

Mercedes-Benz B2B Connect

Release Letter July

04th July 2023



New

- Homepage
 - Design Changes
- Parts catalog
 - Search by type and model
- Vehicle List
 - Updated Callback and Customer Service Measures Display
 - New filtering options
- Vehicle Page
 - Vehicle fillings
 - Vehicle Data Card
- New B2BC Platform Search

From July 4: even more features for your daily business

Since January 2023, we have been developing Mercedes-Benz B2B Connect step by step, with many new functions and a new look.

The basic idea is to focus even more on the customer's vehicle – for even greater efficiency in your workshop



Dashboard

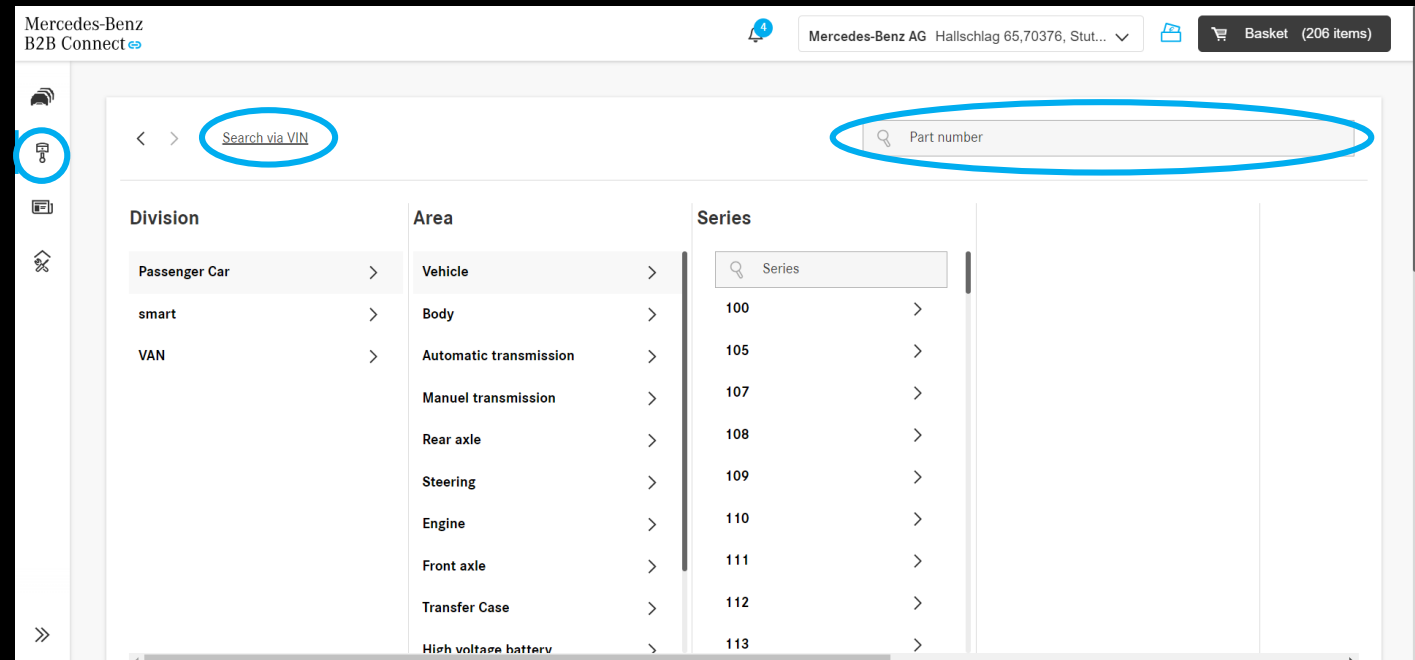
Now the homepage offers you an updated and cleaner Design by **removing the direct links** to applications and licenses.

The direct links of the applications are now accessible via the **License** page or the parts catalogue.

The screenshot displays the Mercedes-Benz B2B Connect dashboard. At the top, the Mercedes-Benz logo is on the left, and navigation links for 'Product information', 'Need help?', 'Standardised navigation', 'Provider / Data privacy', 'EN', and a search icon are on the right. A 'Log out (RMIDE Extended)' link is also present. Below the header, a red incident banner states: 'Incident Due to technical problems the following products are temporarily functionally impaired: B2B Connect'. The main content area features the 'Mercedes-Benz B2B Connect' logo, a location dropdown set to 'Winteler SA via Mondari 7,6512, Giubi...', and a 'Basket (2 items)' button. A large banner titled 'Bites the dust' includes a car image and a search bar with the placeholder 'Search for part numbers or saved vehicles and hit enter'. Below the banner, a horizontal menu shows filters: 'All (relevance)', 'Upcoming service', 'Recent orders', 'Callback', 'Customer service measures', and 'Last opened'. A '+ Add vehicle' button is on the right. The bottom section shows a vehicle entry for '109KA / L 4X2 3200' with a note 'Service delayed since 165 days' and an 'Order parts' link.

Parts Catalog by type and model

Even without VIN you can search for parts in B2B Connect. Enter the catalog by [selecting type and model](#). Click the icon on the vehicle list page and select the type and model of the vehicle. You can enter the VIN specific catalog or search directly for parts.



Vehicle fillings

The vehicle information include information about **fillings** now – starting with engine oil, brake oil and coolant. Other fillings will be provided until the end of 2023.

< Vehicles GLA 200 CDI 4MATIC / GLA 200 d 4... WDC1569021J000186

Mercedes-Benz AG Hallschlag 65,70376, Stut... Basket (206 items)

GLA 200 CDI 4MATIC / GLA 200 d 4MATIC

General Technical **Fillings** Delete vehicle

Engine oil [More](#) 6,5l

Brake fluid [More](#)

Coolant [More](#)

Click here to write a note for this vehicle.

