the checkbox.

The screenshot displays the Mercedes-Benz B2B Connect interface. At the top, there is a navigation bar with a back arrow, the text "Vehicles", a dropdown menu for the vehicle "Mercedes-Maybach S 680 4MATIC W1K6X7KB4PA157117", a notification bell with a "4" badge, a dropdown menu for the company "Mercedes-Benz AG Hallschlag 65,70376, Stut...", and a shopping cart icon labeled "Basket (111 items)".

Below the navigation bar, a table lists vehicle orders. The first row shows the date "10.03.2023", the service "Service B", and the mileage "464.646 km". A "Details" icon is visible to the right of this row.

Underneath the table, there is a section titled "Parts orders for this vehicle" with a link for "All company orders". A confirmation dialog is displayed, featuring a blue-bordered box with a checkbox (circled in red) and the following text: "By clicking on the 'Confirm' button, you agree to the processing of your personal data in accordance with Article 6 (1) (a) GDPR as part of the evaluation of the ordering process for the purpose of improving processes and services. Further information on the processing of your personal data, in particular on your rights as a data subject, including the possibility of revoking your consent, can be found in the data protection information." Below this text is a blue "Confirm" button.

# Vehicle list: Inclusion of order history

Navigate to your preferred vehicle in your list and open the current order history by clicking on it.

The new page displays users past orders sorted by date.

Now you get an overview of the order history including addresses, order statuses and other order details.

Vehicle list

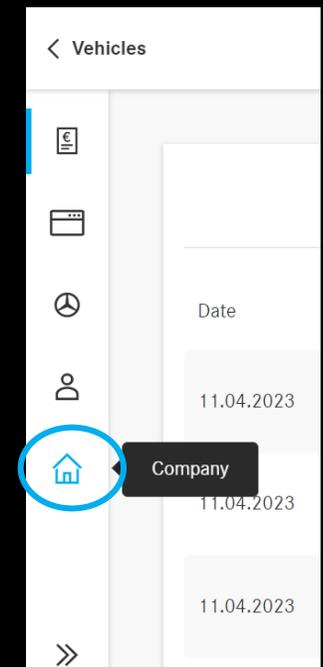
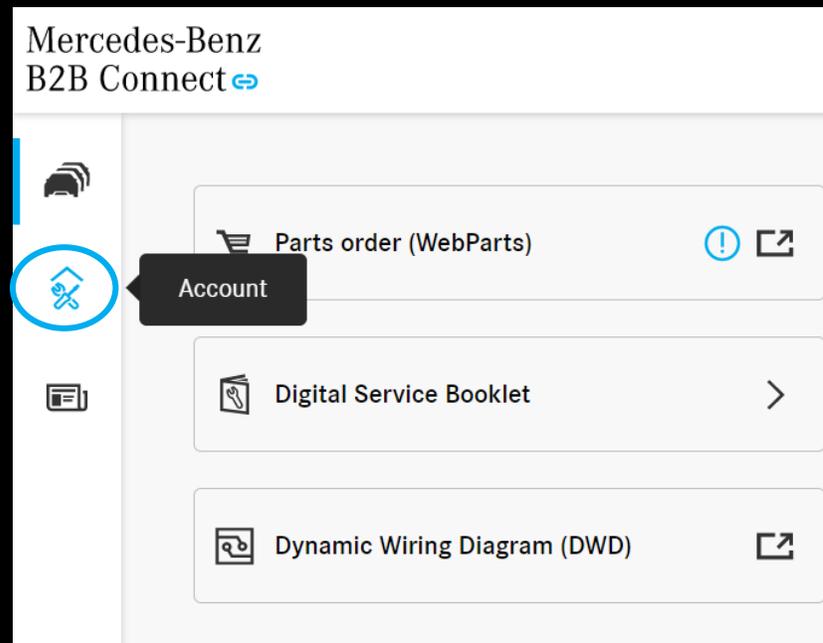
Autohaus Cottbus (AHC) GmbH 03042 Cottbus, P... 3 📄 🛒 Basket (9 items)

