XENTRY Parts Information Quick Guide

XENTRY Parts Information Product Management – 05/2025

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Overview of XENTRY Parts Information

XENTRY Parts Information is an innovative solution for searching for parts and provides you with vehicle and order-specific information efficiently and in a clearly presented format.

- The integration of XENTRY Parts Information allows you to search for parts directly in the various functions of XENTRY Portal.

- You can add item numbers directly from the picture chart to the shopping cart and immediately see the availability of the desired part (only with DIMS* connection).

- In addition to the availability in your own warehouse, you can also check availability in other locations.

- Direct access to repair instructions, labor times, wiring diagrams and damage codes is possible by applying the vehicle identification number.

- Oil data, such as the filling quantity and oil quality for your selected vehicle (Cars), can be displayed immediately without a time-consuming search.

- Parts kits are displayed in order to give you a quick overview of the delivery package.

- Integrated display of the packages from XENTRY Menu Pricing and service measures (SM).

This document provides you with a quick overview of the **XENTRY Parts Information** function and is intended to facilitate your introduction to a more convenient work process.
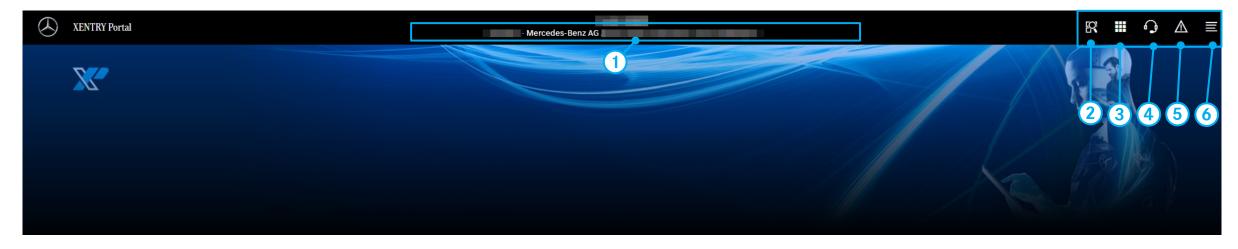
Link to MB Retail platform: Mercedes-Benz Retail Platform **XENTRY Parts Information:** https://xentry.mercedes-benz.com/xhpi

* Dealer Inventory Management System

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Content

Functions of the XENTRY Portal home screen
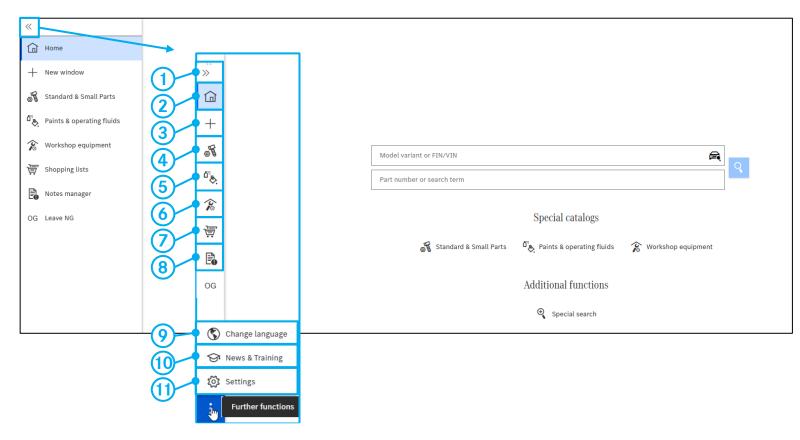
① You can see your outlet on the XENTRY Portal start page ① and five buttons (icons, ②–⑥). If you are assigned to several dealer numbers, you can change your outlet by clicking on the displayed outlet.

② With the first icon ②, you can **search** XENTRY Portal.

③ With the second icon ③, you can switch between your favorite **applications**.

④ With the icon with the headphones ④, you can submit a new support request or view your existing support requests.

⑤ The icon with the warning triangle ⑤ informs you about **maintenance** or faults in XENTRY Portal.

⑥ The last icon ⑥ opens the **menu** in which you can make your personal settings, for example.

Accessing the XENTRY Parts Information function
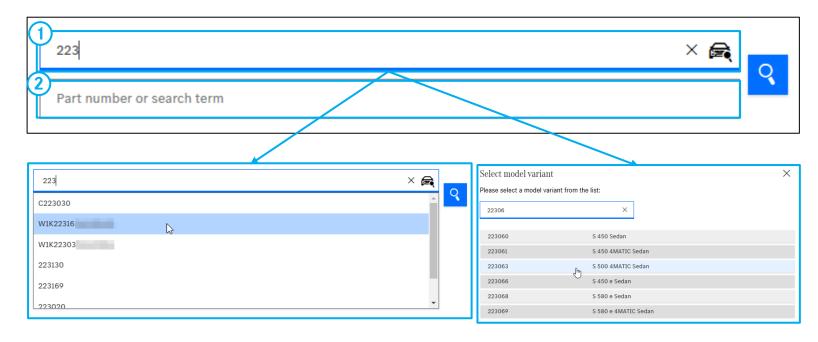
① Launching the **XENTRY Parts Information** function is the starting point in the search for parts.

② Click on **XENTRY Product Training** to access the training area for all XENTRY products.

③ In the **outlet selection** you will also see your dealer number in front of your outlet name. You can select the desired outlet via the Settings menu under "Outlet" by clicking on the location icon.

Navigation bar

① The navigation menu can be expanded and collapsed by clicking on the **arrow symbol**

② **Home screen** of XENTRY Parts Information/ vehicle definition

③ Opens a **new window** with the home screen

④ Search options for **standard and small parts**

⑤ Search options for **paints and operating fluids**

⑥ Search options for **workshop equipment**

⑦ **Shopping lists** button opens **shopping cart overview** with a list of all generated parts scopes

⑧ **Notes manager** button opens a list with all existing notes

⑨ Offers the option of **changing the application language**

⑩ Opens the **information and training documents** for the XENTRY Parts Information product on the retail platform.

⑪ Special **user settings**

Vehicle definition

① **Vehicle definition:**
You can define a specific vehicle by entering the FIN/VIN (vehicle identification number). Your search is carried out by pressing the 🔍 button or the Enter key.
Defining a specific vehicle considerably simplifies the identification of parts.
Alternatively, you can manually define the vehicle by
- Entering the 3-digit model series
- Entering the 4/5-digit model designation
- Selecting the model
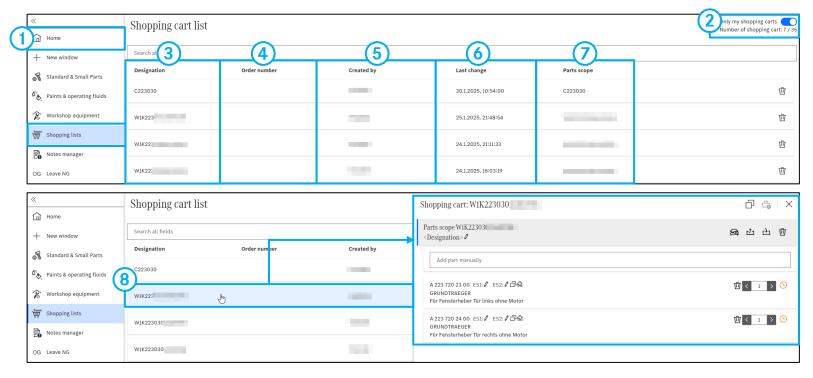
Now you can begin to search for parts.

② **Part search**
See from

Note: It is also possible to search by entering the last 8 digits of a FIN/VIN! The search box automatically shows you the most recently entered model designations/FINs/VINs.
25 valid model designations/FIN/VIN entries are stored.

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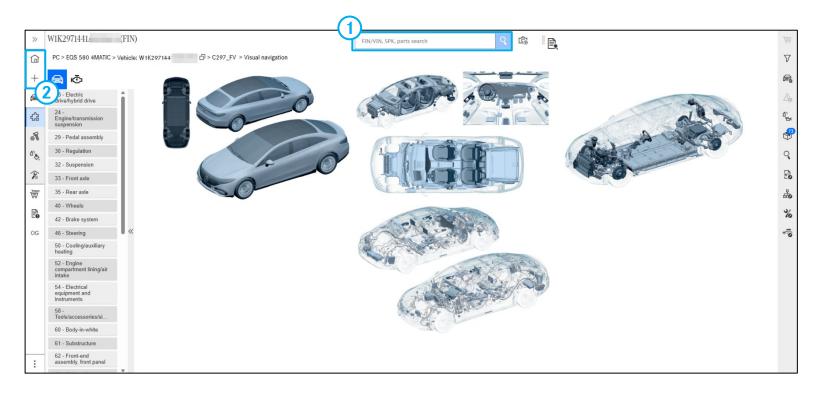
Open existing shopping cart

① Click on the house symbol to create a **new shopping cart (formerly a job)**

② Activating the toggle button shows **only your** own **shopping carts**.

