

Mercedes-Benz B2B Connect

System Update – July 2023

Mercedes-Benz



B2B Connect Update - 04 July 2023

Key Updates

Dashboard

The new dashboard focuses on the customers' vehicles, meaning unlocked applications (e.g. XENTRY WIS, XENTRY TIPS etc.) can now be found directly on the vehicle pages.

New Parts Searching Functions

With the integrated WebParts functionality, you can search parts using either VIN, model type, or part number.

Access to Vehicle Fluid Information

See information on engine oil, brake fluid, and coolant specifications and quantities specific to each vehicle.

B2B Connect Platform Search

New search function for B2B connect to easily locate information stored across the platform.

Recall and Service Measure Notification

The latest information on any outstanding recalls and service measures specific to the vehicle.

Vehicle Data Card

Access to further information for any vehicles saved within the account.

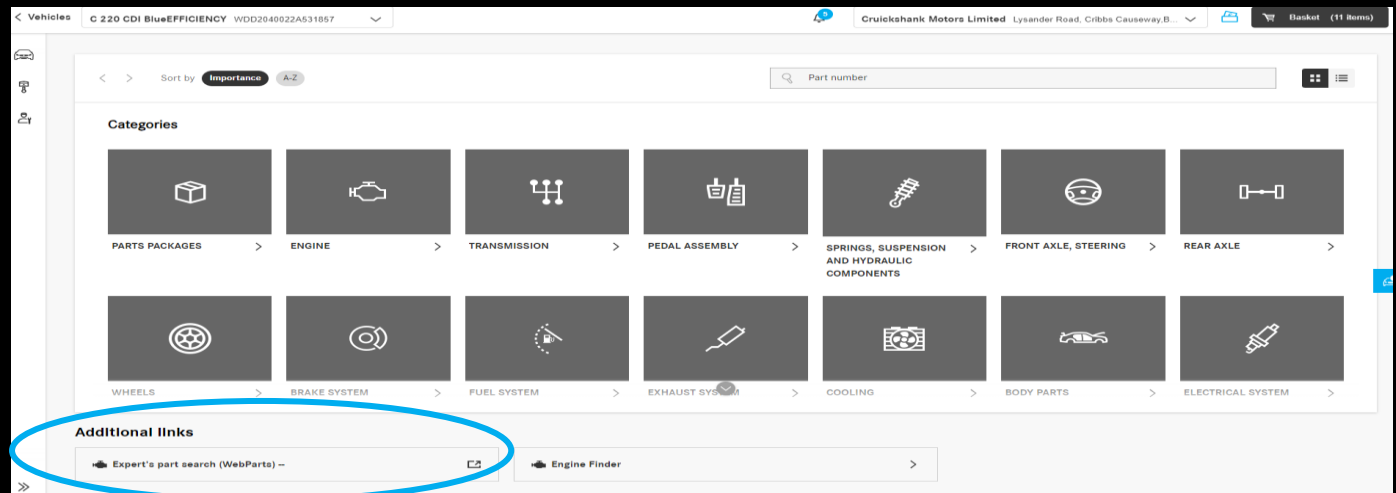
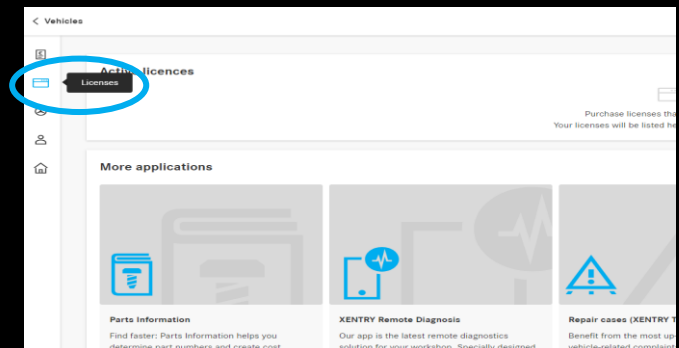
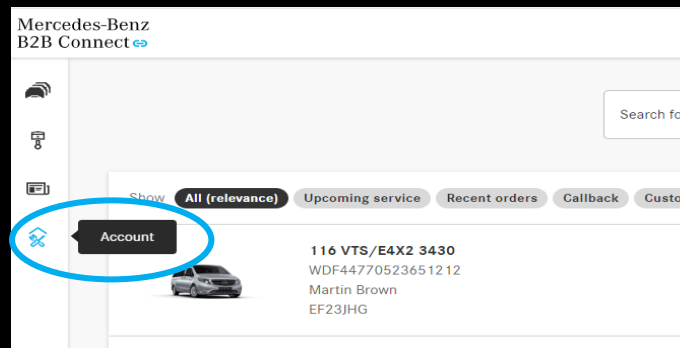
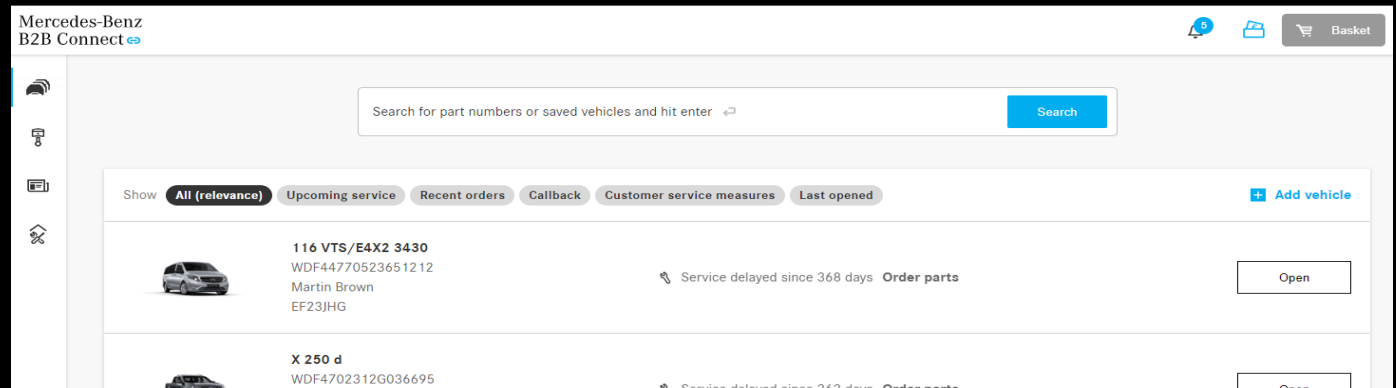
Dashboard