Show **All** Parts Repair & Maintenance information

Date	Status	Total	Order number		
28.01.2023	Pending	123.56 €	23-123456-1164	Details (WebParts)	Rate order
10.01.2023	Pending	234.56 €	23-500859-1164	Details (1 item)	
09.01.2023	Pending	1,234.56 €	23-123456-5214	Details (1 item)	
Billing address		Delivery address			
Meyer & Sons Repair GmbH Sternstraße 321 71234 Stuttgart Deutschland		Meyer & Sons Repair GmbH Sternstraße 321 71234 Stuttgart Deutschland			
13.11.2022	Confirmed	1,234.56 €	22-123456-9521	Details (WebParts)	Rate order
03.11.2022	Confirmed	2,345.67 €	22-500859-1164	Details (WebParts)	Rate order
29.10.2022	Confirmed	456.78 €	22-123456-1164	Details (WebParts)	Rated

# Introduction of the new company page:

After logging in to B2B Connect the User navigates to the Company page by clicking on the Account Tab and opening the new Company container.



# Company page:

In the company page the user is now able to view and edit his company information.

The screenshot shows the 'Company' page in the Mercedes-Benz B2B Connect interface. The page is titled 'Vehicle list' and displays the company name 'Autohaus Cottbus (AHC) GmbH' and location '03042 Cottbus, P...'. A notification bell icon shows 3 alerts, and a shopping basket icon shows 9 items.

The main content area is divided into three sections:

- Company**: Contains a warning that changes to company information may take time and can only be done by admins. It includes an 'Edit company data' link. The data is as follows:

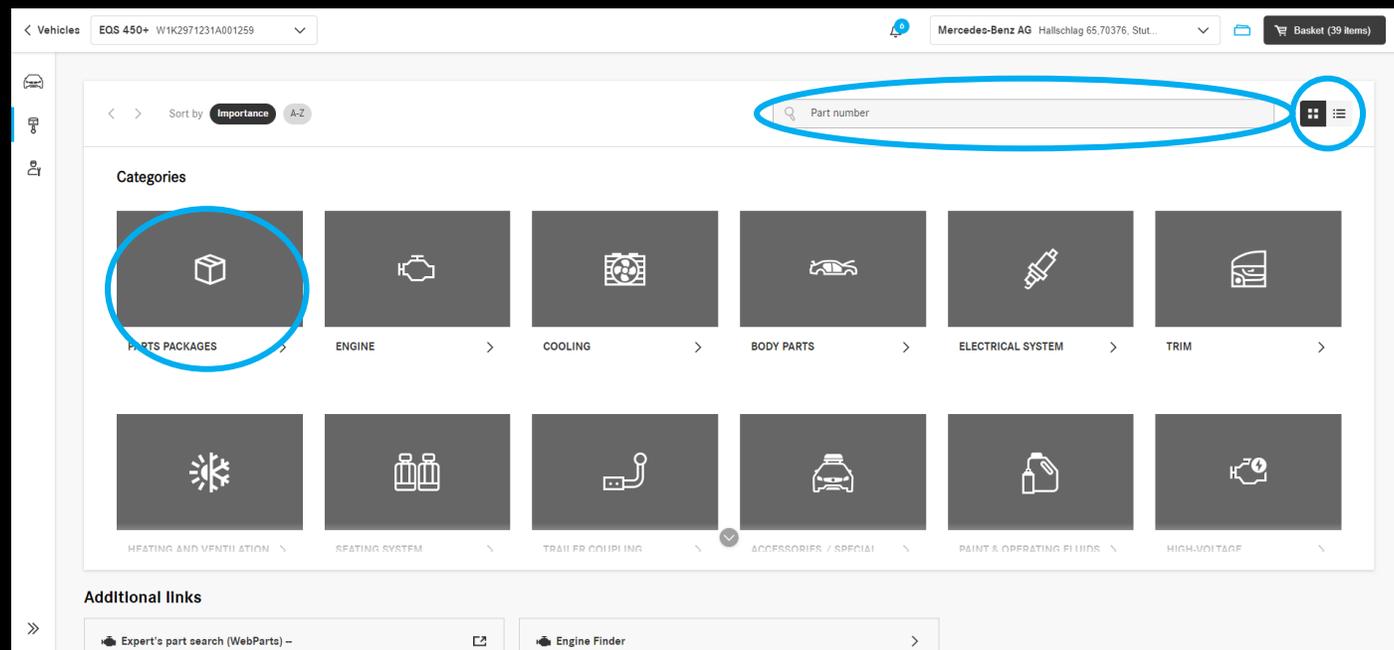
Name	Mustermann Workshop GmbH
Company-ID	329875429
Type	Independent Workshop
VAT registration no.	DE25545678
- Details**: Contains an 'Edit details' link. The data is as follows:

