

# Mercedes-Benz B2B Connect

System Update – August 2023

Mercedes-Benz



# B2B Connect Update – 07 August 2023

## Key Updates

### Campaigns

Active campaigns will be accessible via banners on the B2B Connect homepage.

### Parts Suggestions

B2B Connect analyses the parts in the shopping basket, and makes smart suggestions for any additional parts that may be of interest.

### Order Import from Excel Document

Import a list of part numbers and quantities to add all directly into the shopping basket to order.

### Extended Communication

The ability to add messages for orders between Customer and Authorised Repairer is now available.

### Removal of Inactive Vehicles

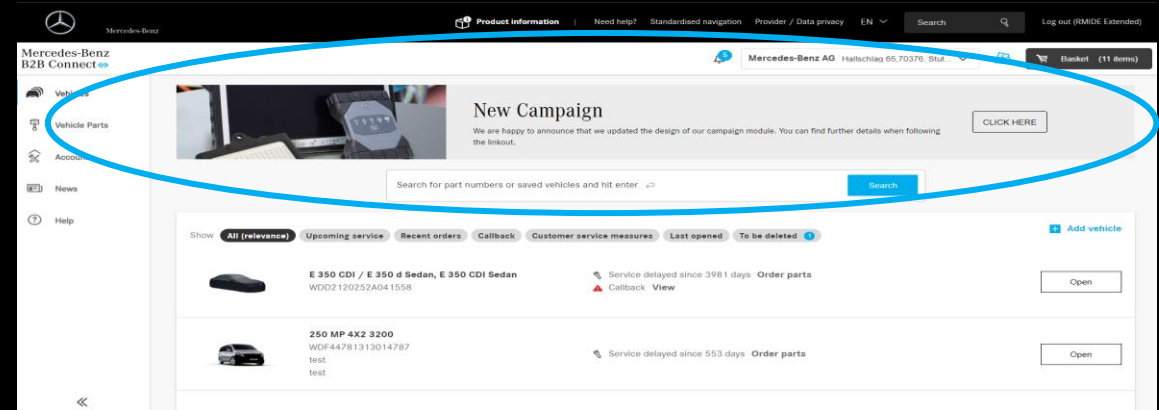
Vehicles that are no longer in use will be removed from the account following a period of inactivity.

### Help Overview

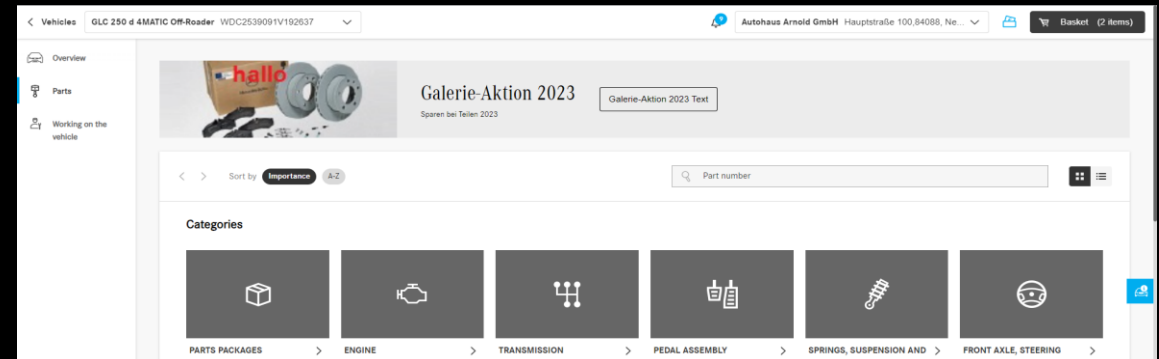
The online help functionality has moved into the sidebar for ease of access.

# Campaigns

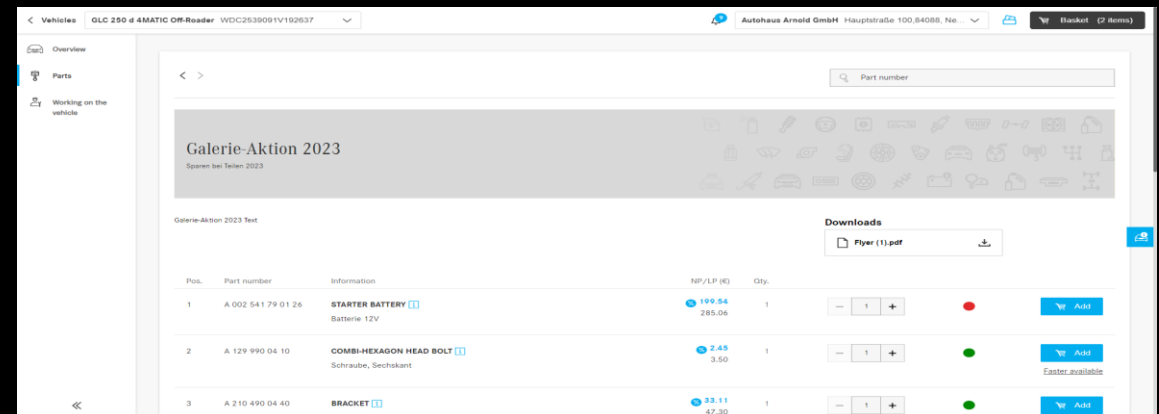
Active campaigns will be displayed via a banner on the B2B Connect homepage.