New homepage layout with a cleaner design focusing on the customers' vehicles, meaning unlocked applications (e.g. XENTRY WIS, XENTRY TIPS etc.) information can now be found directly within the vehicle pages.

Following the removal direct links on the homepage, the application links are still accessible via the License page in your Account, or via the parts catalogue.

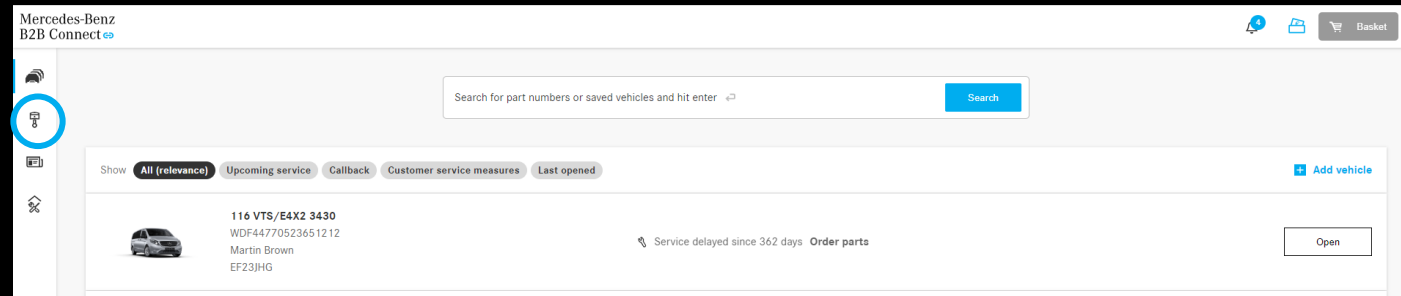
WebParts functionality is being integrated into B2B Connect. The original WebParts system can still be accessed either:

