B2B Connect Update – April 2025

Key Updates

Re-design RMI product pages

Product pages for Tools, Repair and Maintenance information have been redesigned with improved content, layout, and mobile optimization

Safety Data Sheets for chemical products

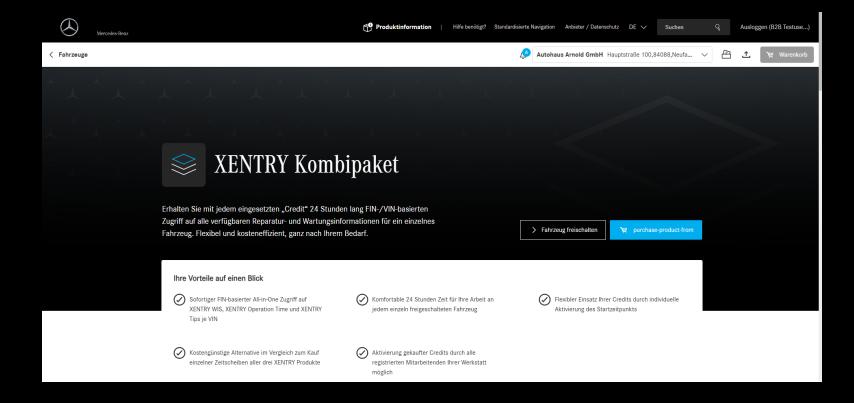
To comply with EU law, a link to Safety Data Sheets will be added to the checkout and order confirmation

Multifactor-Authentification

Multi-factor authentication (MFA) via PING-ID is now mandatory for accessing XENTRY applications

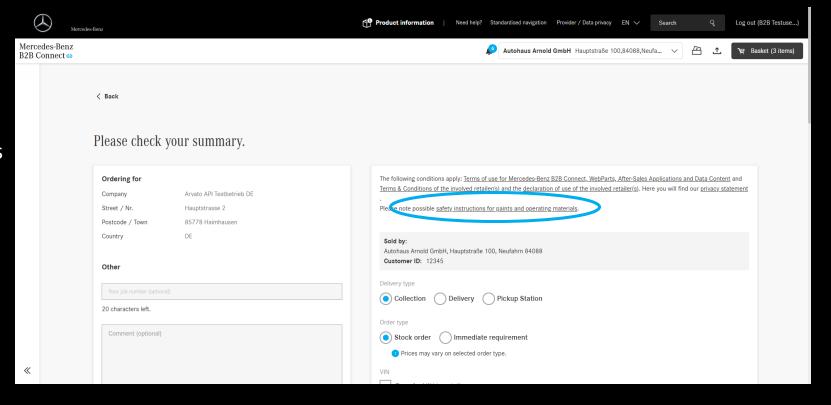
Re-design RMI product pages

The product pages for tools, repair and maintenance information, and diagnostics now shine in a new design. Both the content and the layout have been thoroughly revised to make the information more accessible to you. Additionally, the pages have been optimized for display on mobile devices. It's worth taking a look!



Safety Data Sheets for chemical products

For our EU customers, we're adding a link to Safety Data Sheets during checkout, so you can easily see if any products contain hazardous materials, as required by European law. This information will always be visible in the checkout area and at the bottom of the order confirmation.



Multifactor-Authentification

Do you use one or more of our XENTRY applications (e.g., XENTRY WIS, XENTRY Tips, XENTRY Parts Information)? Then you benefit from enhanced security with every access, as the use of multi-factor authentication (MFA) is now mandatory. This ensures targeted protection of your data and ours against unauthorized access.

To access a XENTRY application, you will need:

- Username and password
- •Authentication app (smartphone or Windows desktop) or USB security key Further information and the option to set up MFA can be found in our MFA Guide.