Primary address	ABC-Straße 1, 20354 Hamburg
Email	contact@mustermann.de
Website	-
- Mercedes-Benz B2B Connect**: Contains an 'Additional Purchase Authorization' section with the text: 'Some digital products might require additional rights. [Request access](#)'.

At the bottom, there is a 'General settings' section with a double arrow icon to its right.

# Parts Catalog

The WebParts catalog is now integrated in B2B Connect. The user is able to choose between the list or tile view. In addition to the parts search, you can use the new grouping to navigate specifically to the parts you need. The usual main and sub-group selection will guide the user to the explosion drawings and parts lists. Parts packages are available in B2B Connect.



# How to navigate to the parts catalog

Mercedes-Benz B2B Connect

Mercedes-Benz AG Hallschlag 65,70376, Stut... Basket (39 Items)

Search for saved vehicles or part numbers.

Show: Last opened Upcoming service Add vehicle

	<b>EQS 450+</b> W1K2971231A001259	<a href="#">Open</a>
	<b>smart cabriolet ev</b> WME4534911K334889	<a href="#">Open</a>
		<a href="#">Open</a>

Service delayed since 174 days [Order parts](#)

Vehicles EQS 450+ W1K2971231A001259 Mercedes-Benz AG Hallschlag 65,70376, Stut... Basket (39 Items)

**EQS 450+** Delete vehicle

General Technical

VIN	W1K2971231A001259
Initial registration	27.09.2021
Customer name	- <a href="#">Edit</a>
Licence plate	- <a href="#">Edit</a>
CVN	-
EU type approval number	e1*2018/858*00035*00
CAL ID	-

Options

- Parts Information
- Repair cases (XENTRY TIPS)
- Digital Service Booklet

Digital Service Booklet [+ Document new service](#) [Export PDF](#)

Next service: -

Open a vehicle from your vehicle list. Then navigate to the parts catalog using the action bar on the left-hand side of the screen.