③ **Designation** of shopping cart

④ **Order number** of shopping cart

⑤ **Who created** the shopping cart

⑥ **Last change** to the shopping cart

⑦ All **parts scopes** (designations) of the shopping cart

⑧ Selecting a line in the shopping cart list displays information about the shopping cart. Changes to the shopping cart can be made directly in the view.
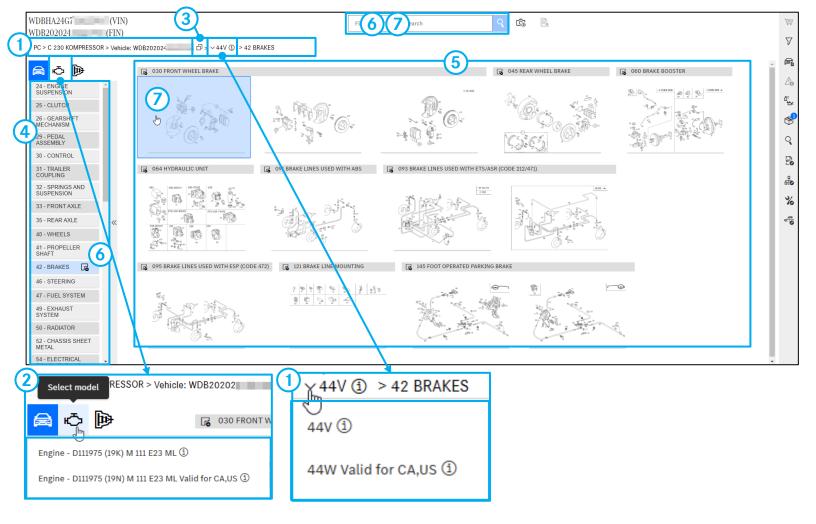
The functions of the shopping cart
See slide 28

Explanation of functions for changing vehicles
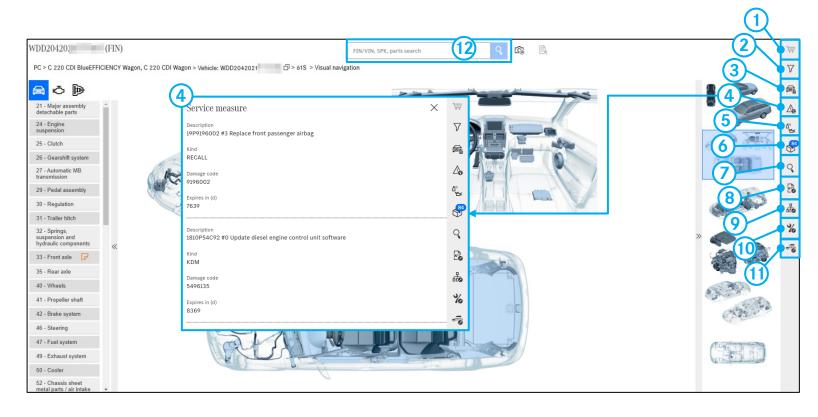
① **Quick change** to a new vehicle
In the settings, specify whether the new vehicle should be applied to a new shopping cart or the same shopping cart (see slide 40).

② Alternatively, you can click on the house or "+" symbol on the home screen to define a new vehicle with a new shopping cart.

Navigation path/groups
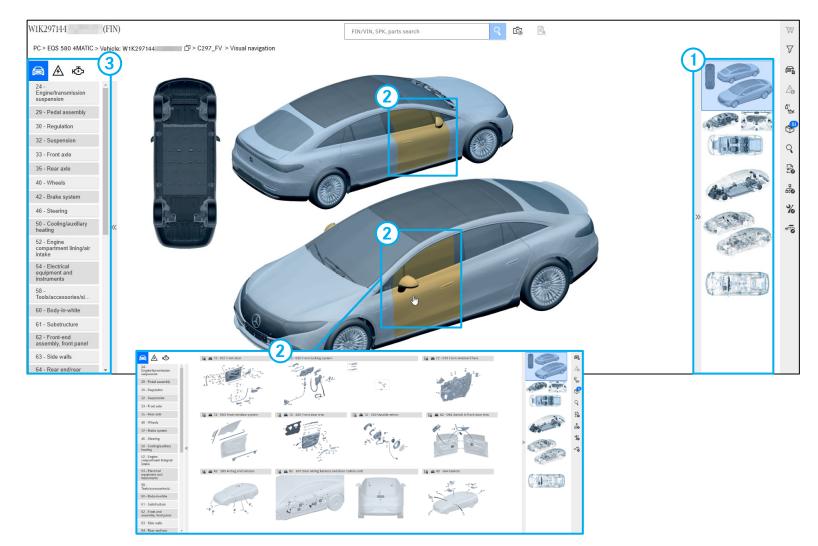
① **Dynamic navigation path**/ Ability to switch between the catalogs

② **Search** options by various **categories**

③ **Copy** of the current FIN/VIN

④ Overview of **main groups/design groups** (MG/DG)

⑤ By selecting a main group, the corresponding **subgroups/technical scopes** (SG/TS) appear

⑥ Select a **main group** by clicking on it or entering the main group number in the search window

⑦ Select a **subgroup** by clicking on it or entering the subgroup number in the search window

Vehicle-related functions

① Opens **current shopping cart.** Parts can also be deleted and the quantity changed here.

② **Filter options/display:** all ▽ , some ▽• , No ⧶ filter active

③ Display of **vehicle data card**

④ **Service measures (SM)**
Display of service measures for selected vehicle

⑤ Display **operating materials overview for vehicle**

⑥ Parts packages are automatically identified and shown as complete offers (parts & wage costs)

⑦ **Advanced search** with vehicle data

⑧ Call up **WIS** with the current vehicle

⑨ Call up **DWD** with current vehicle

⑩ Call up **XOT** with current vehicle

⑪ Open **ODUS** with current vehicle

⑫ **Simple search**/call up by directly entering the part number/designation or main group/subgroup etc.

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Visual navigation – Parts search
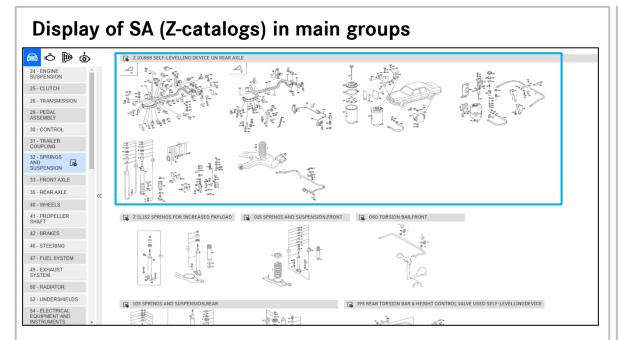
You can also use the **visual navigation** to search for parts.

① **Navigate** between the individual areas of the vehicle (e.g. interior, exterior).

② You can access all **subgroups** belonging to a specific area on the vehicle **with a single click**.

③ You can continue to use the **main group/ subgroup navigation** as usual at any time.
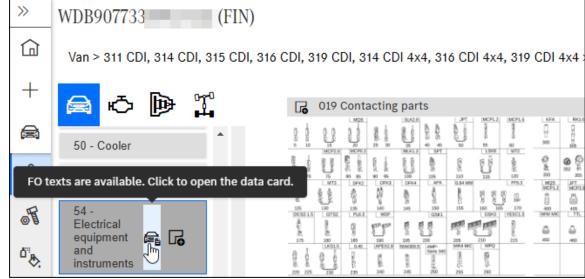
Note: The function is initially only available for selected model series and other model series will be added gradually.

Display of SA (Z-catalogs)/FO texts in main groups

Display of SA (Z-catalogs) in main groups

If a main group contains SAs, these are displayed at the beginning of the list with the other subgroups underneath.

Display of FO texts in main groups
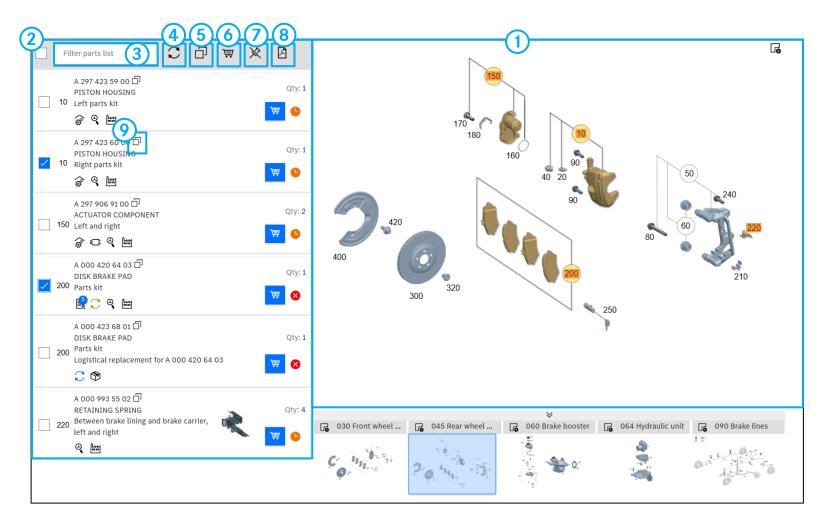
Clicking on the **data card symbol** opens the data card with the FO texts.

Note: The data card opens automatically when you open the respective main group for the first time.
The data card also opens automatically immediately after the vehicle has been defined.