Any parts specific campaigns will also be visible at the top of the parts catalog.



The details and parts included in the campaign will be visible once the banner has been clicked.



# Parts Suggestions

Once parts have been added to the shopping basket, B2B Connect will suggest additional parts that are often purchased together.

The screenshot displays the Mercedes-Benz B2B Connect interface for a shopping basket. At the top, the vehicle model is 'GLA E-Class Coupé WDD2938901F000088' and the dealer is 'Autohaus Cottbus (AHC) GmbH 03042 Cottbus, P...'. The basket contains 9 items. The main part list shows 'AIR DISTRIBUTOR' with a price of 1.234,56. Below it, a part '50 A0109904604 UNTERDRUCKLTG. (VACUUM LINE) PUMPE ZUR TRENNSTELLE' is listed with a price of 25.27 (discounted from 26.00) and a quantity of 1. A blue circle highlights the 'Often purchased with this part:' section, which suggests 'A0109904604 NAME OF A VERY USEFUL PART DESCRIPTION OF THAT USEFUL PART' with a price of 1.33 (discounted from 1.49) and a quantity of 1. Below this, another part '50 A1234567890 {PRODUCT TITLE} {PRODUCT DESCRIPTION}' is shown with a price of 1.234,56 (discounted from 1.200,56) and a quantity of 2. The interface includes various controls like minus/plus buttons, a green checkmark, and an 'Add' button for each item. A 'Footnote' link is also present for each part.

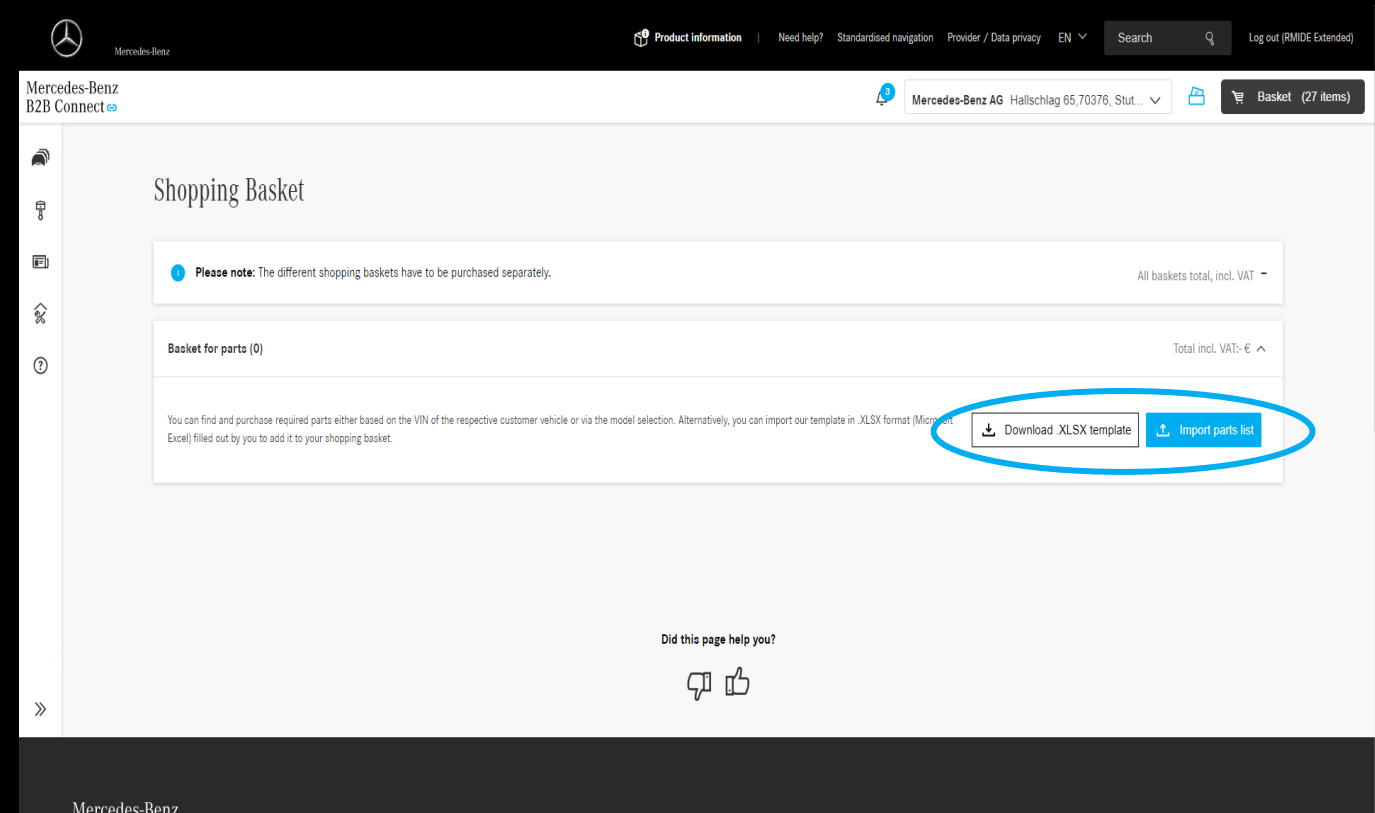
Part Number	Part Name	Description	Price	Quantity	Action
50 A0109904604	UNTERDRUCKLTG. (VACUUM LINE)	PUMPE ZUR TRENNSTELLE	25.27 (26.00)	1	Add
Often purchased with this part:					
A0109904604	NAME OF A VERY USEFUL PART	DESCRIPTION OF THAT USEFUL PART	1.33 (1.49)	1	Add
50 A1234567890	{PRODUCT TITLE}	{PRODUCT DESCRIPTION}	1.234,56 (1.200,56)	2	Add

