

Uusi ostoskori

- Olemme suunnitelleet ostoskorin uudelleen, jotta tilaaminen olisi entistäkin helpompaa.
- Esitystapa on nyt selkeämpi, ja kaikki tuotteet voidaan tilata yhdessä vaiheessa - riippumatta siitä, ovatko ne osia eri ajoneuvoihin vai eri jälleenmyyjiltä. Yksittäisten tuotteiden, jälleenmyyjien tai ajoneuvojen valinta voidaan joustavasti poistaa ja siten sulkea pois tilausprosessista.
- Muut kuin osat, kuten diagnostiikkatyökalut, digitaaliset tuotteet tai laitteet, löytyvät nyt niputettuina ja selkeästi lajiteltuina uudelta "Korjaamotarvikkeet"-välilehdeltä.

The screenshot shows the Mercedes-Benz B2B Connect shopping basket interface. At the top, there's a navigation bar with the Mercedes-Benz logo, links for Product information, Need help?, Standardised navigation, Provider / Data privacy, EN, a search bar, and a Log out button. Below this, a breadcrumb trail shows 'Previous page' and the current location 'Autohaus Arnold GmbH Hauptstraße 100, 84088, Neufahrn'. The main heading is 'Basket'. There are two tabs: 'Parts (418)' and 'Workshop supplies (1)'. Below the tabs, there are buttons for 'Import', 'Add part vi...', and 'Stock order'. A section for actions includes 'Export selection', 'Print selection', and 'Delete selection'. Below this, there are checkboxes for 'Parts without VIN assignment' and 'Sold by: Autohaus Arnold GmbH, Hauptstraße 100, Neufahrn 84088 Customer ID: 12345'. The main table lists items with columns for Item, DG, LP/disc./NP (€), Qty., and Price (net). The first item is 'STEERING KNUCKLE' with a green dot icon, DG 23, and a net price of 412.01 €. The table also shows a summary of list prices, discount, total net price, and VAT.

Item	DG	LP/disc./NP (€)	Qty.	Price (net)
☒ STEERING KNUCKLE 	23	List price: 484.72 € Discount (15 %): -72.71 € Net price: 412.01 €	1	412.01 €
Sum of list prices				484.72 €
Discount				-72.71 €
Total net price				412.01 €
VAT (19%)				78.28 €
Total				490.29 €

Avoimet tukilippuni

- Seuraa tukipyyntöjäsi!

B2B Connect tarjoaa sinulle keskitetyn yleiskatsauksen kaikista tukitiedusteluistasi.

- Pääset siihen jokaisen ohjesivun tukimoduulissa olevan linkin kautta.

The screenshot shows the Mercedes-Benz B2B Connect support interface. At the top, the user is logged in as 'Autohaus Arnold GmbH' with a location dropdown showing 'Hauptstraße 100,84088,Neufahrn'. A shopping basket icon indicates 419 items. A left sidebar contains a menu with the following items: 'Mercedes-Benz Genuine Parts and Products', 'Payment & Billing', 'Software', 'Orders', 'Technical issues', and 'SERMI authentication'. The main content area features a 'Previous page' link and a list of open support tickets. The tickets are: 'I already have access to various workshop solutions. Will this access be migrated to Mercedes-Benz B2B Connect?', 'What is Mercedes-Benz B2B Connect and which advantages does it offer?', 'Do you need help with registration?', and 'Which user ID shall I use to sign in to Mercedes-Benz B2B Connect?'. Below the tickets, a 'Need more help?' section provides two options: 'Contact your Mercedes-Benz Partner' (with contact details for Autohaus Arnold GmbH) and 'Ask for help' (with a 'Create a new support ticket' button and a note about account age).

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Autohaus Arnold GmbH Hauptstraße 100,84088,Neufahrn

Basket (419 items)

- Mercedes-Benz Genuine Parts and Products
- Payment & Billing
- Software
- Orders
- Technical issues
- SERMI authentication

I already have access to various workshop solutions. Will this access be migrated to Mercedes-Benz B2B Connect?

What is Mercedes-Benz B2B Connect and which advantages does it offer?

Do you need help with registration?

Which user ID shall I use to sign in to Mercedes-Benz B2B Connect?

Need more help?

Contact your Mercedes-Benz Partner

Autohaus Arnold GmbH
08773 70798824
webparts@star-cooperation.com

or

Ask for help

Please be as specific as possible and allow for waiting times. For urgent inquiries, please contact your Mercedes-Benz Partner.

Create a new support ticket

Your account must be at least 1 day old to create new ticket. [View open tickets.](#)

VIN tilaushistoriassa

- VIN näkyy nyt tilaushistoriassasi!
Jotta voit tunnistaa haluamasi tilauksen
nopeammin, olemme lisänneet
ajoneuvon valmistenumeron (VIN)
tilaushistorian yleiskatsaukseen.