Functions of parts list
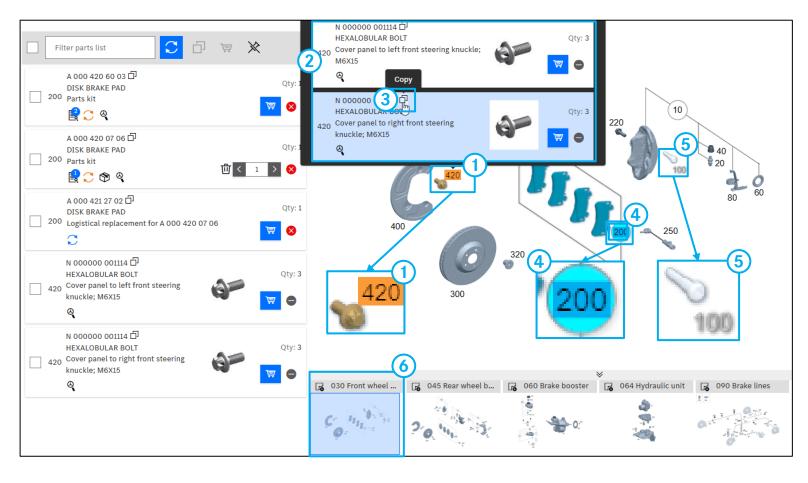
① **Picture chart**
The picture contains a graphic representation of the parts with mouse-sensitive item numbers. Clicking on one or more item numbers highlights the corresponding part numbers in the parts list.

② **Parts list/flyout list**

③ **Filter option** in the parts list

④ Show/hide **replaced parts**

⑤ **Copy all selected parts**

⑥ **Add all selected parts to the shopping cart**

⑦ **Remove all part markings in the picture chart**

⑧ **Download** parts list/illustrated table

⑨ Copy **part number**
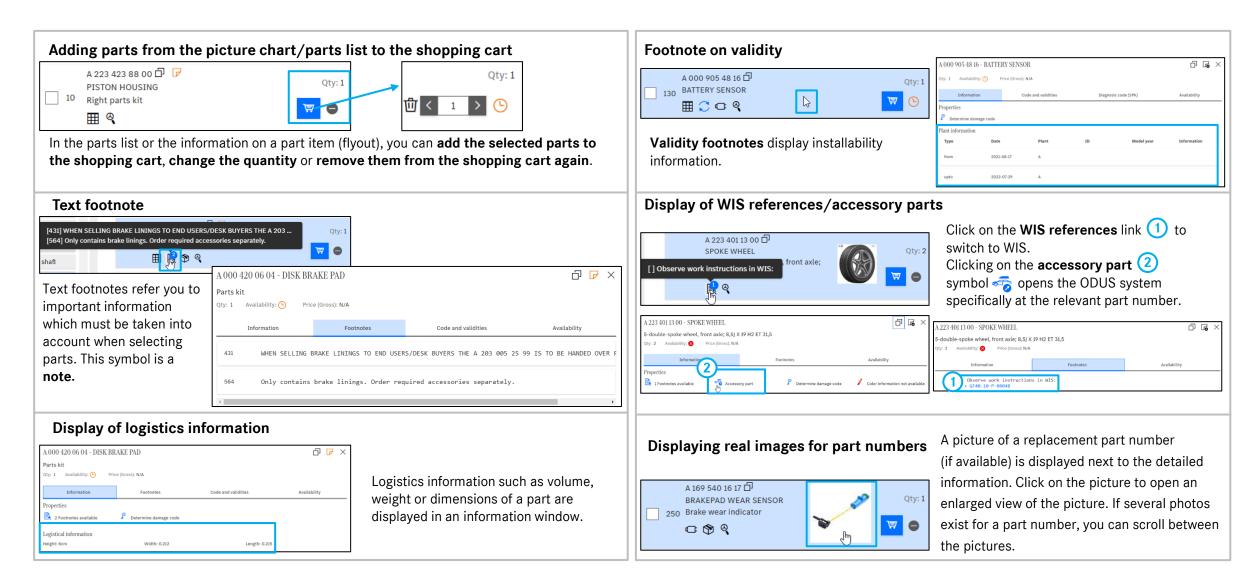
Functions of picture chart
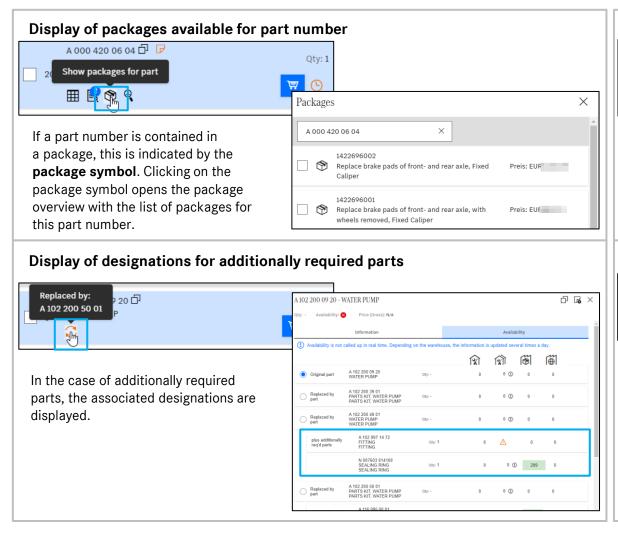
① **Select item numbers**
The item numbers in the picture are mouse-sensitive fields. Clicking on one or more item numbers displays the corresponding part numbers in the parts list.

② Depending on the flyout settings, **detailed information** on the selected item number opens either when you click on the item number or automatically on mouseover.

③ Copy **part number**

④ **Item number in shopping cart**
When you put the item number in the shopping cart, it is edged in blue.

⑤ **Gray item numbers** are not valid for the vehicle.

⑥ **Subgroups**

Note: If you move the mouse wheel, the picture in the picture chart is gradually enlarged or reduced in size.

Detailed information on item number

Adding parts from the picture chart/parts list to the shopping cart

In the parts list or the information on a part item (flyout), you can **add the selected parts to the shopping cart**, **change the quantity** or **remove them from the shopping cart again**.

Text footnote

Text footnotes refer you to important information which must be taken into account when selecting parts. This symbol is a **note.**

Display of logistics information

Logistics information such as volume, weight or dimensions of a part are displayed in an information window.

Footnote on validity

Validity footnotes display installability information.

Display of WIS references/accessory parts

Click on the **WIS references** link ① to switch to WIS.
Clicking on the **accessory part** ② symbol opens the ODUS system specifically at the relevant part number.

Displaying real images for part numbers

A picture of a replacement part number (if available) is displayed next to the detailed information. Click on the picture to open an enlarged view of the picture. If several photos exist for a part number, you can scroll between the pictures.

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Detailed information on item number

Display of packages available for part number

If a part number is contained in a package, this is indicated by the **package symbol**. Clicking on the package symbol opens the package overview with the list of packages for this part number.

Display of designations for additionally required parts

In the case of additionally required parts, the associated designations are displayed.

Code/SA/assembly information

Click on the symbol in the **parts list** to display further information in a window. The symbol is valid for:
- Code information (Cars)

Display of model designation validities in the parts list

In the case of parts that are valid for several model designations, the model designation validities are immediately displayed in the parts list. This function is available when accessing a vehicle with model designation or when the filters are deactivated.

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Extended parts availability display

The parts availability display is indicated by 5 symbols:

✅ The part is available in the required quantity in our own warehouse.

🕐 The part is available in the required quantity at other locations.

❌ Unavailable.

🟠 The availability query cannot be carried out.

⊖ The availability query has not yet been carried out.

Note: The availability display must be activated in the settings.

Note: When querying the availability of parts, the recommended quantity is queried. This information contains the display of availability in the network (branches) as well as the respective quantity in the LC and GLC.

A 011 421 98 98
FIXED CALIPER
10 Parts kit, right brake caliper mount

Availability query not yet performed

①

A 011 421 98 98 - FIXED CALIPER

Parts kit, right brake caliper mount

Qty: 1   Availability: 🕐

| Information | Code and validities | Availability | Parts kit |

ⓘ Availability is not called up in real time. Depending on the warehouse, the information is updated several times a day.

| Original part | A 011 421 98 98 FIXED CALIPER Parts kit, right brake caliper mount | Qty: 1 | 0 | 0 | 1 | 38 |

① Click on the availability symbol to open a window with the stock level.

A 000 421 23 12 - COMPOUND BRAKE DISK

Front left

Qty: 1   Availability: ✅   Price (Gross): EUI

| Information | Footnotes | Code and validities | Availability |

ⓘ Availability is not called up in real time. Depending on the ware... times a day.

② Availability in the network
GSO... - 6
GSO... - 6
GSO... - 2
GSO... 8
GSO... 6

| Original part | A 000 421 23 12 COMPOUND BRAKE DISK Front left | Qty: Price : EUR284.0 | 2 | 30 | 188 | 13492 |

☑ Request availability from all companies in the organization

Please mark the companies that are to be included in the availability check. You can select up to five outlets.

☑ 23...
☑ 2...

**Replaced by:
A 000 421 47 65**

☐ brake caliper   Qty: 2

③ ⊞ 🔄 🔍

A 000 421 46 65 - BLEED VALVE

Qty: 2   Availability: ❌

| Information | Code and validities | Availability ③ | Parts kit |

ⓘ Availability is not called up in real time. Depending on the warehouse, the information is updated several times a day.

| Original part | A 000 421 46 65 BLEED VALVE | Qty: 2 | 0 | 0 | 0 | 0 |
| Current part | A 000 421 47 65 PARTS KIT, BLEED VALVE | Qty: 2 | 0 | 0 | 28 | 19 |

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② Moving the cursor over the information icon displays the availability in the network.

Note: outlets must be activated by the outlet administrator in the outlet settings for the availability check.