# Parts Order Import - Excel

It is now possible to upload an Excel file to add a list of parts to the shopping basket.

The template for the parts order can be downloaded directly from the shopping basket.

Input the part numbers and quantity and then upload into the shopping basket.



# Extended Communication

Extended communication functionality is now embedded into the order check out.

Messages can be included to accompany the order by inputting into the message box.

The selected Authorised Repairer will receive the message along with the order.

Mercedes-Benz B2B Connect

Product information | Need help? | Standardised navigation | Provider / Data privacy | EN | Search | Log out (RMIDE Extended)

Autohaus Arnold GmbH | Hauptstraße 100, 84088, Ne... | Basket (4 items)

< Back

Please check your summary.

**Ordering for**

Company: Arvato API Testbetrieb DE  
Street / Nr.: Lychener Straße 2  
Postcode / Town: 10437 Berlin undefined  
Country: DE

**Other**

Your job title (optional)

20 characters left.

Comment (optional)

200 characters left. Please do not enter any personal data.

The following conditions apply: [Terms of use for Mercedes-Benz B2B Connect, WebParts, After-Sales Applications and Data Content](#) and [Terms & Conditions of the involved retailer\(s\)](#) and the [declaration of use of the involved retailer\(s\)](#). Here you will find our [privacy statement](#).

**Sold by:** Autohaus Arnold GmbH, Hauptstraße 100, Neufahrn 84088  
**Customer ID:** 1234

**Delivery type**

☒ Collection ☐ Delivery

**VIN**

☐ Transfer VIN to retailer

☒ We'd recommend including the VIN information to allow your retailer to do validation checks if necessary.

Item	Price (net)
HEXALOBULAR BOLT 1	5.30 €
Nº10143 008006	
Quantity: 4	

Sum of list prices: 6.24 €

# Removal of Unused Vehicles

If a vehicle has not been active for 2 years, a notification will appear against the vehicle.


These vehicles will be moved to a different list on your homepage, accessible via a filtered search.

If the user does not confirm the vehicle is still active, or open the vehicle data, it will be removed from the list after 6 months of inactivity.

This will also delete any comments that have been added on the vehicle detail page.

The vehicle can be added again later. All data such as DSB History will be accessible again if the vehicle is relisted.

The screenshot displays the Mercedes-Benz B2B Connect web application. The top navigation bar includes the logo, user information (Mercedes-Benz AG, Hallschlag 65,70376, Stut...), and a shopping basket with 11 items. A left sidebar contains navigation links: Vehicles, Vehicle Parts, Account, News, and Help. The main content area features a 'New Campaign' announcement and a search bar. Below the search bar, a filter bar shows various categories, with 'To be deleted' highlighted in red. A blue circle highlights a specific vehicle entry in the list. The entry details are as follows:

Vehicle Information	Status
 GLC 250 4MATIC Coupe / GLC 260 4MATIC Coupe WDC2533461F586709 DEziao kloo0	Will be deleted in 147 days on 21.12.2023 <b>Keep</b>

An 'Open' button is located to the right of the vehicle entry.

# Online Help Page

There is a new help page, accessible via the sidebar.

Here there is also quick access to Authorised Repairer information including address, contact details and opening times.

Additionally, there is a FAQ section for the most common topics.

**Selected retailer**

You can change the retailer at any time via the dropdown in the toolbar above. [All retailers](#)

Address	Autohaus Arnold GmbH Car, Transporter Hauptstraße 100, 84088 Neufahrn
Tel	-
Email	webparts.129@star-cooperation.com

**Most frequent topics** [More help](#)

- Do you need help with registration? [Account](#) ▼
- How do I register a company even though I am not yet a customer of Mercedes-Benz AG? [Account](#) ▼
- I already have access to various workshop solutions. Will this access be migrated to Mercedes-Benz B2B Connect? [Account](#) ▼
- What is Mercedes-Benz B2B Connect and which advantages does it offer? [Account](#) ▼
- Does a switch to B2B Connect incur expenses? [Account](#) ▼