 Mercedes-Benz

Product information

Need help?

Standardised navigation

Provider / Data privacy

EN

Search

Log out (B2B Testuse...)

Autohaus Arnold GmbH Hauptstraße 100,84088,Neufahrn

Basket (419 items)

Orders

Products

Retailer

User

Company

Settings

Help

Orders

Date	Status	Order Number ↻	Total	Delivery type	
30.05.25	Pending	25-12345-1174 WDD1690311J736063	26.69 €	Pick up	Rate Details
30.05.25	Pending	25-12345-1173	307.44 €	Pick up	Rate Details
29.05.25	Confirmed	2027727	518.23 €		Details
29.05.25	Confirmed	2027726	29.87 €		Details
29.05.25	Confirmed	2027724	113.63 €		Details
29.05.25	Confirmed	2027723	25.70 €		Details
29.05.25	Confirmed	2027721	10.95 €		Details
29.05.25	Confirmed	25-12345-1172 WDD1690311J736063	559.95 €	Pick up	Rate Details
29.05.25	Confirmed	2027720	5.36 €		Details
28.05.25	Pending	25-12345-1171	43.77 €	Delivery	Rate Details

Ominaisuusvinkkejä – Tilausnumeron kytkin

- Ominaisuusvihjeet (automaattiset työkaluvihjeet), jotka osoittavat ja selittävät tehokkaasti B2BConnectin sisällä olevan ominaisuuden toiminnallisuuden. Tavoitteena on tehdä siitä ymmärrettävämpää IO:llemme.
- Ominaisuusvihjeen päätarkoitus on korostaa uusien ominaisuuksien lisäksi myös niitä, joita ei ole käytetty vähään aikaan.

The screenshot shows the 'Vehicle list' interface for 'Autohaus Cottbus (AHC) GmbH'. The left sidebar contains navigation links: Orders, Licenses, Company, Retailer, User, Settings, and Help. The main area displays the 'Orders' table with columns: Date, Status, Total, Order number, Details, Delivery type, and Rating. A tooltip points to a circular arrow icon in the 'Order number' column, stating: 'You can click on the icon to switch between Order number and Job number.' The table lists several orders, including one cancelled on 05.01.24.

Date	Status	Total	Order number	Details	Delivery type	Rating
23.01.24	Pending	1,234			Delivery	Rate
21.01.24	Pending	1,234.56 €	6437578398	Details		
20.01.24	Confirmed	1,234.56 €	3478456932	Details	Delivery	Rate
16.01.24	Pending	1,234.56 €	8638387734	Details		
14.01.24	Confirmed	1,234.56 €	3256738627	Details	Delivery	Rate
14.01.24	Confirmed	1,234.56 €	1234567890	Details	Pick up station	
05.01.24	Cancelled	1,234.56 €	8547398343	Details		

Suora linkki XPTEU/XDL-aikahyvitysten ostamiseen

- "Aktiiviset lisenssit" -alueella käyttäjä näkee, mitkä tuotteet ovat tällä hetkellä käytössä, ovat aktiivisia, ja voi ostaa RMI:n aikaviipaleita suoran linkin kautta.
- Tämä koskee nyt myös XPTEU:ta ja XDliteä.

The screenshot displays the Mercedes-Benz B2B Connect interface. At the top, the Mercedes-Benz logo and 'Mercedes-Benz' text are visible. To the right, there are links for 'Product information', 'Need help?', 'Standardised navigation', 'Provider / Data privacy', and 'EN'. A search bar and a 'Log out (B2B Testuse...)' link are also present. Below the header, a navigation menu on the left includes 'Orders', 'Products', 'Retailer', 'User', 'Company', 'Settings', and 'Help'. The main content area is titled 'Active products' and contains a table with the following data:

Product Name	Credits	System Expires In	Action
XENTRY Combo Package	42 / 50		▼
XENTRY Pass Thru EU (System 228025)		354 days	Purchase credits ▼
XENTRY Pass Thru EU (System 228024)		353 days	Purchase credits ▼
XENTRY Pass Thru EU (System 228021)		350 days	Purchase credits ▼
XENTRY Pass Thru EU (System 228022)		350 days	Purchase credits ▼
XENTRY Pass Thru EU (System 228023)		350 days	Purchase credits ▼
XENTRY Pass Thru EU (System 228020)		341 days	Purchase credits ▼
XENTRY Pass Thru EU (System 228018)		374 days	Purchase credits ▼
XENTRY Pass Thru EU (System 228014)		329 days	Purchase credits ▼
XENTRY Pass Thru EU (System 228015)		329 days	Purchase credits ▼
XENTRY Pass Thru EU (System 228013)		325 days	Purchase credits ▼