0/140

Options

Digital Service Booklet >

B2BC Platform Search

Efficiently search all B2B Connect content. Discover help articles on using B2B Connect and general product information in the new [Platform Search](#).

The screenshot displays the Mercedes-Benz B2B Connect Platform Search interface. At the top, the Mercedes-Benz logo is on the left, and navigation links for 'Product information', 'Need help?', 'Standardised navigation', 'Provider / Data privacy', 'EN', and a search icon (circled in blue) are on the right. Below the header, a search bar contains the text 'license'. To the left of the search bar is a '< Back' link, and to the right are 'Clear' and 'Search' buttons. The search results are listed below the search bar:

- XENTRY Operation Time (XOT)**
Ideal for your workshop ➡ Create cost estimates, orders, invoices and warranty claims easily and precisely ★ work instructions, time guideline and work units
Shop > Workshop solutions > Xentry operation time
- Workshop Information System (XENTRY WIS)**
Repair and maintain Mercedes-Benz & smart vehicles according to manufacturer specifications ✓ latest information, functional descriptions, wiring diagrams ...
Shop > Workshop solutions > Xentry wis
- XENTRY Flash**
XENTRY Flash helps you to start up and programm ("flash") control units. Your workshop will also benefit from the SCN/CVN coding support as well as from the possibility to search using equipment codes for retrofits and conversions.
Workshop solutions > Diagnosis > Xentry flash

Vehicle List: Advanced filter options

Use the new filtering categories “**Callback**” and “**Customer service measures**” to quickly learn about Callbacks and required measures for your vehicles.

By clicking “**View**” the vehicle page opens and you are able to get more details.

The screenshot shows the Mercedes-Benz B2B Connect interface. At the top, there's a navigation bar with the Mercedes-Benz logo, 'Mercedes-Benz B2B Connect', and links for 'Product information', 'Need help?', 'Standardised navigation', 'Provider / Data privacy', 'EN', and a search icon. Below this, a header bar displays 'Mercedes-Benz B2B Connect', a notification bell with '3', a dropdown menu for 'VSP Auto, s.r.o.', and a 'Basket (10 items)' button.

The main content area features a search bar with the placeholder 'Search for part numbers or saved vehicles and hit enter' and a 'Search' button. Below the search bar, there's a 'Show' filter section with tabs: 'All (relevance)', 'Upcoming service', 'Recent orders', 'Callback', 'Customer service measures', and 'Last opened'. The 'Callback' and 'Customer service measures' tabs are circled in blue.

The vehicle list displays two entries:

- 216 KB 4X2 3665**
WDB9067131S984010
Test V1
TP
Service delayed since 109 days **Order parts**
⚠️ **Callback** **View** (circled in blue)
Open
- smart cabriolet ev**
WME4534911K279853
Smart 01
⚠️ **Callback** **View**
Open

Vehicle page: Vehicle Data Card

In order to access vehicle data easily on all relevant pages, click the new “[Vehicle information](#)” button.

You will get an overview of the essential data of the selected vehicle.

The screenshot shows the 'Vehicle Data Card' for a Mercedes-Benz GLE 350 d 4MATIC. The interface includes a top navigation bar with a 'Vehicles' dropdown, a search bar containing 'GLE 350 d 4MATIC WDC1660241A720727', a user profile for 'VSP Auto, s.r.o.', and a shopping basket with 26 items. On the left, there is a sidebar with icons for vehicle management. The main content area features a large image of the car, a 'Delete vehicle' button, and tabs for 'General', 'Technical', and 'Fillings'. The 'General' tab is active, displaying a table of vehicle details. A 'Vehicle information' button is highlighted with a red circle on the right side of the table. Below the table, there is a text area for notes and a character count '0/140'.

GLE 350 d 4MATIC		Delete vehicle
Vehicle information		
VIN	WDC1660241A720727	
Initial registration	01.11.2016	
Customer name	- Edit	
Licence plate	- Edit	
CVN	B7D0AD0D	
EU type approval number	e1*2007/46*0598*18	
CAL ID	6429012100150060	

Click here to write a note for this vehicle. 0/140

Vehicle page: Vehicle Data Card

The new feature allows **easy access** to all the important vehicle information during editing.
Close the window by clicking on the arrow.

The screenshot displays the Mercedes-Benz B2B Connect interface for editing vehicle data. The top navigation bar includes a back arrow, the vehicle name 'GLE 350 d 4MATIC' with its VIN 'WDC1660241A720727', a notification bell with '3' alerts, the company name 'VSP Auto, s.r.o.' with its address, and a shopping basket with 26 items.

The left sidebar contains icons for a car and a key, with the key icon circled in blue. The main content area is divided into two sections. The left section, titled 'Categories', lists various vehicle components with right-pointing arrows: PARTS PACKAGES, ENGINE, TRANSMISSION, PEDAL ASSEMBLY, SPRINGS, SUSPENSION AND HYDRAULIC, COMPONENTS, FRONT AXLE, STEERING, and REAR AXLE. The right section, titled 'GLE 350 d 4MATIC', shows a car image and a table of general information. The table includes fields for VIN, Initial registration, Customer name, Licence plate, CVN, EU type approval number, and CAL ID. The 'Licence plate' field is highlighted with a blue square containing a right arrow, also circled in blue.

GLE 350 d 4MATIC		
General	Technical	Fillings
VIN	WDC1660241A720727	
Initial registration	01.11.2016	
Customer name	- Edit	
Licence plate	- Edit	
CVN	B7D0AD0D	
EU type approval number	e1*2007/46*0598*18	
CAL ID	6429012100150060	

Below the table is a 'Notes' section.