1. Open relevant vehicle > Vehicle Parts > Expert's Part Search
2. Directly via <https://webparts.mercedes-benz.com/>



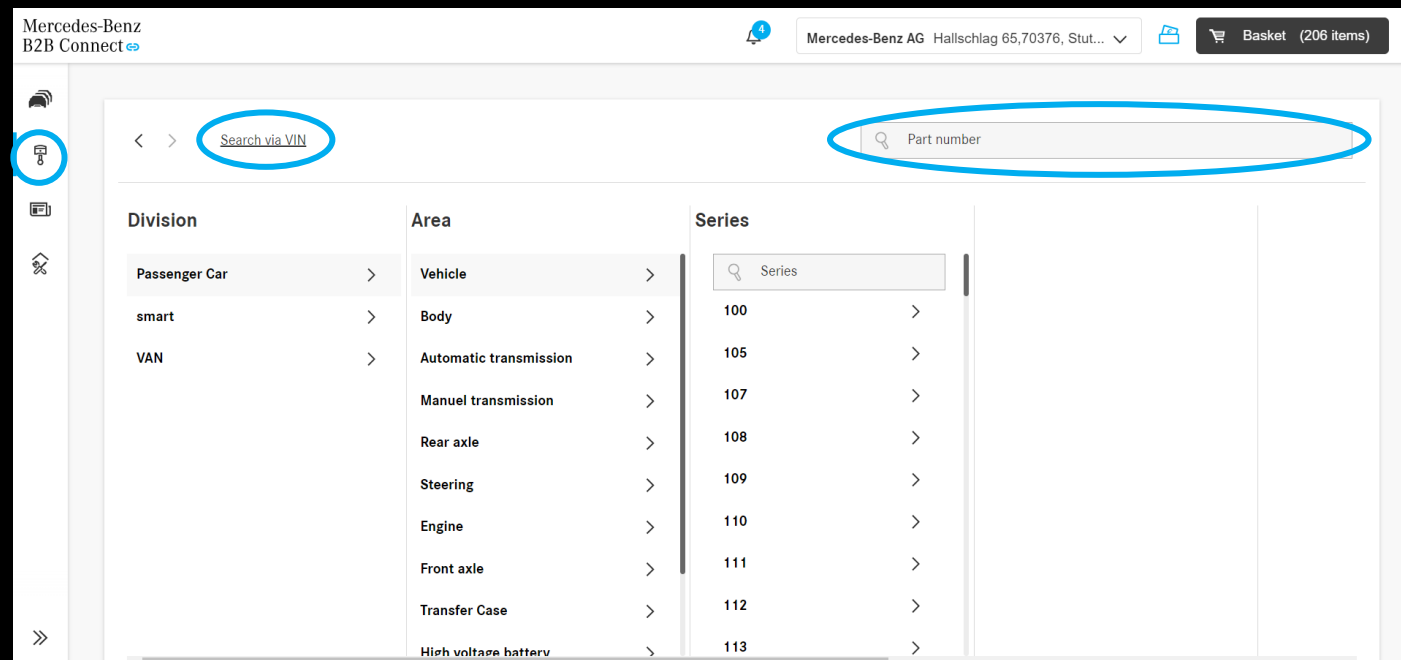
Search the Parts Catalogue by Part Type or Model

With the further integration of WebParts, you can now search without the VIN in B2B Connect through the *'Vehicle Parts'* section.



There is now the option to search for parts by clicking on the model type, and parts category.

The functionality to search via VIN is also accessible on this page.



Vehicle Fluids

The vehicle information section now includes a tab called **'Fluids'**,* containing information regarding any vehicle fluids, such as engine oil, brake oil and coolant.

** Screenshot currently shows as 'Fillings' as the tab name, but this will be changed to 'Fluids' on B2B Connect.*

The screenshot shows the vehicle information page for a GLC 250 4MATIC Coupe / GLC 260 4MATIC Coupe. The 'Fillings' tab is selected and circled in blue. The page includes a vehicle image, a note field, and a table of technical specifications.

| General | Technical | Fillings |
|-------------------------|------------------------|----------|
| VIN | WDC2533461F586709 | |
| Initial registration | 14.05.2019 | |
| Customer name | - Edit | |
| Licence plate | - Edit | |
| CVN | 7670BD85 | |
| EU type approval number | e1*2001/116*0480*30 | |
| CAL ID | 2749012400020280 | |

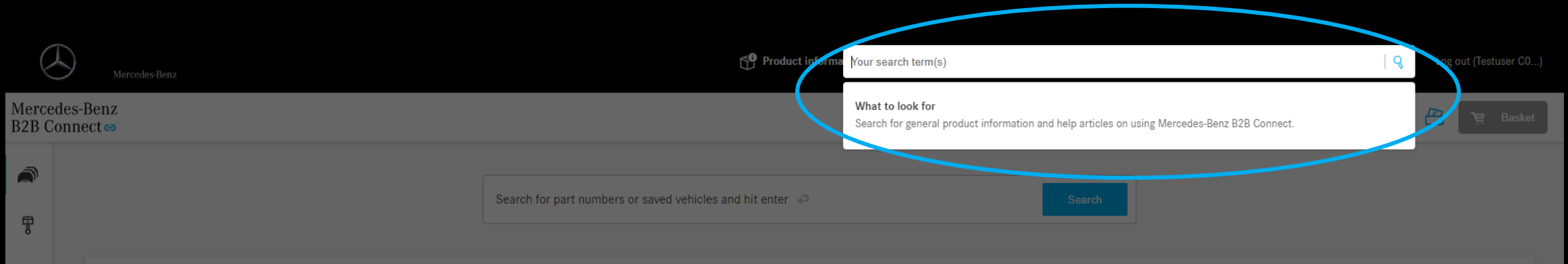
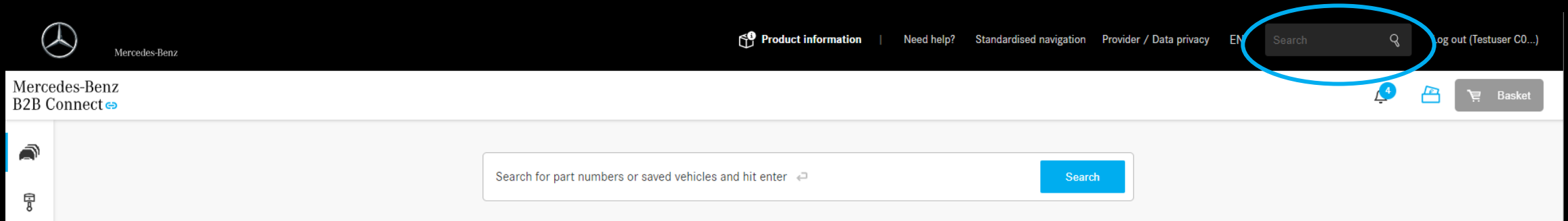
Further information for vehicle fluids will be coming later in the year.