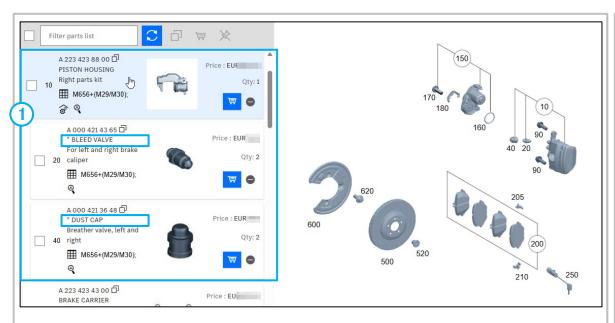③ Alternatively, clicking on the replacement chain symbol 🔄 or the information

Replaces: A 000 421 46 65

(depending on the display you have selected) opens a window with the replacement details including availability display.

Note: The availability is also displayed when you add an item to your shopping cart.
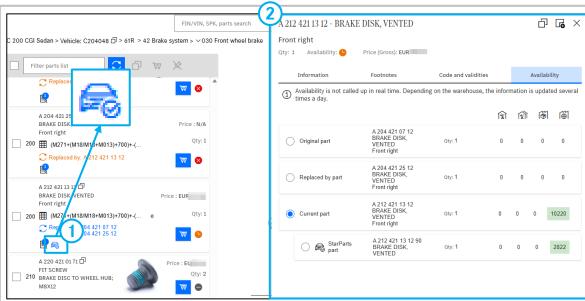
Display of parts kit for part

Display of StarParts parts for a part

① Select parts kit

The **asterisk in front of the part designation** (sub-items) indicates that the part is already part of the **delivery package** of a higher-level part item.
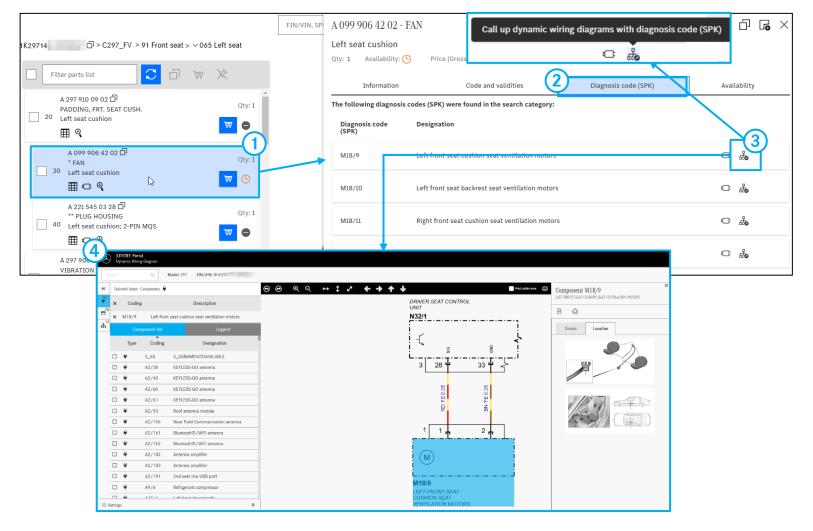
Note: The **part items marked with an asterisk** can also be selected without the higher-level part item and transferred to the shopping cart.

① Select StarParts part

If a StarParts part is available for a part, this is indicated here by a new icon.

② StarParts part details

Quick overview of the **StarParts parts** included. Parts can be selected and placed in the shopping cart.
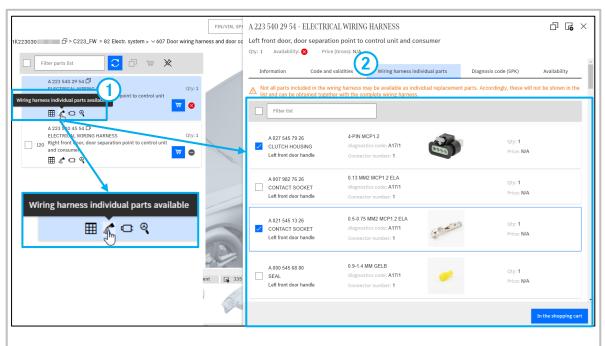
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Parts-specific access to DWD

① Selecting a part number from the parts list opens the detailed information on the replacement part.

② The **component code (SPK)** tab displays the available SPK diagnostic codes for the category you are searching for.

③ By clicking on the Dynamic Wiring Diagram symbol 🔧, you can call up DWD directly for the current part.

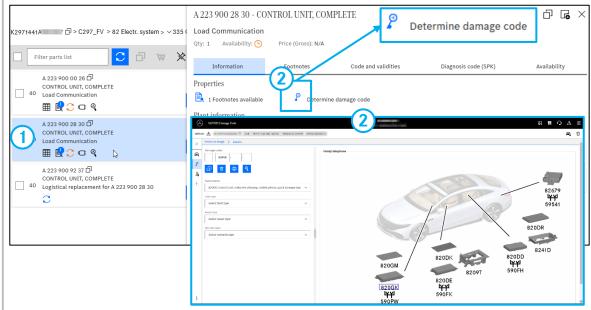④ The selected SPK component is displayed in DWD.

Wiring harness assemblies

Determine damage code

① **Wiring harness assemblies available**
If a wiring harness assembly is available for a part, this is indicated here by an icon.
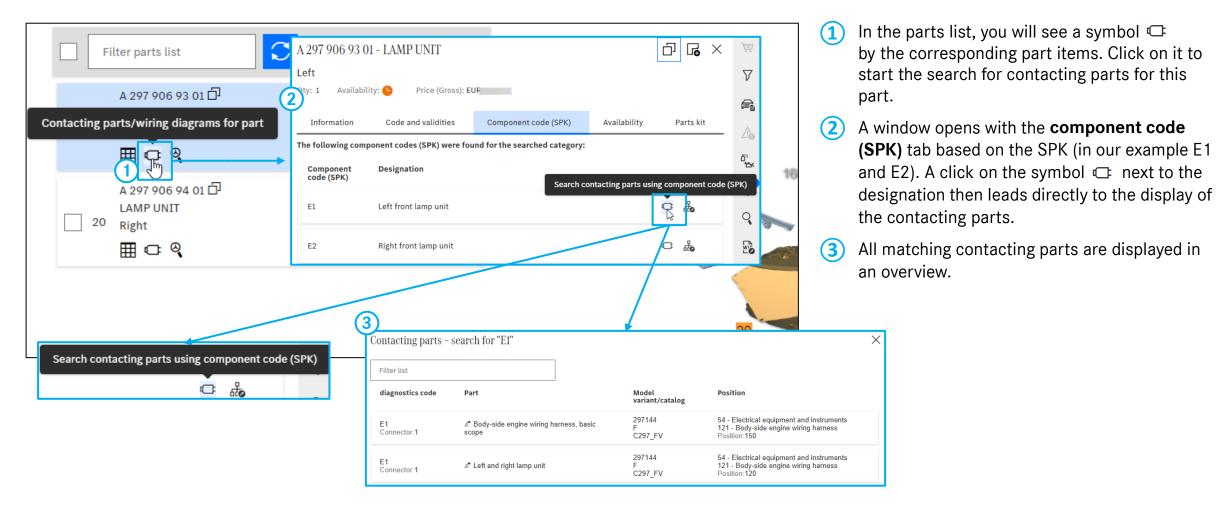
② **Wiring harness assembly details**
Quick overview of which **wiring harness parts** are included.
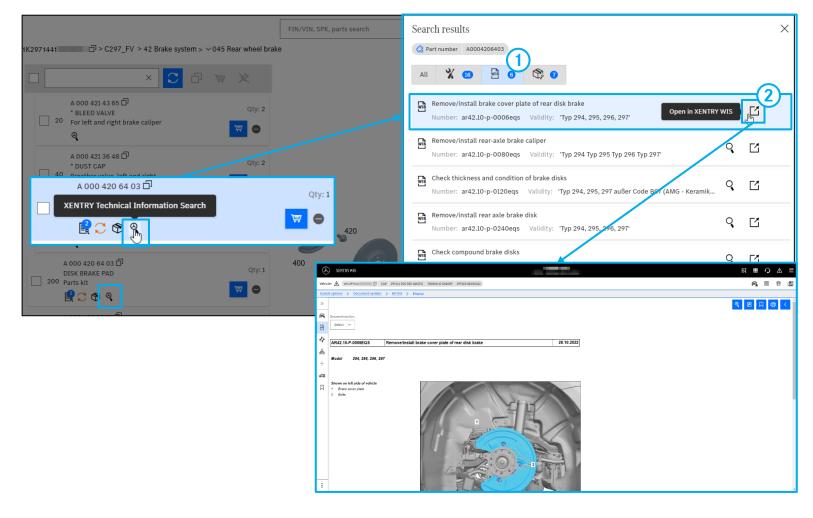Parts can be selected and placed in the shopping cart.

① **Call up detailed information on the replacement part**
Selecting a part number from the parts list opens the detailed information on the replacement part.

② **Call up XENTRY Damage Code**
Click on the **Determine damage code** icon 🔑 to open XENTRY Damage Code in a new tab where you can determine the damage code.

Search for pins and plugs (contacting parts)

① In the parts list, you will see a symbol ⌑ by the corresponding part items. Click on it to start the search for contacting parts for this part.

② A window opens with the **component code (SPK)** tab based on the SPK (in our example E1 and E2). A click on the symbol ⌑ next to the designation then leads directly to the display of the contacting parts.