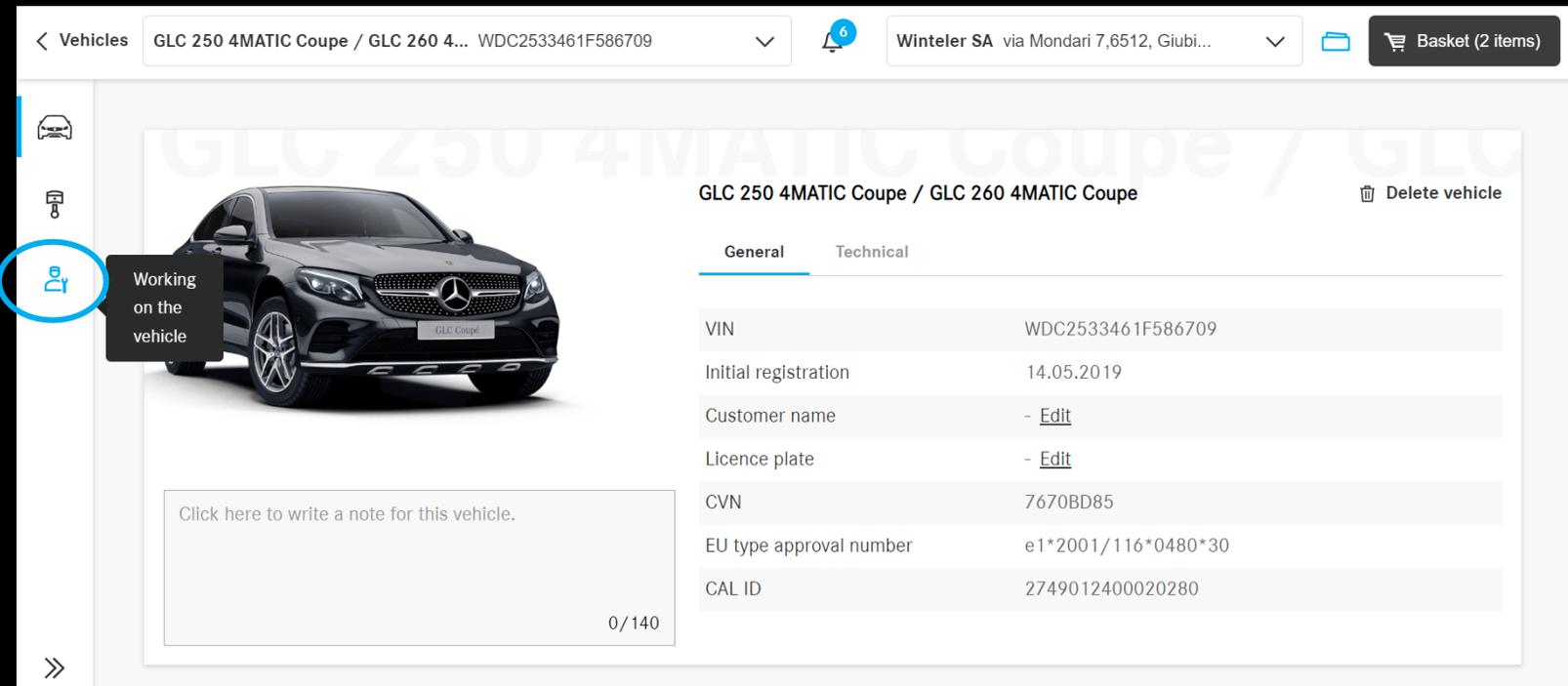
# Parts Catalog – Hide net prices

While clicking the wallet symbol in the header bar the net prices and discounts are hidden to show the customers the list prices only.

Pos.	Part number	Information	LP (€)	Qty.	Reset highlights
10	A2975010100	COOLANT LINE Left cooler to regulation valve	38.17	1	<input type="text" value="1"/> <input type="button" value="-"/> <input type="button" value="+"/> <input type="button" value="Add"/>
30	A0005061500	REGULATION VALVE Regulation valve mount; M6X16	233.84	1	<input type="text" value="1"/> <input type="button" value="-"/> <input type="button" value="+"/> <input type="button" value="Add"/>
50	N910143006001	HEXALOBULAR BOLT Regulation valve mount; M6X16	1.33	2	<input type="text" value="2"/> <input type="button" value="-"/> <input type="button" value="+"/> <input type="button" value="Add"/>
70	A2975010900	COOLANT LINE Regulation valve to right cooler and connecting point	40.49	1	<input type="text" value="1"/> <input type="button" value="-"/> <input type="button" value="+"/> <input type="button" value="Add"/>
80	A0009902625	THREAD ROLLING, HEAD BOLT	0.98	1	<input type="text" value="1"/> <input type="button" value="-"/> <input type="button" value="+"/> <input type="button" value="Add"/>

# Working on Site:

Open the preferred vehicle and select “working on the vehicle” to get an fast overview of all vehicle related work tasks. As a result you can work quicker and more efficiently.



The screenshot shows the Mercedes-Benz B2B Connect interface for a vehicle. The top navigation bar includes a back arrow, the text "Vehicles", a dropdown menu with "GLC 250 4MATIC Coupe / GLC 260 4... WDC2533461F586709", a notification bell with "6", a location dropdown "Winteler SA via Mondari 7,6512, Giubi...", and a shopping cart icon with "Basket (2 items)".