The screenshot shows the vehicle information page for a GLC 250 4MATIC Coupe / GLC 260 4MATIC Coupe. The 'Fillings' tab is selected. The page includes a vehicle image, a note field, and a table of fluid information.

| General | Technical | Fillings |
|-------------|----------------------|----------|
| Engine oil | More | 6,5l |
| Brake fluid | More | |
| Coolant | More | |

B2B Search Functionality

Efficiently search all B2B Connect content, and information.
By using the new platform search you can find articles, and general product information.



Advanced Filters on Vehicle List

The new filtering categories *'Recall'* * and *'Service Measures'* allows you to quickly identify, and find information on any recalls, and required service measures specific to each vehicle.

* Screenshot currently shows as *'Callback'* & *'Customer Service Measures'* as the tab names, but this will be changed to *'Recall'* & *'Service Measures'* on B2B Connect.

The screenshot displays the Mercedes-Benz B2B Connect interface. At the top, there is a search bar with the text "Search for part numbers or saved vehicles and hit enter" and a "Search" button. Below the search bar, there are several filter tabs: "All (relevance)", "Upcoming service", "Recent orders", "Callback", "Customer service measures", and "Last opened". The "Callback" and "Customer service measures" tabs are circled in blue. Below the tabs, there is a table of vehicles with columns for vehicle details and actions. The table contains three rows:

| Vehicle Image | Vehicle Details | Service Status | Action |
|---------------|---|--|----------------------|
| | 116 VTS/E4X2 3430 WDF4770523651212 Martin Brown EF23JHG | Service delayed since 362 days Order parts | Open |
| | X 250 d WDF4702312G036695 John Smith XR19CRO | Service delayed since 357 days Order parts | Open |
| | GLC 250 4MATIC Coupe / GLC 260 4MATIC Coupe WDC2533461F586709 | Service delayed since 357 days Order parts Customer service measures View | Open |

By clicking *'View'*, the vehicle page will open and display further details.

The screenshot displays the details of a vehicle page. It is divided into two sections:

- Callbacks**: A section with a warning icon and the text "Please send the customer and their car to a [Mercedes-Benz partner near you](#). For further questions please contact your partner." Below this, there is a table with columns "Type" and "Job Description". The table contains one row: "Deactivation of Advanced Emergency Braking System".
- Customer service measures**: A section with a warning icon and the text "Update battery management system control unit software". Below this, there is a table with columns "Type" and "Job Description". The table contains one row: "Update battery management system control unit software".

Vehicle Data Card

Vehicle data is now easily accessible via the blue *'Vehicle Information'* button.

GLC 250 4MATIC Coupe / GLC 260 4MATIC Coupe

| General | Technical | Fillings |
|-------------------------|------------------------|----------|
| VIN | WDC2533461F586709 | |
| Initial registration | 14.05.2019 | |
| Customer name | - Edit | |
| Licence plate | - Edit | |
| CVN | 7670BD85 | |
| EU type approval number | e1*2001/116*0480*30 | |
| CAL ID | 2749012400020280 | |

An overview of all essential data for the selected vehicle will open.

GLC 250 4MATIC Coupe / GLC 260 4MATIC Coupe

| General | Technical | Fillings |
|-------------------------|------------------------|----------|
| VIN | WDC2533461F586709 | |
| Initial registration | 14.05.2019 | |
| Customer name | - Edit | |
| Licence plate | - Edit | |
| CVN | 7670BD85 | |
| EU type approval number | e1*2001/116*0480*30 | |
| CAL ID | 2749012400020280 | |

Notes