③ All matching contacting parts are displayed in an overview.

Note: This function is only available for newer model series (from market launch 2016).

Part-specific call-up of repair instructions in XENTRY WIS

Click on the **XENTRY Technical Information Search** symbol 🔍 to open a search results list with all the repair instructions, labor times and repair packages corresponding to the selected part number. To reduce the search result, select the desired area.
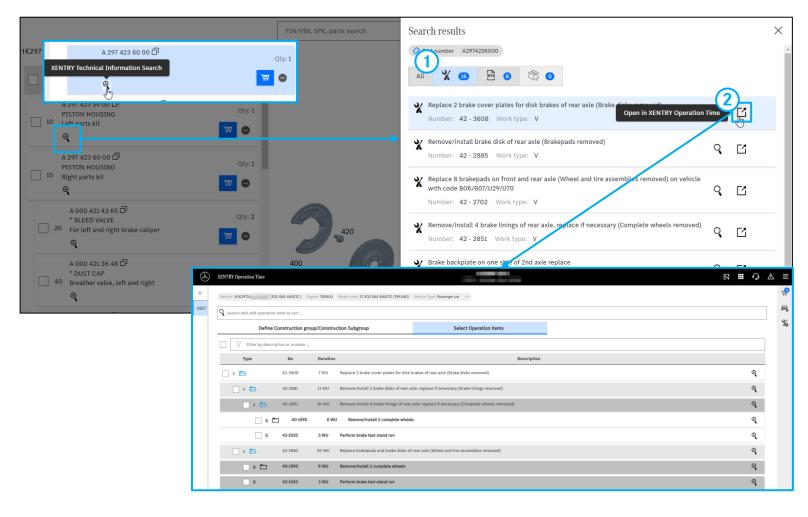
① Use the WIS symbol to reduce the search results list to the repair instructions (AR) in XENTRY WIS corresponding to the selected part, including basic data (e.g. torques, filling quantities) and other required parts as well as their WIS linkouts.

② By clicking on the linkout of the desired document, a new tab opens and you are forwarded directly to this document in XENTRY WIS.

Note: A separate XENTRY WIS authorization is required for this feature.

Note: This search works if the vehicle has been defined with FIN/VIN.

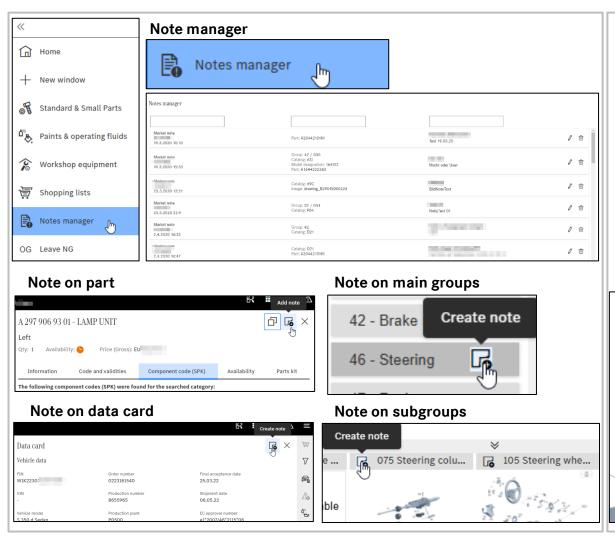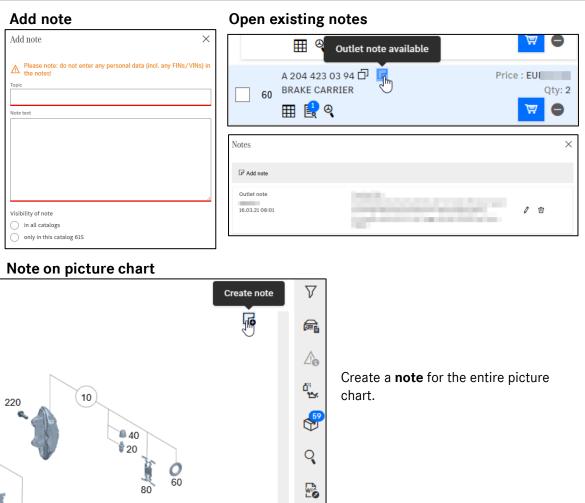# Part-specific call-up of operations in XENTRY Operation Time (XOT)

Click on the **XENTRY Technical Information Search** symbol ⊕ to open a search results list with all the repair instructions, labor times and repair packages corresponding to the selected part number. To reduce the search result, select the desired area.

① Use the XOT symbol to reduce the search results list to the operation items matching the selected part and their XOT linkouts.

② By clicking on the linkout of the desired operation item, a new tab opens and you are forwarded directly to this document in XOT.

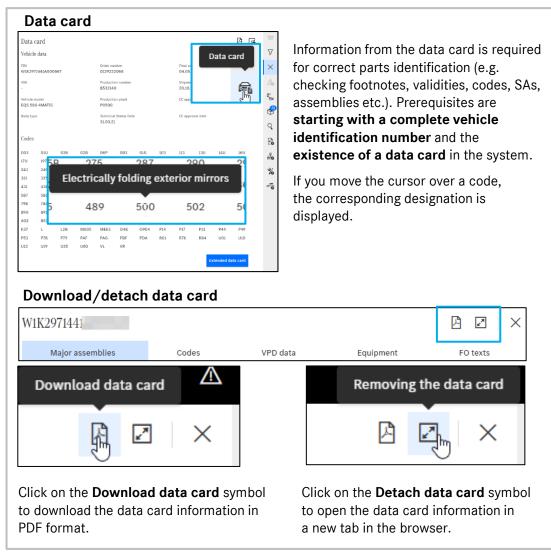Note: A separate XOT authorization is required for this feature.

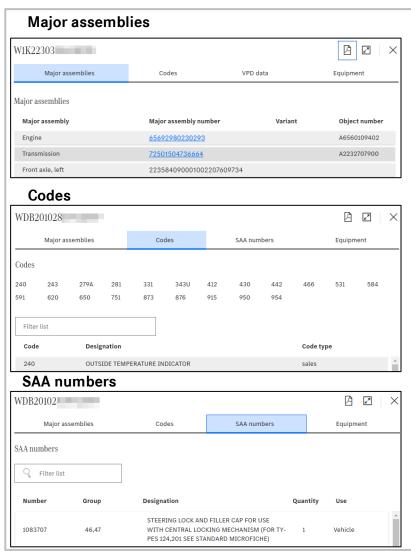Note: This search works if the vehicle has been defined with FIN/VIN.
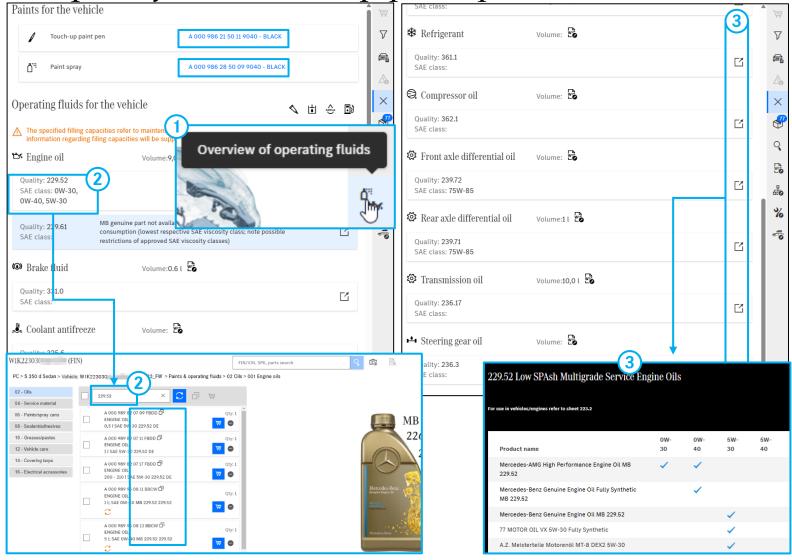
Overview of notes

Note manager

Notes manager

Notes manager		
Market note 19.3.2020 10:10	Part: A2044213181	Test 19.03.20
Market note 19.3.2020 15:33	Group: 42 / 030 Catalog: 63J Model designation: 164122 Part: A164202383	Markt oder User
Market note 23.3.2020 12:21	Catalog: 69C Image: drawing_B29015000224	BildNoteText
Market note 23.3.2020 22:9	Group: 32 / 054 Catalog: P04	NotizText 01
Market note 2.4.2020 16:32	Group: 42 Catalog: D21	
Market note 2.4.2020 16:47	Catalog: D21 Part: A2044213181	

Note on part

A 297 906 93 01 - LAMP UNIT
Left
Qty: 1   Availability: Price (Gross): EU
| Information | Code and validities | Component code (SPK) | Availability | Parts kit |

The following component codes (SPK) were found for the searched category:

Note on data card

Data card
Vehicle data
FIN W1K2230
VIN -
Vehicle model S 350 d Sedan
Order number 0223161540
Production number 8655965
Production plant P0500
Final acceptance date 25.03.22
Shipment date 06.05.22
EC approval number e1*2007/46*2115*06

Note on main groups

42 - Brake
46 - Steering
Create note

Note on subgroups

Create note
075 Steering colu... | 105 Steering whe...

