

Data release for independent service providers

In order to allow independent service providers to **access the telediagnosics data** of your vehicle, please follow these 4 steps.

1

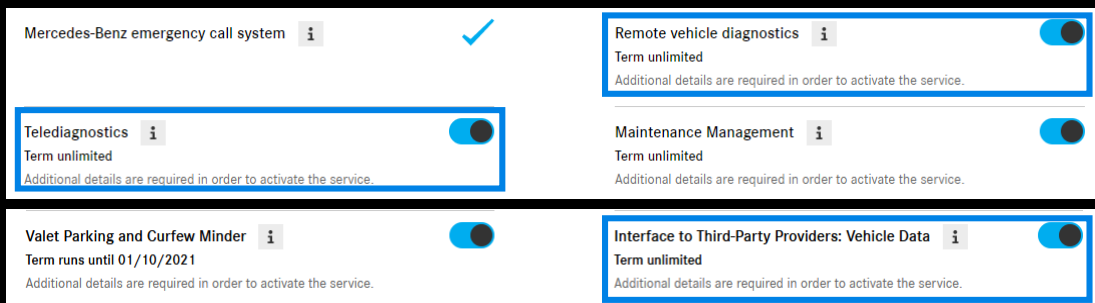
Log in to **Mercedes.me** with your Mercedes me account and navigate to **amend details**:

- Select **My Mercedes me Account** in the top right corner.
- A menu opens up. Select **My vehicles**.
- Now select the vehicle for which you want to allow access to telematics data.
- In the vehicle overview on the right side, click on **Amend details**.

2

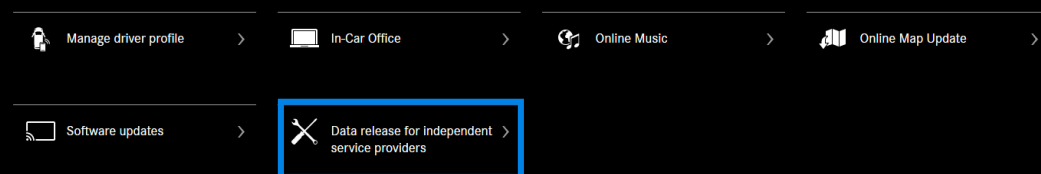
Make sure you have activated the services **Telediagnosics** and **Remote vehicle diagnostics** in the area below **Safety and Service**.

Please do also make sure that you have activated the service **Interface to Third-Party Providers: Vehicle Data** in the area below **Comfort**.



3

Navigate back to **My vehicle** and below **Mercedes me connect services**, select the option **Data release for independent service providers**.



4

A window opens. Below **Add new service provider**, add the dealership ID number of the workshop. You will receive the ID number from your Service Advisor.

Add new service provider

Dealership ID number **Add**