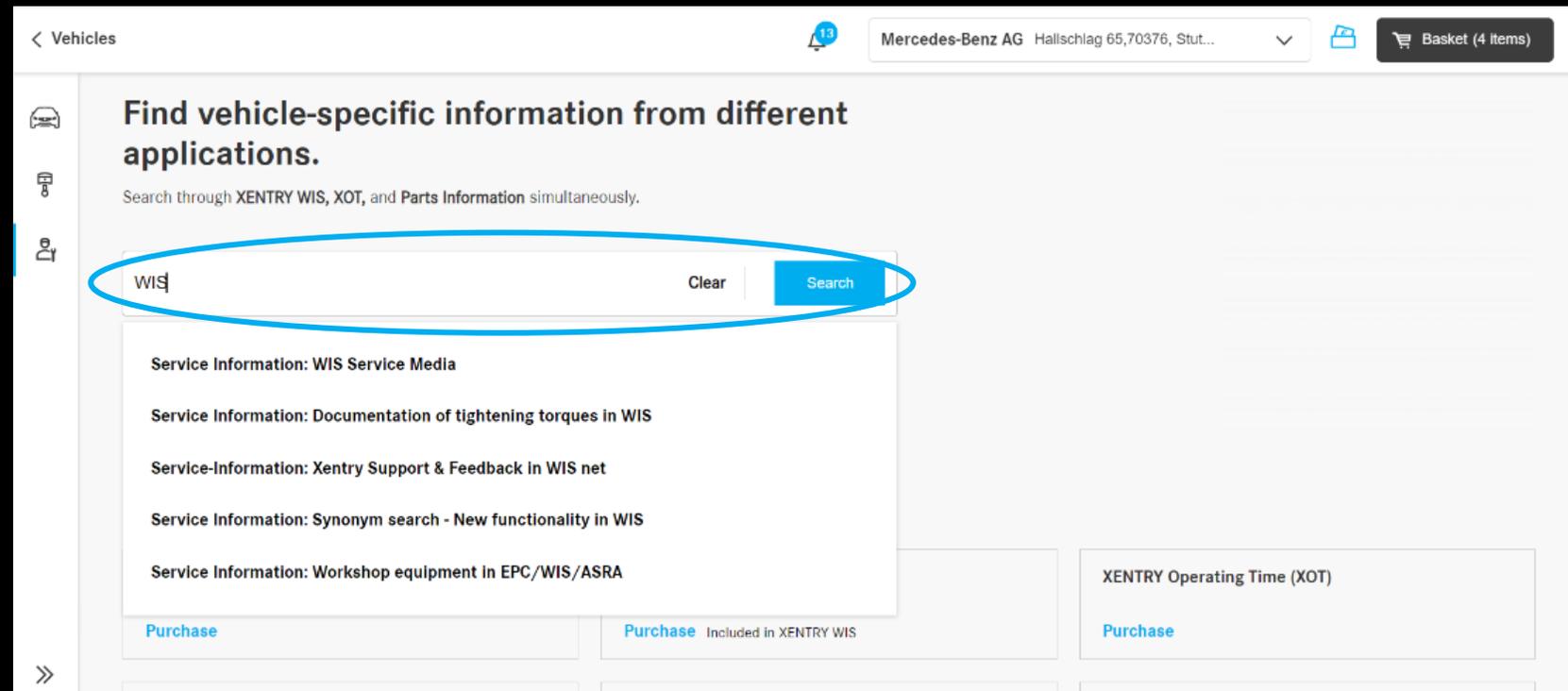
The main content area features a sidebar with three icons: a car, a key, and a person. The person icon is circled in blue, and a tooltip with the text "Working on the vehicle" points to it. The main area displays a car image and the text "GLC 250 4MATIC Coupe / GLC 260 4MATIC Coupe" with a "Delete vehicle" link. Below the image is a text box with the placeholder "Click here to write a note for this vehicle." and a character count "0/140".

Technical specifications table:

General	Technical
VIN	WDC2533461F586709
Initial registration	14.05.2019
Customer name	- <a href="#">Edit</a>
Licence plate	- <a href="#">Edit</a>
CVN	7670BD85
EU type approval number	e1*2001/116*0480*30
CAL ID	2749012400020280

# Working on Site: Search

Search through multiple applications simultaneously to find vehicle-specific information easily.  
Access previous searches faster by using recent queries for a vehicle.



The screenshot displays the Mercedes-Benz B2B Connect search interface. At the top, there is a navigation bar with a back arrow, the text "Vehicles", a notification bell with "13", the company name "Mercedes-Benz AG", the address "Hallschlag 65,70376, Stut...", a dropdown arrow, a printer icon, and a shopping cart icon labeled "Basket (4 items)".