Add note

Add note
⚠ Please note: do not enter any personal data (incl. any FINs/VINs) in the notes!
Topic
Note text
Visibility of note
○ in all catalogs
○ only in this catalog 61S

Open existing notes

Outlet note available
A 204 423 03 94   BRAKE CARRIER
60
Price : EU
Qty: 2

Notes
✎ Add note
Outlet note
16.03.21 08:01

Note on picture chart

Create note

220   10   40   20   60   80

Create a **note** for the entire picture chart.

Show vehicle data card

Data card

Information from the data card is required for correct parts identification (e.g. checking footnotes, validities, codes, SAs, assemblies etc.). Prerequisites are **starting with a complete vehicle identification number** and the **existence of a data card** in the system.

If you move the cursor over a code, the corresponding designation is displayed.

Download/detach data card

Click on the **Download data card** symbol to download the data card information in PDF format.

Click on the **Detach data card** symbol to open the data card information in a new tab in the browser.

Major assemblies

The "Major assemblies" tab lists all associated **major assembly numbers**, their variants and **item numbers**.

Codes

The "Codes" tab lists all **equipment** and **special equipment codes**. You can filter the special equipment items by code or by designation.

SAA numbers

SAA numbers stand for the **variant parts lists**. They denote the bill of materials of a certain product or major assembly variant, and can be searched for directly via an input field and filtered.

Overview of operating materials for vehicle / Oil quality and touch-up paint pens
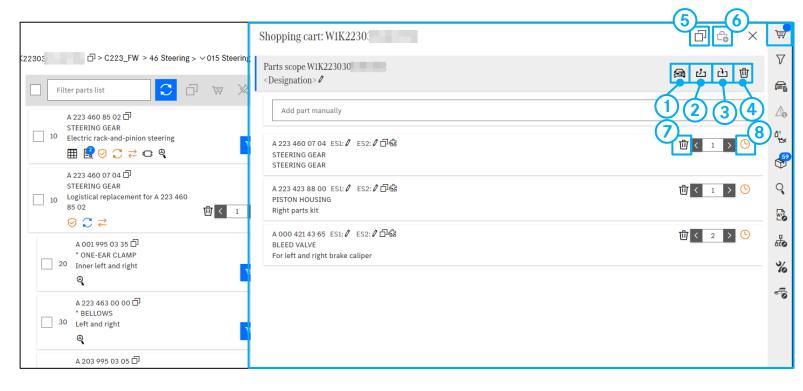
① Clicking on the **Operating materials overview** opens an overview of paints and operating fluids for the vehicle.

Here you will find e.g. details of the filling quantity and the oil quality for your vehicle.

② Call up the **paints & operating fluids**, e.g. engine oil with an engine oil overview filtered according to the selected oil quality.

③ Call up Mercedes-Benz Operating Fluids – Data sheets on operating fluids.

You will find further details in the user documentation.

Note: The operating materials overview is only provided for current passenger car model series that support this service.

Functions in the shopping cart

① **Navigate to vehicle**
Takes you to the home screen for the vehicle search.

② **Export parts**
You can specify the file type (e.g. XFR) in the **user settings**.

③ **Import parts**
Load any shopping cart with a valid file type.

④ **Delete parts scope**
The parts scope is removed from the shopping cart.

⑤ **Copy** the designation of the shopping cart
A copy of the shopping cart designation is copied to the clipboard.

⑥ **Create parts scope for this vehicle**
A new parts scope is created with the same vehicle context.

⑦ **Delete part**
The part is removed from the parts scope.

⑧ **Part availability**
Display of parts availability information

To display the availability, a link to DIMS/RIMS is required. Your order system/Dealer Management System transmits the data to DIMS/RIMS once per day.

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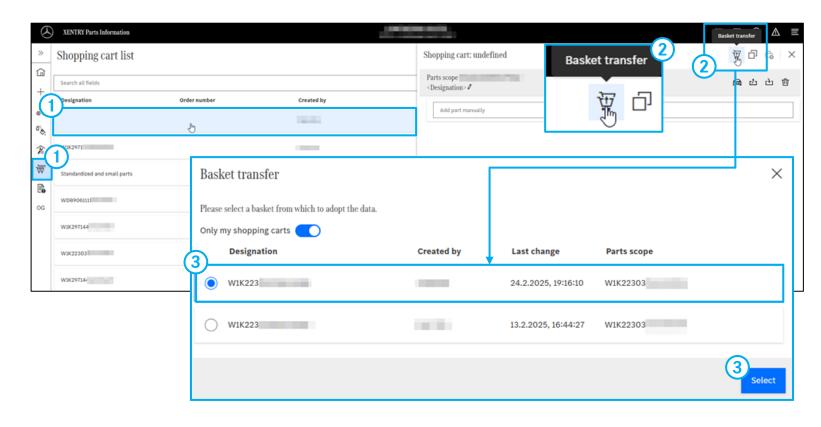
Add name, ES1/ES2, designation and quantity

① You can add any number of **parts scopes** with parts to a shopping cart. To structure your searches, each parts scope can be given a special **name**.

② Clicking on the field **"Add part manually"** allows you to add a known part number.

③ You can enter **supplementary codes** directly in the shopping cart overview.

④ Here you have the option to **navigate to the part**.

⑤ Here you have the option of changing the **quantity** of a part.

⑥ All part prices shown are only ever unit prices, please remember this!

Note: All your entries are saved automatically.
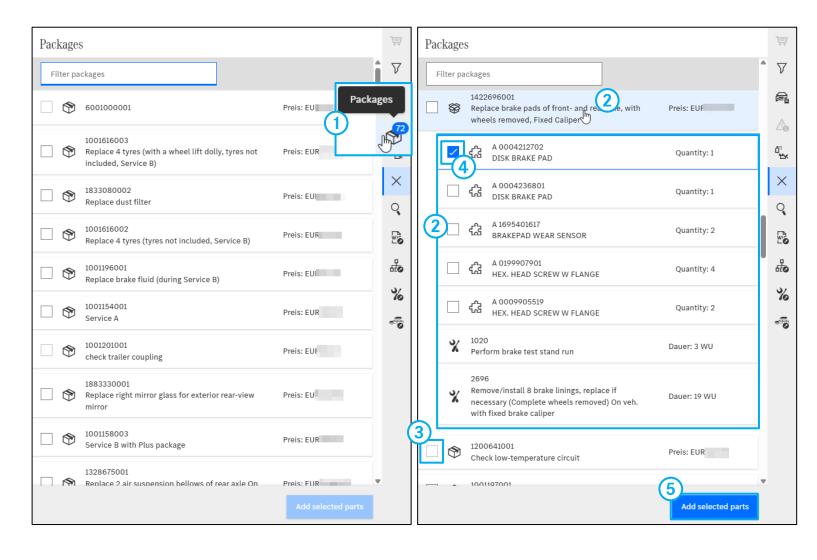
Insert existing shopping carts from XENTRY Parts Information in XENTRY Order

The order prepared in XENTRY Order is brought up via XENTRY TIS (Technical Information Search) in XENTRY Parts Information.

① Access empty shopping cart in XENTRY Parts Information

② Bring up existing shopping carts that match the FIN/VIN by clicking on **"Basket transfer"**

③ One of these shopping carts can be transferred via XENTRY TIS to XENTRY Order

Display and determine packages

① Click on "**Packages**" to open the overview of all possible XMP packages.

Note:
The prices quoted include part and wage costs. This allows you to provide the customer with an all-in-one offer.
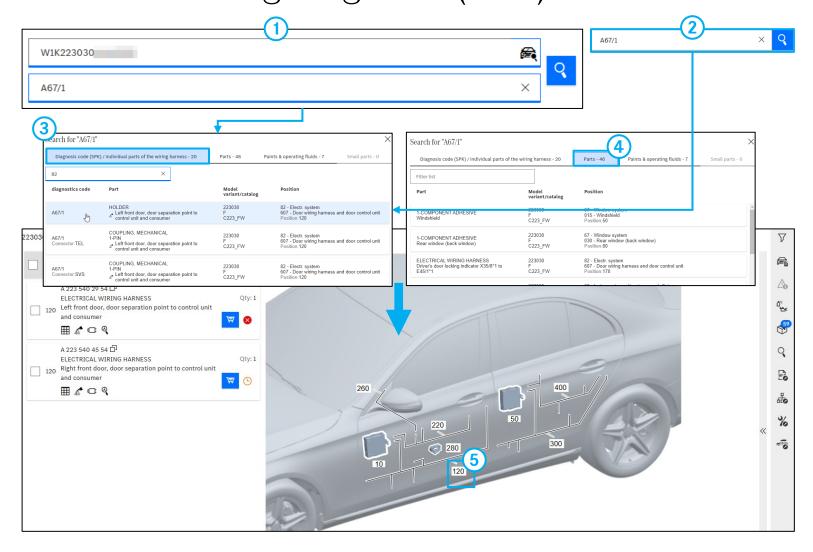
② If you click on a package in the overview, detailed information about it will appear.

③ When you select a package, all the parts it contains are added to the shopping cart.

④ When selecting individual part numbers, you can add specific parts from the package to the shopping cart.

Note:
The total package price no longer applies if individual parts are selected.

⑤ Click on "**Add selected parts**" to add all selected parts to the shopping cart.

Find parts and wiring harness assemblies using the abbreviations from the wiring diagrams (SPK)

You have two options for searching for parts and wiring harness assemblies using the SPK abbreviations: ① when defining the vehicle on the home screen and/or ② when the vehicle definition has been carried out.