The main content area features a heading "Find vehicle-specific information from different applications." followed by the subtext "Search through XENTRY WIS, XOT, and Parts Information simultaneously." Below this is a search input field containing the text "wis". To the right of the input field are "Clear" and "Search" buttons. A blue oval highlights the search input field and the "Search" button.

A dropdown menu is visible below the search field, listing several search results:

- Service Information: WIS Service Media
- Service Information: Documentation of tightening torques in WIS
- Service-Information: Xentry Support & Feedback In WIS net
- Service Information: Synonym search - New functionality in WIS
- Service Information: Workshop equipment in EPC/WIS/ASRA

At the bottom of the search results, there are three "Purchase" buttons. The first two are under the first two results, and the third is under the "XENTRY Operating Time (XOT)" result.

# News Section:

Stay informed and learn about updates regarding B2B Connect by reading the News Section. Click on the News Tab to open the new page.

The screenshot displays the Mercedes-Benz B2B Connect web application interface. At the top left, the logo "Mercedes-Benz B2B Connect" is visible. The top right corner shows a user profile for "Winteler SA" with a location "via Mondari 7,6512, Giubi..." and a shopping basket icon labeled "Basket (11 items)". A notification bell icon with the number "8" is also present. The main content area features a grid of service tiles: "Parts order (WebParts)", "Workshop Information System (XENT...)", "Repair cases (XENTRY TIPS)", "Digital Service Booklet", "XENTRY Operation Time (XOT)", "Dynamic Wiring Diagram (DWD)", and "Parts Information". A vertical navigation menu on the left side contains icons for home, search, and news. The "News" icon, which depicts a newspaper, is circled in blue and highlighted with a dark grey bar containing the word "News". At the bottom of the interface, there is a search bar with the placeholder text "Search for saved vehicles or part numbers." and a double arrow icon in the bottom left corner.

# News Section: Categories

News are now separated in different categories to help the user by labelling the information. On the left side the user gets a short preview of the current topics. After choosing an interesting title the article will be visible on the right.

The screenshot shows the Mercedes-Benz B2B Connect news section. At the top, there is a navigation bar with the Mercedes-Benz logo, 'Product information', 'Need help?', 'Standardised navigation', 'Provider/Data privacy', a search bar, and a 'Logout (Max Mustermann)' link. Below this is a 'Vehicle list' header with a dropdown menu for 'Autohaus Cottbus (AHC) GmbH 03042 Cottbus, P...' and a 'Basket (9 items)' button. The main content area is divided into two columns. The left column is a sidebar with a 'Vehicle list' title and a 'Show' filter set to 'All'. It lists news items by year: 2023 and 2022. The 2023 item is 'Mercedes-Benz B2B Connect gets even smarter' dated 30.1.2023, with an 'Update' button. The 2022 item is 'Introducing Damage Code as a new powerful module' dated 21.2.2023, with a 'Product' button. The right column displays the selected article, 'Mercedes-Benz B2B Connect gets even smarter', with an 'Update' button circled in blue. The article is by Mercedes-Benz B2B Connect and features a screenshot of the software interface. Below the screenshot, the text reads: 'Your central work tool: Mercedes-Benz B2B Connect gets even smarter.'

# News Section: Categories

New implementation of filter buttons help you sort through categories by clicking on the button.

Mercedes-Benz

Product information | Need help? | Standardised navigation | Provider/Data privacy | Search | Logout (Max Mustermann)

Vehicle list

Autohaus Cottbus (AHC) GmbH 03042 Cottbus, P... | Basket (9 items)

Show **All** Update Product

**2023**

30.1.2023  
Mercedes-Benz B2B Connect gets even smarter  
Update

**2022**

21.2.2023  
• Introducing Damage Code as a new powerful module  
Product

21.2.2023  
New: XENTRY Diagnosis Lite - available from 05.09.2022!  
Product

21.2.2023

Mercedes-Benz B2B Connect gets even smarter  
By Mercedes-Benz B2B Connect

Your central work tool: Mercedes-Benz B2B Connect gets even smarter.