① Enter the FIN/VIN and the SPK abbreviation (e.g. N18 or A2/38) in the search fields on the home screen. Your search is carried out by pressing the button 🔍 or the Enter key.

② Enter the SPK abbreviation (e.g. N18 or A2/38) in the search field when searching. Your search is carried out by pressing the 🔍 button or the Enter key.

Note: Searching is possible with a two-digit alphanumeric term and can be performed with or without *.
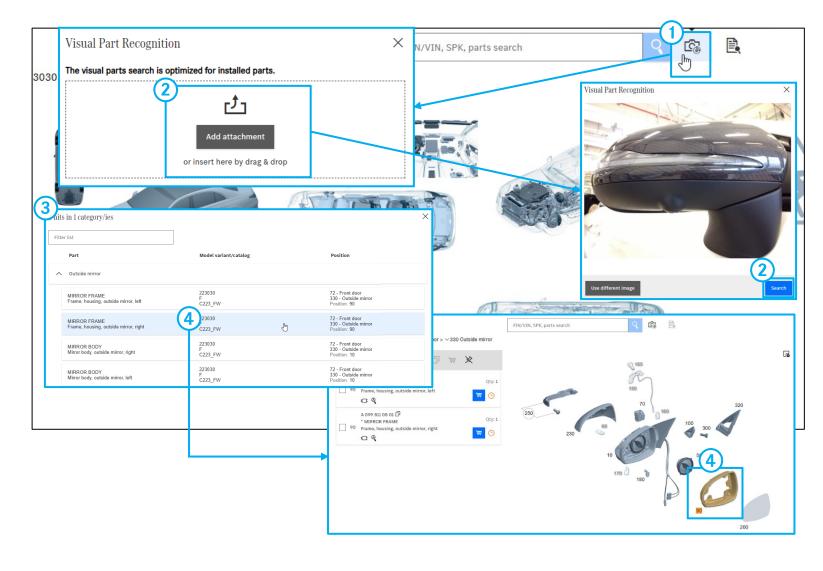
The search results are displayed in two result types, in separate tabs.
The first tab ③ shows the SPK result.
The second tab ④ shows all parts in the same format as the current search display.
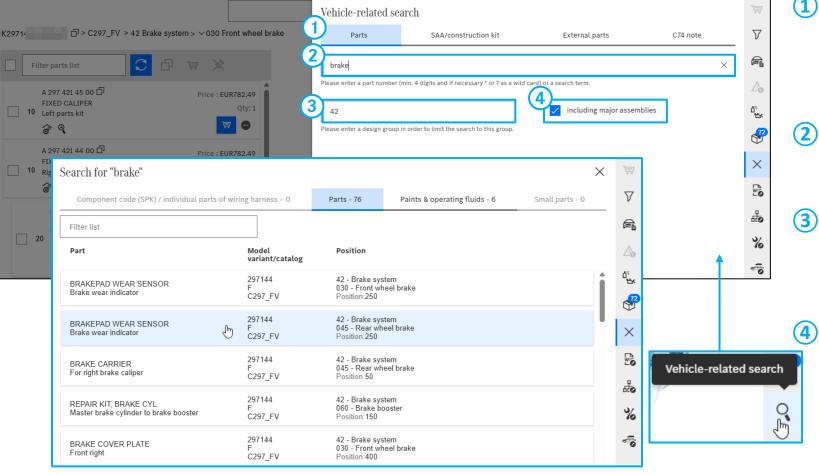
⑤ After selecting the search result, you will be forwarded directly to the corresponding wiring harness assembly or the selected part.

Advanced search via visual part identification

① The button with **photo button** is only available in the vehicle context. Click on the **photo button** to open a dialog box.

② Drag and drop a picture file into the middle of the dialog window or open this file by clicking on it in the middle area of the window. Then click on the **search** button.

③ A window with search hits that can be filtered opens for the picture.

④ By selecting the appropriate part, you are automatically forwarded to the picture chart of the corresponding subgroup, in which the corresponding part number is marked.

Advanced search for parts
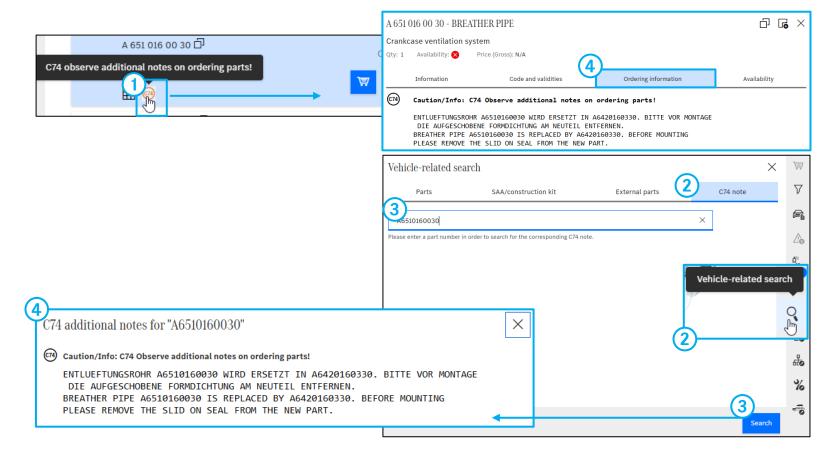
① Here you can carry out an advanced search by selecting various filter options.

In addition to the simple search input, you can use the following filters:

② **Additional information on designation**
Filters out all parts that do not contain the specified additional information.

③ **Group**
Filters out all parts that do not belong to the specified Group ID. A maximum of one Group ID can be specified.

④ **Including major assemblies**
This checkbox activates or deactivates the inclusion of major assemblies.
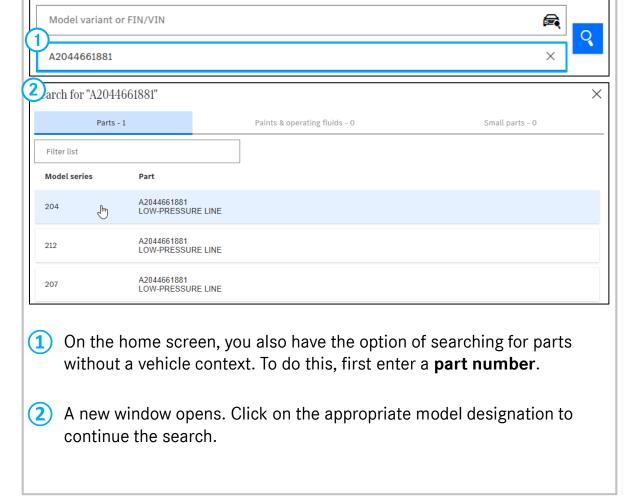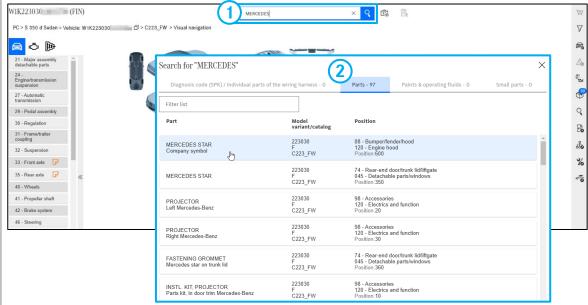
Display and search for C74 notes

① C74 notes are displayed directly at the respective part item.

② To search for C74 notes, click on the **magnifying glass button** in the right-hand bar and then select the **C74 note** tab.

③ Enter a **part number** in the search field and click on the **search** button.

④ A window with all available C74 notes opens.

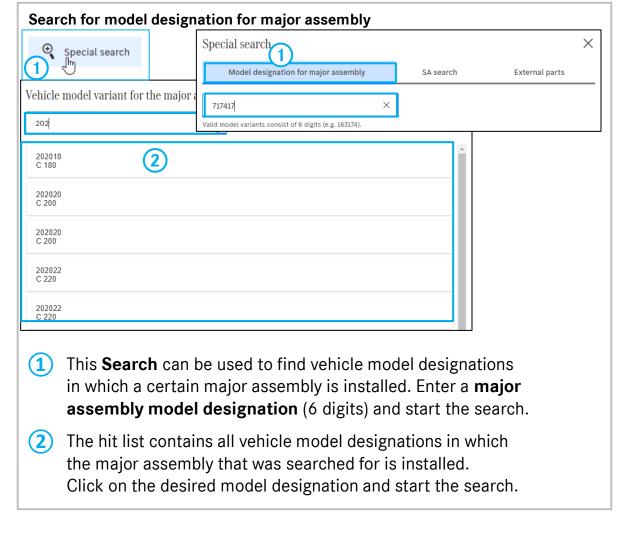Note: This information is only available in German and English.

Search for parts with and without vehicle context

① On the home screen, you also have the option of searching for parts without a vehicle context. To do this, first enter a **part number**.

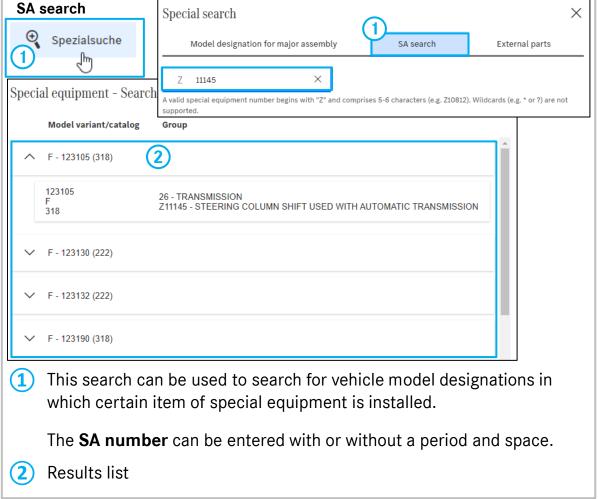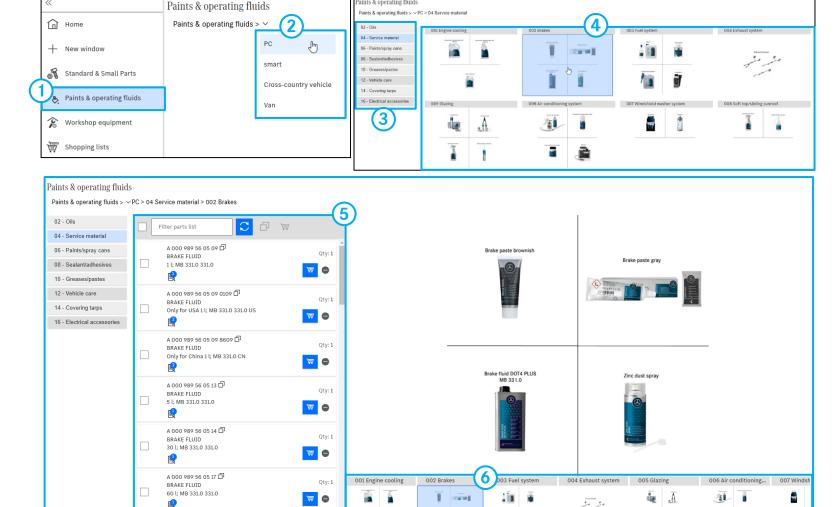② A new window opens. Click on the appropriate model designation to continue the search.

① Enter the part number or part designation in the input field and then click on the "**Search**" button. All the search hits for your input appear in a new window.

② Clicking on the part number takes you automatically to the picture chart and the corresponding item number.

Special search without vehicle context

Search for model designation for major assembly

① This **Search** can be used to find vehicle model designations in which a certain major assembly is installed. Enter a **major assembly model designation** (6 digits) and start the search.

② The hit list contains all vehicle model designations in which the major assembly that was searched for is installed. Click on the desired model designation and start the search.

SA search

① This search can be used to search for vehicle model designations in which certain item of special equipment is installed.

The **SA number** can be entered with or without a period and space.

② Results list

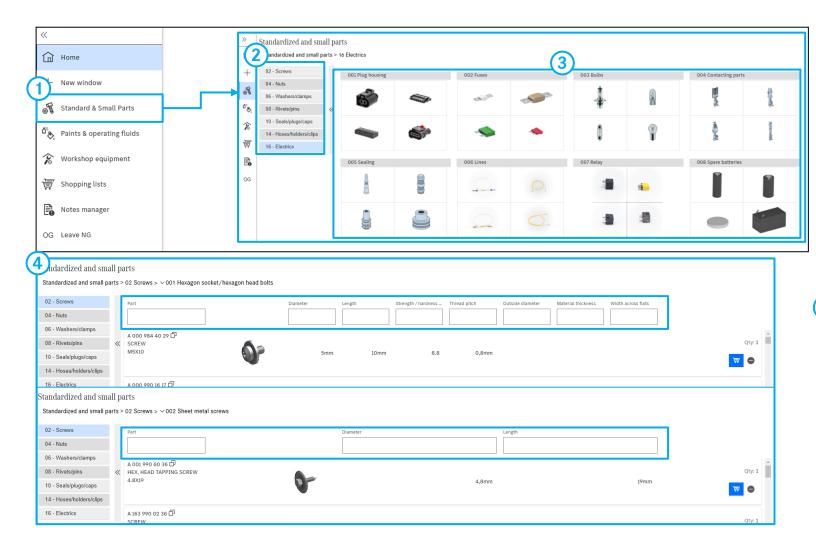# Search for paints and operating fluids without vehicle context

① Start the **search for paints and operating fluids**

② **Product class overview**

③ Overview of **main groups**

④ When a main group is selected, the **subgroups** belonging to it are displayed

⑤ After selecting a subgroup, the corresponding **parts list** is displayed

⑥ Direct selection of a subgroup from the thumbnail display
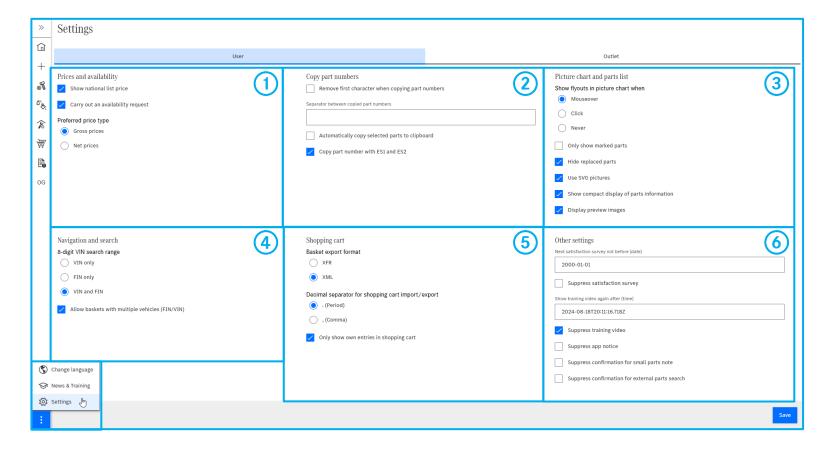
Search for replacement parts via the small parts product

① Start **standard and small parts search**

② Overview of **main groups**

③ When a main group is selected, the **subgroups** belonging to it are displayed

④ **Filter options**
These change depending on the selected subgroup.

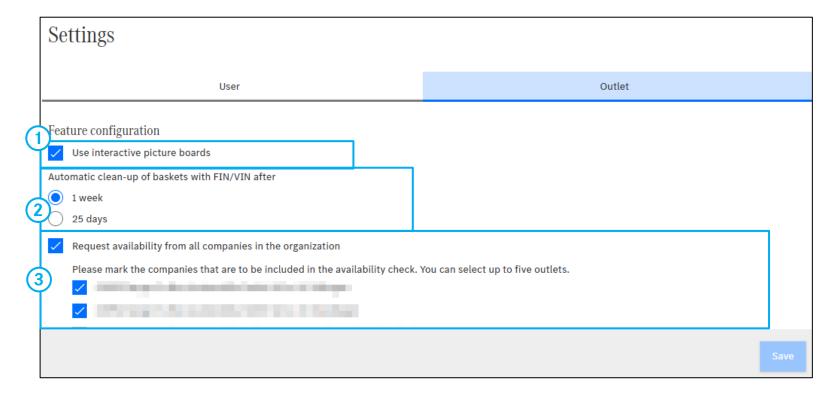⑤ **Replacement details** in small parts search

Personal settings

① Activate and deactivate price and availability display

② Copy options for part numbers

③ Display options in the picture chart and parts list

④ Navigation and search settings

⑤ Shopping cart

⑥ General settings

You will find further details in the user documentation.

Note:
If you do not need the availability query, deactivate it, as performance will improve if no more queries are made in the DIMS.
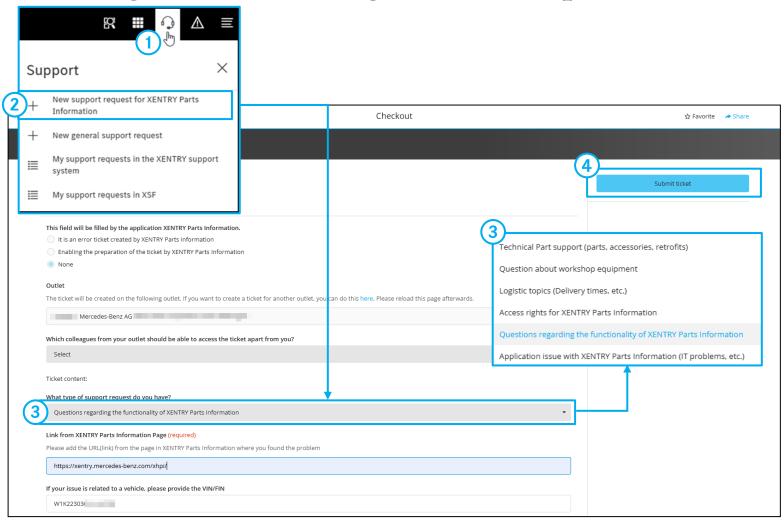
Outlet settings

As the outlet administrator, you can define the following in the **outlet settings**:

① Whether interactive picture boards are displayed in your outlet.
Your changes will only be activated when you log in again.

② How long your shopping carts remain visible in the shopping list.
We recommend setting this to one week for performance reasons.

③ The respective outlets in the network for which the availability should be queried and displayed.

Note: A separate authorization is required for the **outlet settings**.

XENTRY Support System (XSS):
Viewing and recording technical questions about content or process

① Clicking on the headphones symbol starts the support process.
The **XENTRY Support** menu opens.

② Select **New support request for XENTRY Parts Information**.

③ Select the **topic** for your ticket.

④ After filling out the ticket **completely**, click on the **Create ticket** button.